

## MODEL WORKER

### Zaccheus Matthew Harold

Operations Manager & EXCO Observer  
Empire Security Pte Ltd

*Nominated by the Union of Security Employees.*

Zaccheus Matthew Harold, with a career spanning the security industry since 2006, has served as a union leader for over three years. His extensive experience equips him with valuable insights and lessons that he readily imparts to younger officers and peers under his care.

As a Senior Operations Manager overseeing a team of over 100 officers, he recognises the critical importance of daily operations for business sustainability.

Leveraging technology, Brother Zaccheus efficiently manages officer deployment schedules, ensuring optimal manpower utilisation. Technology has enabled him to balance work, family, and union commitments effectively in this fast-paced industry.

Beyond his regular working hours, he actively participates in union meetings and events. He serves as a vital link between workers and the union, consistently providing feedback and suggestions from the ground level.

Brother Zaccheus's compassion for workers drives him to address their concerns promptly, seeking solutions through the Union of Security Employees. Additionally, he supports workers in resolving work-related grievances, drawing on knowledge acquired from the Ong Teng Cheong Labour Leadership Institute.