

# NTUC Care (Caregiver Support) for Single Caregivers – Fact Sheet



## 1. About the Programme

- 1.1 This programme aims to assist single caregivers with dependents at various life stages. It provides assistance to help cover some of the common costs associated with each stage for eligible dependents.
- 1.2 The scope of the programme has been expanded to include children in tertiary education institutions i.e. ITE, Polytechnic and University.

## 2. Eligibility Criteria

### 2.1 Membership

Members who wish to apply for the grant must have at least 6 continuous months of membership at the point of application and must not be in arrears.

### 2.2 Income

- Total Monthly Gross<sup>1</sup> Household<sup>2</sup> Income of \$6,000 and below, OR
- Per Capita Income of \$1,500 and below if Gross Household Income exceeds \$6,000.

### 2.3 Single Caregivers Household<sup>3</sup>

- Single caregiver must be the **primary caregiver** of the dependent who may include children, parents, elderly dependents and legal wards living in the same household. May include single caregivers whose spouses are incarcerated.

## 3. Award Quantum for Successful Application

Life-stages of Dependents	Quantum
Birth till 6 years old	\$350 per child
School-going children across all levels (including children in tertiary education)	
Elderly (63 years old and above) <sup>4</sup>	\$200 per elderly

<sup>1</sup> Gross income is defined as all income derived from employment/ business, inclusive of overtime and allowances.

<sup>2</sup> Member's family members living in the same household in Singapore excluding domestic helper.

<sup>3</sup> A single caregiver household refers to a household headed by a divorced, widowed and never-married caregiver living with at least one child and/or other elderly dependents in the same household.

<sup>4</sup> Age as of year of application.

**4. Required Supporting Documents**

4.1. Income documents are required from member and all family members living in the same household:

<b>Status of member/ family member(s)</b>	<b>Member who chooses to pre-fill application form using Singpass - Myinfo</b> – automatic retrieval of the following information via Myinfo with consent	<b>Member who chooses not to pre-fill application form using Singpass - Myinfo</b> – manual uploading of the following information
If Employed	<b>CPF Transaction History</b> (past 15 months)  AND  <b>Latest Notice of Assessment</b> from IRAS	<b>Payslip</b> (at least one month's payslip within the recent 3 months from date of application)
If Self-Employed		<b>Latest Notice of Assessment</b> from IRAS
If Unemployed		<b>CPF Transaction History</b> (of recent 3 months from date of application)

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## 4.2 Additional supporting documents:

Members	
<p><b>Never-married</b></p> <p>Civil/Muslim Records from Our Marriage Journey</p> <p><small>Note: only required for members who choose not to pre-fill application form using Singpass MyInfo</small></p>	<p><b>Widowed</b></p> <p>Marriage Certificate and Death Certificate (of spouse)</p>
<p><b>Separated</b></p> <p>Deed of Separation / Declaration of Oath</p> <p><small>Note: The documents must mention the care &amp; control of the child(ren)</small></p>	<p><b>Divorced</b></p> <p>Divorce Certificate / Certificate of Final Judgement</p>
<p><b>Spouse is incarcerated</b></p> <p>Marriage Certificate and Letter of Incarceration from Singapore Prison Service (SPS)</p>	

  

Dependents	
<p><b>Proof of Relationship to Children / Legal Wards</b></p> <p> <b>Copy of Birth Certificate</b> <small>Note: For foreign birth certificate(s), please also submit Certificate of Singapore Citizenship or Re-entry Permit</small></p> <p><b>+</b></p> <p> <b>Education Supporting Documents</b> <small>Eligible dependents up to University students e.g. Latest result slips/transcripts or official school document showing name of child, name of school and date of document (within 3 months of date of application)</small></p>	<p><b>Proof of Relationship to Parents/ Elderly Dependents</b></p> <p><b>For elderly dependents aged 63 and above</b></p> <p> <b>Copy of Identification Card with updated residential address</b> <small>(back and front)</small></p> <p><b>For family members under 63 years old in the same household, excluding children</b></p> <p> <b>Government letter with letterhead, name, and address</b></p>
<p><b>Members who are divorced/separated</b></p> <p> <b>Custody Arrangements</b> Members with care &amp; control of their child(ren)</p> <p><small>such as Court Order Documents, Deed of Separation, Declaration of Oath</small></p>	

Notes: Applicant may be required to submit additional supporting document(s) for verification and audit purposes.

Each file attachment must be less than 5M and in PDF, XLS, XLSX, JPG, JPEG, DOC OR DOCX file format. File names should have **no spaces or symbols**, e.g. - . , / ( )

- 4.3. For cases where member / family members have passed the legislated re-employment age at the point of application and are unable to provide income documentation due to mobility issues, unavailability of mobile or laptop devices etc., income documents may not be required from these family members.
- 4.4. For cases where member’s family member(s) are holding a Long-Term Visit Pass (“**LTVP**”) and are staying in the same household, the family member(s) may be counted as a valid headcount for the computation of the Per Capita Income if they hold a valid LTVP at the point of application. Members are required to submit the LTVP holders’ income documents as well, where applicable.

### 5. How to Apply

- 5.1. Application opens from 8 April 2026, 1200hrs to 30 November 2026, 1600hrs.
- 5.2. Members who meet the eligibility criteria may submit their applications via OneCARE at <https://care.ntuc.org.sg/assistance/>.

**Note:** Members are advised to submit their applications before the closing date as late submission will not be processed.

### 6. How Does the Successful Applicants Receive the Cash Relief?

- 6.1. Upon successful application, members will receive an email notification on the application status. The cash relief will be credited into the registered bank account within 30 working days from the date that the application was deemed successful, subject to bank clearance.

### 7. Terms and Conditions

Please refer to <https://www.ntuc.org.sg/uportal/news/collections/ntuc-care-programmes> for the full terms and conditions.

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## Annex A

List of Eligible Schools	
Kindergarten	In Singapore
Primary / Secondary / Junior College / Millenia Institute	Government / Government-Aided / Independent Schools under the Ministry of Education (MOE)
Local Institute of Technical Education	ITE College Central
	ITE College East
	ITE College West
Local Polytechnic	Nanyang Polytechnic
	Ngee Ann Polytechnic
	Republic Polytechnic
	Singapore Polytechnic
	Temasek Polytechnic
Local Sports / Arts Institution	Singapore Sports School
	School of the Arts
	LASELLE College of the Arts
	Nanyang Academy of Fine Arts
Local Universities	Nanyang Technological University (NTU)
	National University of Singapore (NUS)
	Singapore Institute of Technology (SIT)
	Singapore Management University (SMU)
	Singapore University of Social Sciences (SUSS)
	Singapore University of Technology and Design (SUTD)
Special Education (SPED) Schools under MOE	<a href="#">Special education (SPED) schools   MOE</a>