

1. About the Programme

- 1.1 The **NTUC Care Fund (Special Assistance)** aims to assist our lower income union members to cope with rising cost of living.
- 1.2 The NTUC Care Fund (Special Assistance) is a one-time cash relief which will be credited into member's registered bank account.

2. Eligibility Criteria

- 2.1 Member's date joined union must be at least 6 continuous months at the point of application and must not be in arrears.
- 2.2 For Members with Family Members¹ Staying in Same Household in Singapore:
 - Total Monthly Gross Household Income² of \$3,800 and below, **OR**
 - Per Capita Income of \$950 and below if Gross Household Income¹ exceeds \$3,800
- 2.3 For Members without Family Member Staying in Same Household in Singapore:
 - Monthly Gross Personal Income² of \$1,650 and below

¹Applicant's immediate family members living in the same household in Singapore excluding domestic helper

²Gross income is defined as all income derived from employment/business, inclusive of overtime and allowances.

3. Required Supporting Documents

- 3.1 Income documents required from member and spouse (if applicable):

Status of Member	Member with a Singpass account – automatic retrieval of the following information via Myinfo with consent	Member <u>without</u> a Singpass account – manually upload the following information
If Employed	CPF Contribution History (past 15 months) Notice of Assessment from IRAS (for Year of Assessment 2023)	Payslip (of any month in year 2023)
If Self-employed		<u>If your Annual Trade Income is less than \$6,000</u> Copy of acknowledgement after submitting IRAS Form 144 (for Work Year 2022) <u>If your Annual Trade Income is \$6,000 and above</u> Copy of Notice of Assessment from IRAS (for Year of Assessment 2023)
If Unemployed		CPF Contribution History for the past 3 months

- 3.2 Applicant's Bank Statement (manually upload)

- Copy of Bank Statement showing Bank Account Name, Bank Account Number and Name/Logo of the Bank for verification purposes

- 3.3 Income Documents from Spouse (manually upload)
- Copy of Payslip of any month in the year 2023 (if spouse is working) OR,
 - Copy of CPF Contribution History for the past 3 months (if spouse is not working)

4. Cash Quantum for Successful Application

Members without family member staying in the same household in Singapore	Members with family members staying in the same household in Singapore
\$60	\$150

5. How to Apply

- 5.1 The application opens from 5 June, 0900hrs to 21 July 2023, 2359hrs.
- 5.2 Union members who meet the eligibility criteria may submit their applications via OneCARE at <https://ucare.ntuc.org.sg/assistance/>.

Note: Members are advised to submit their applications before the closing date as late submission will not be processed.

6. When and How will the cash relief be sent to members

- 6.1 Upon successful application, you will receive an email notification on the application status. The cash relief will be credited into your registered bank account within 30 working days, subject to bank clearance.

7. Other Terms and Conditions

- 7.1 Appropriate action may be taken against members who are found to have falsely declared information, including but not limited to return of the cash relief and/or full refund of the value and the denial of future assistance.
- 7.2 The NTUC Care Fund (Special Assistance) is intended for applicants who are entitled to receive this cash relief. In the event of any unauthorised use of the cash relief, user will need to pay NTUC the full value immediately upon demand.
- 7.3 NTUC shall not be held liable or responsible in any way (including for any claim, demand, losses or damages) for cash relief issued pursuant to any inaccurate details that applicants have provided to NTUC or otherwise pursuant to applicant' failure to inform NTUC of any subsequent change in any of these details.