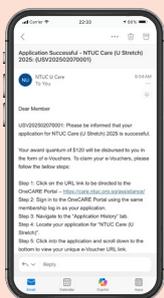


NTUC Care (U Stretch) 2025

Usage guide for e-Vouchers



Step 1

Look out for NTUC U Care's email

Successful members will receive an email with their application outcome and instructions on how to claim their e-Vouchers.

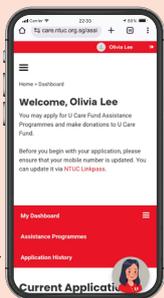
Click on the URL provided to proceed.



Step 2

You will be redirected to the OneCARE portal

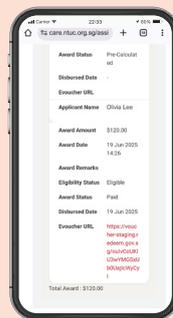
Log in using the same membership details used in your application.



Step 3

Go to the "Application History" page

Click on the hamburger menu (≡), then select the 'Application History' tab.

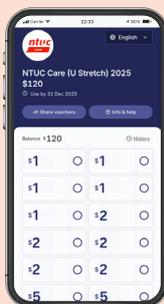


Step 4

Obtain e-Voucher URL in your application submitted for NTUC Care (U Stretch)

On the 'Application History' page, look for 'NTUC Care (U Stretch)'. Click into the programme and scroll to the bottom to view your unique e-Voucher URL.

Click the URL to view and claim your e-Vouchers.



Step 5

Access and use your e-Vouchers

Your e-Vouchers are ready for immediate use – no OTP is required. Save the e-Voucher URL for easy access at participating merchants.

If you lose your e-Voucher URL, you can log in to the OneCARE portal and repeat Steps 1 – 4.

Important Points to Note:

- e-Vouchers must be used in fixed denomination issued by NTUC-U Care Fund.
- Any remaining balance must be paid using other payment methods after the e-Vouchers are applied.
- No refund will be given if the actual purchase amount is lower than the e-Voucher amount used.
- The e-Vouchers are valid until 31 December 2025. Please note that no extensions will be granted after the expiry date.

The NTUC Care (U Stretch) e-Vouchers can be used at participating merchants once you receive the email notification. More details at www.ntuc.org.sg/ntuccareustretch