

Please fax to **6213 8296**  
NTUC Customer Service Centre  
Hotline: 6213 8008



**NTUC MEMBERSHIP RECURRING PAYMENT CONSENT FORM**

Yes! I am an existing NTUC Plus! Visa/ Uplus Credit/Debit card member and would like to pay my membership fees using my NTUC Plus! Visa/ Uplus Credit/Debit Card

Please allow up to six weeks for processing by the respective organisation(s). In the meantime, please continue to make payment to NTUC until the approved charges are reflected in your monthly credit/debit card statement.

Full Name (as in NRIC/Passport):

\_\_\_\_\_

\_\_\_\_\_

Name on Card:

\_\_\_\_\_

\_\_\_\_\_

NRIC/Passport No: \_\_\_\_\_

Card Type:  VISA Card Expiry Date: \_\_\_\_\_ / \_\_\_\_\_ MM/YY

My Uplus Card No.: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

I hereby authorise NTUC to charge my membership fees to my Credit/Debit Card and unconditionally agree to be bound by the Terms and Conditions specified in this application form.

**TERMS AND CONDITIONS**

1. You warrant that the information you have provided is true and, by signing on this form, you hereby authorise NTUC to disclose any of your account details to the relevant parties as may be necessary to facilitate your participation in this service.
2. Your credit/debit card must be in good standing and must remain valid for the monthly bills to be debited successfully.
3. Please continue to pay NTUC using your current payment mode until you see the amount reflect on your monthly credit/debit card statement.
4. All applications are subject to the approval from NTUC. NTUC will not notify members of their application status.
5. It is important that your account name with NTUC is the same as the name shown on your credit/debit card statement.
6. In the event that your credit/debit card is cancelled or replaced, this service with NTUC will terminate and you should make alternative payment arrangements.
7. If your existing account with NTUC is paid by GIRO, the GIRO payment arrangement will be terminated once this service is effected.
8. Please contact NTUC to make alternative payment arrangements should you wish to terminate this service.
9. If any payment charged to your credit/debit card is unsuccessful for any reason whatsoever, you will be responsible for arranging for payments to be made to NTUC by other means.
10. NTUC shall not be liable for any loss, expenses, delays, mistakes, neglect or omission in the transmission of payment under this service or for any unsuccessful payment.
11. NTUC reserves the right to amend these Terms and Conditions without notice and reject or decline any application in its sole discretion without giving any reasons.



My signature (as in bank's records)

Date

## **FAQS – RECURRING PAYMENT SCHEME**

### **Q. What is the Recurring Payment Scheme?**

A. It is a monthly recurring payment arrangement. NTUC union members can now pay their monthly membership fees via NTUC Plus! VISA card Recurring Payment Scheme.

### **Q. Who are eligible for Recurring Payment Scheme?**

A. You must be an active NTUC union member and those who are on either Upfront or GIRO Payment modes. Members on Check-Off are not applicable.

### **Q. How does membership fee payment works under Recurring Payment Scheme?**

A. Payment of your NTUC membership fee is made through NTUC Plus! VISA card. The annual membership fee is \$117.00 per year collected in 13 separate deductions of \$9. Two deductions (total of \$18) are made in December.

### **Q. Can recurring bill payment be done via debit cards?**

A. Yes. Please ensure that you have sufficient funds in your account.

### **Q. Will I be penalised if I have less than \$500 in my NTUC-OCBC starter account?**

A. No. The NTUC-OCBC starter account comes bundled with the NTUC Plus! VISA card. It is a savings account that requires no minimum initial deposit, no minimum balance and no monthly fee.

### **Q. What are the benefits of recurring bill payment?**

A. NTUC members who are under the Recurring Payment Scheme will earn LinkPoints on their membership fee payment. <5 LinkPoints per \$2 spent>

### **Q. What will happen to my existing GIRO arrangement if I have signed up for recurring bill payment?**

A. If your NTUC membership fee is currently paid via GIRO, the GIRO payment arrangement will be terminated once this service is effective. However, please continue to pay via GIRO until you see the amount reflected on your monthly NTUC Plus! VISA credit card statement.

### **Q. How long is the processing time for my Recurring Payment Scheme application?**

A. Please allow six (6) weeks for the processing of your application.

### **Q. How will the recurring membership payment be reflected on my OCBC monthly statement?**

A. The deduction date will be on 6th day of every month on your OCBC credit card statement. In the event where it falls on a weekend, the deduction shall take place on the coming working day.

### **Q. What will happen if I replace or cancel my NTUC Plus! VISA card?**

A. In the event that your NTUC Plus! VISA card is cancelled or replaced, this recurring payment service with NTUC will terminate and you should make alternative payment arrangements with NTUC.

**Q. How is the accumulated LinkPoints of 292.5 calculated?**

A. As 5 LinkPoints will be given per \$2 spent, hence for a total payment of \$117 in 13 separate deductions of \$9 each, total LinkPoints earn will be  $(\$117/\$2) \times 5 \text{ LinkPoints} = 292.5 \text{ LinkPoints}$