

ANNEX A
Quotes by NTUC Employees

1. Mr Mike Chua, Human Resources Director, National Trades Union Congress (NTUC), 51

蔡稳健, 职总人力资源处 处长

“At NTUC, we champion our tagline that Every Worker Matters. We are committed to supporting all workers – regardless of age – by investing in their development and well-being, fostering a workplace where every generation of workers is valued, empowered to thrive and contribute meaningfully to the organisation.”

2. Ms Sarminah Tamsir, Manager, Strategy Department, National Trades Union Congress (NTUC), 62

职总企业策略 经理

“Having been with NTUC for 15 years as a manager in various departments, I have had many opportunities to broaden my experience and transition to different job roles. The changes to the Retirement and Re-employment Ages are a progressive step forward for older workers like me and I'm grateful that NTUC cares for our generation. HR has also proactively reached out to discuss a redesigned role that aligns with my needs and supports the department's workplans. This milestone marks the start of a new chapter in my journey with the Labour Movement, which I deeply care about and am excited to continue contributing to.”

3. Mr Lee Teck Yeow, Outlet Executive, Kopitiam (Fairprice Hub), 63

李德耀, 业务主管

“I'm truly thankful for how NTUC is supporting older workers like me through changes to the Retirement and Re-employment Ages. It's encouraging to know that I can continue to be a valuable part of my team here at the Kopitiam. I also appreciate how my company has empowered me to learn new digital skills to keep up with the changing times. The training and on-the-job learning have made a big difference. I feel much more confident using the new systems. It's great to know I have the skills to keep contributing and help things run smoothly every day.”

4. Ms Chua Ah Moi, Linen Attendant, D'Resort, NTUC Club, 68

蔡素禮, 布草员

"I've been with NTUC Club for over 30 years, and despite starting my career with limited formal qualifications, I've been given the opportunity to take on different roles and grow within the organisation. From working as a waitress to cashier and now linen attendant, NTUC Club has continually invested in my training, equipping me with valuable transferable skills. These efforts led to my recognition with the Singapore Hotel Association Excellent Service Award (EXSA) for exemplary customer service since 2017. I'm grateful for the organisation's unwavering support throughout my career and for valuing long-serving employees like me."