

### NTUC Care Assistance Programmes

These Terms and Conditions apply to members of the National Trades Union Congress (“**NTUC**”) who have applied for the following programmes: NTUC Care (Special Assistance), NTUC Care (U Stretch), NTUC Care (Back-to-School), NTUC Care (Hardship Grant), CAP+Ure Fund, NTUC Care (Youth Enable), NTUC Care (Education Awards), NTUC Care (Caregiver Support) for Single Caregivers and NTUC Care (Caregiver Support) for Caregivers of Children with Special Needs (the “Assistance Programme”) administered by NTUC. In these Terms and Conditions, NTUC shall refer to its directors, employees and its affiliated unions, associations and/or related organisations.

By registering and/or applying for the Assistance Programmes, the member (hereinafter referred as the “**applicant**”) unconditionally agrees to be bound by these Terms and Conditions and this Agreement (as defined below). These Terms and Conditions and all other application forms for the Assistance Programme shall form the binding agreement between the applicant and NTUC (“**Agreement**”). NTUC reserves the right to introduce, vary, or supplement additional terms and conditions from time to time, and such terms shall be binding on the applicant upon notification.

1. I, the applicant, warrant and declare that all the particulars and information provided in my application for the following programmes: NTUC Care (Special Assistance), NTUC Care (U Stretch), NTUC Care (Back-to-School), NTUC Care (Hardship Grant), CAP+Ure Fund, NTUC Care (Youth Enable), NTUC Care (Education Awards), NTUC Care (Caregiver Support) for Single Caregivers and NTUC Care (Caregiver Support) for Caregivers of Children with Special Needs (the “Assistance Programme”) administered by the National Trades Union Congress (“NTUC”) together with all the documents submitted by me is/are true and correct to the best of my knowledge, and I have not deliberately omitted any necessary information relevant to this application. I further understand and agree to the following:
  - a. that NTUC does not warrant or guarantee any particular outcome arising from the Assistance Programme;
  - b. that the Assistance Programme is open to NTUC union members who meet the eligibility criteria as prescribed by NTUC from time to time. NTUC reserves the right to determine, in its sole discretion, whether an meets the eligibility requirements. NTUC's decision on eligibility shall be final and binding.

2. I acknowledge and understand that I am required to submit such supporting documents as NTUC may prescribe from time to time in connection with my application for the Assistance Programme. Such documents shall be used by NTUC for the purposes of verification, assessment, and/or audit.

I warrant that all information and documents submitted by me in connection with my application are true, accurate, complete, and not misleading as at the date of submission. I acknowledge that NTUC will rely on such information and documents in processing my application, and I undertake to notify NTUC promptly in writing should there be any material change to the information or documents submitted.

I acknowledge and agree that if any information or document submitted by me is found to be false, misleading, inaccurate, or incomplete, NTUC shall be entitled to, without prejudice to any other rights or remedies available to it:

- (a) reject or cease processing my application;

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- (b) withdraw, suspend, or terminate any assistance granted to me under the Assistance Programme;
- (c) require me to repay in full any monies, funding, or vouchers disbursed to me under the Assistance Programme, within such period as NTUC may stipulate; and/or
- (d) disqualify me from applying for or being considered for any current or future Assistance Programme administered by NTUC, whether of the same or a different nature, for such period as NTUC may determine in its sole discretion

I further agree to cooperate fully with NTUC and to furnish any additional information or documents as NTUC may require for the purposes of processing my application. Unless otherwise stipulated by NTUC, I shall provide such information or documents within **10 working days** from the date of NTUC's written request.

I understand and agree that failure to provide the required information or documents within the stipulated timeline may result in NTUC being unable to process or continue with my application. I agree that NTUC shall not be liable for any loss, damage, or consequence arising from or in connection with such failure on my part, including any delay in or cessation of assistance.

3. I acknowledge that all forms and supporting documents submitted by me will be retained for five (5) years, for inter alia, audit purposes, as part of the requirements set out in the Charities Act.

