

PARTNER OF LABOUR MOVEMENT

Ong Toon Hui

Former Dean and CEO

Civil Service College

Nominated by the Amalgamated Union of Public Employees.

Ong Toon Hui's commitment and partnership with the Amalgamated Union of Public Employees (AUPE) to develop the fullest potential of public officers were testaments to her heart for workers and her alignment to AUPE's firm belief in helping officers be future-ready with relevant skills. Under Sister Toon Hui's leadership, the Civil Service College (CSC) rolled out training programmes to enhance officers' employability and improve productivity with new skills such as digital know-how, design thinking, and systems thinking.

Sister Toon Hui's passion for enhancing employability was evident before the Company Training Committee was formed. In 2018, CSC responded positively to partner AUPE, the Public Service Division (PSD) and the Infocomm Media Development Authority (IMDA) with a Train-the-Trainer digital skills programme for a group of volunteers comprising AUPE union leaders and staff to help Operations Support Officers (OSOs) cross the digital divide. In March 2019, CSC also ran a digital literacy workshop for OSOs in partnership with AUPE and the Academy of School Teachers.

Sister Toon Hui supported AUPE's suggestion to include information on the Union Training Assistance Programme (UTAP) for CSC's programmes, which will help officers pay for courses their organisation does not sponsor. Sister Toon Hui's suggestion on UTAP shows her commitment to being aligned with AUPE in supporting officers in their upskilling and upgrading journey by strategically leveraging on an existing NTUC initiative with great foresight.