**Annex C – Highlights of NTUC CTC Symposium**

1 Providing greater insight on how CTC and CTC Grant help to futureproof companies and workers, the NTUC Symposium held a panel discussion titled: “How Enterprises and Workers can Thrive in the New Future of Work”. The panellists comprise NTUC Deputy Secretary-General Desmond Tan; Dyna-Mac Holdings Executive Chairman and Chief Executive Officer Lim Ah Cheng; ST Logistics Chief Human Resource Officer Tan Wong Tong; Ng Teng Fong Hospital Chief Nurse Ng Sow Chun; and Healthcare Services Employees' Union (HSEU) President K Thanaletchimi.

2 The NTUC CTC Symposium also featured a series of themed talks and clinical sessions led by partner speakers covering diverse topics. From automation to business management and talent development, employers were equipped with a wealth of resources to encourage them to embark on business and workforce transformation. Please refer to the topics below:

|  |  |  |
| --- | --- | --- |
| **Business Transformation: What are the strategies that will make a difference?** | | |
| **Theme** | **Topic** | **Partner Speaker** |
| Leveraging Technology to Automate Processes and Optimise Resources | * Transforming Businesses with Robotic Process Automation * Enhancing Workplace Productivity with ChatGPT | * KG Information System & NTUC LearningHub * NTUC LearningHub |
| Harnessing Multidisciplinary Expertise to Power Businesses | * Discover NYP360 End-to-End Multidisciplinary Approach to Support Companies in Business Transformation * Driving Business Success through Continuous Education and Professional Development | * Nanyang Polytechnic * Singapore University of Social Sciences |
| Empowering Effective Decision-Making with Digital Tools | * Optimising Collaboration, Workflow Integration and Decision-Making with Smartsheet | * Copernicus Consulting and NTUC LearningHub |
| Embarking on your Sustainability Journey | * Professional Certification in Sustainability Business Management | * TÜV SÜD and NTUC LearningHub |
| **Workforce Transformation: What is your sustainable unique selling proposition in human capital management?** | | |
| Building Agile Mindset and Learning Culture | * Developing Responsive and Competitive Organisations for Evolving Market Conditions * Building a Lifelong Learning Culture with NTUC LearningHub Learning eXperience Platform (LXP) | * NTUC LearningHub |
| Optimising Human Capital for Excellence | * Fast Forward Your Business: How Reskilling and Upskilling can help Seize New Business Opportunities | * Institute for Human Resource Professionals |
| Growing Talent Pool | * Enhancing Business Productivity and Workforce Competencies * Career Starter Lab: Bridging Gap for Employers Seeking Young Talents * Support for Companies Hiring Skilled ITE-Work Study Diploma Graduates | * NTUC’s e2i (Employment and Employability Institute) * Young NTUC * Institute of Technical Education |
| Increasing Efficiency in Talent Management | * Enhancing Talent Management using AI with Career Agility Hub * Leveraging Career Conversion Programme and Sectoral Job Redesign Initiative to Support Business Transformation | * entomo and NTUC LearningHub * Workforce Singapore |

3 At the event, employers also explored the Marketplace Exhibition which featured booth displays from a curated selection of 12 industry and academic partners[[1]](#footnote-2). In line with the symposium theme – “Transforming Business, Transforming Workforce”, the exhibition saw a vivid exchange of ideas and information between partners and employers. Employers discovered ways to leverage the partners’ expertise to acquire new competencies, bridge skills gaps and enhance productivity in order to grow their businesses capabilities, contribute to the economy expansion and support workers to further their skillsets and livelihoods.

1. The 12 partners are: Alitec Pte Ltd, BDO Singapore, Bumpp, Hubble.Build, Institute For Human Resource Professionals, Institute of Technical Education, LevelFive Solutions, Nanyang Polytechnic, NTUC’s e2i (Employment and Employability Institute), NTUC LearningHub, Singapore University of Social Sciences and Zebra Technologies. [↑](#footnote-ref-2)