4. My failure to complete the above application form and/or furnish any supporting documents may result in an incomplete and unsuccessful application for the Assistance Programme, and NTUC shall not be obliged to process my application for the Assistance Programme any further.

5. I acknowledge, understand and agree that if I am found to have breached any of these Terms and Conditions stated (including but not limited to having provided false, inaccurate and/or misleading information and/or documents), I would be required to:-

(a) return and/or refund to NTUC the full value of the sum disbursed by NTUC pursuant to the Assistance Programme; or

(b) return to NTUC any vouchers provided by NTUC pursuant to the Assistance Programme

within 10 working days of NTUC's written notification of the same to me (or such other timelines as prescribed by NTUC), together with any and/or all administrative expenses incurred by NTUC to recover the said sum and/or vouchers from me.

6. I further acknowledge that I will return and/or refund to NTUC the full value of the sum disbursed or vouchers provided by NTUC pursuant to the Assistance Programme, if NTUC subsequently determines that I do not satisfy all the eligibility criteria set out in the application form or if any of the information/documents provided by me is false, inaccurate and/or misleading, within 10 working days of NTUC's written notification of the same to me (or such other timelines as prescribed by NTUC).

7. Any sums not returned and/or refunded by me to NTUC within the stipulated timeframe may be recovered as a debt owed by me to NTUC.

8. I acknowledge that NTUC has the sole discretion to determine all details regarding the Assistance Programme (including but not limited to the length of the Assistance Programme, the

quantum to be disbursed, the eligibility criteria etc), and NTUC is not obliged to continue the Assistance Programme, or any other existing services, schemes, policies and/or financial assistance programmes.

9. I hereby declare that my contact details and bank account details provided above (in “Personal Details” and “Bank Details” of this form) are correct, and understand that the sum(s) and/or electronic vouchers (as the case may be) disbursed under the Assistance Programme will be deposited to the bank account and/or my mobile number (as the case may be) indicated on the form.

10. In the event that my contact details and bank account details provided by me above (in “Personal Details” and “Bank Details” of this form) are wrong and/or inaccurate, NTUC shall not be responsible for disbursing any further amounts, sums and/or electronic vouchers (as the case may be) to me.

11. I further undertake to be liable for and to indemnify NTUC and all third parties authorised by NTUC against all losses, expenses, costs (including legal costs on an indemnity basis), damages and liabilities that may be suffered or incurred by NTUC and all third parties authorised by NTUC arising out of and/or in connection with my application in this form for the Assistance Programme, including but not limited to that arising out of and/or in connection with claims from my family members (if applicable) to this application. For the avoidance of doubt, I shall not hold NTUC liable for any matters and/or outcomes arising out of and/or in connection with NTUC’s Assistance Programme.

12. NTUC’s acceptance of my application form for the Assistance Programme does not constitute a representation by NTUC that I meet the relevant eligibility criteria as set out in the application form.

13. NTUC shall have the sole and absolute discretion to determine whether any sums (or any part thereof) under this Assistance Programme shall be disbursed to me.

14. NTUC’s decision on all matters shall be final and binding, and NTUC shall not be obliged to entertain any queries, correspondence, claims and/or disputes relating to the Assistance Programme. NTUC shall also not be obliged to provide any reasons for any and/or all of its decisions relating to the Assistance Programme.

15. NTUC’s rights and remedies under these terms and conditions are cumulative and are in addition to and without prejudice to any rights or remedies that NTUC may have against me at law or in equity.

16. NTUC reserves the right, in its sole and absolute discretion to amend and update these Terms and Conditions at any time without notice to me, and it is my responsibility to check for any amendments or updates to the same.

17. These Terms and Conditions, including the Agreement shall be governed by and construed in accordance with the laws of Singapore, and I agree to submit to the exclusive jurisdiction of the Singapore Court.

18. A person who is not a party to this Agreement shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of the terms and conditions of the same.