

MODEL WORKER

Malini Subramaniam

Director, Industrial Relations and Membership
Union of Telecoms Employees of Singapore

Nominated by the Union of Telecoms Employees of Singapore.

As a Worker 4.0, Malini Subramaniam exemplifies the values of Ready, Relevant, and Resilience, making significant contributions to the Union of Telecoms Employees of Singapore with dedication and a strong work ethic. Since joining UTES in 2009, she rose the ranks from Confidential Secretary to her current position as Industrial Relations & Membership Director. She is also an Observer in the NTUC Membership Committee and Infocomm Cluster Committee.

She consistently surpasses expectations, displaying a passion for excellence and organisational success.

Focused on continuous upskilling, she completed a Singapore Human Resources Institute diploma in 2012, sponsored by the union. The union also sponsored her Diploma in Employment Relations from the Ong Teng Cheong Labour Leadership Institute (OTCi) and SIM University in 2016, where she earned the UOB book prize. Her commitment to continuous improvement has made her a source of inspiration to her peers.

Sister Malini's expertise in industrial relations and effective collaboration with HR partners have drawn praise, as evidenced by many written compliments from union members. A champion of digital transformation, she adeptly improves workflows and embraces change. As a leader, she spearheads projects, addresses member grievances with efficiency, and demonstrates remarkable adaptability and proactiveness in the face of challenges.

She also fosters a positive work environment and sets a standard of excellence within the union. Her stellar performance is evidenced by strong leadership qualities, and her willingness to impart knowledge to fellow team members and support them.

Sister Malini prioritises the professional development of the current workforce, cultivating a culture of learning and growth. She encourages her peers to upskill and advance in their careers, resulting in promotions and personal growth. Her dedication, passion, and exceptional performance make her an exemplary role model.