

PLAQUE OF COMMENDATION

UNIQLO (Singapore) Pte Ltd

Nominated by the Singapore Industrial & Services Employees' Union

A firm believer in the Labour Movement, UNIQLO facilitated regular union membership recruitment drives in its stores. UNIQLO has allowed its re-employed workers to return to work part-time. They have tapped into a part-time workers' re-employment grant to optimise its workforce.

UNIQLO continues working with the Singapore Industrial & Services Employees' Union (SISEU) through partnerships on NTUC platforms like May Day Rally and National Day Observance Ceremonies. It positions itself as a worker-friendly organisation that aligns with the values of the Labour Movement. UNIQLO is an early adopter of the retail sector's Progressive Wage Model (PWM). The company is labour-centric and values its workers, their welfare and progression. It was accredited with the Progressive Wage Mark by the Ministry of Manpower in January 2023 for paying its lower-wage workers higher wages than the PWM.

UNIQLO is a frontrunner and a firm believer in productivity, customer experience and training. The company used the COVID-19 downtime period to train its staff in customer-friendly language actively, developing personal effectiveness at the operations level and communicating effectively at the workplace.