

MODEL WORKER

Clyde Chong Yi Hao

Service Associate – F&B (General Worker)

Shangri-La Singapore

Nominated by the Food, Drinks and Allied Workers Union

Clyde Chong Yi Hao joined Shangri-La Singapore in 2013 as part of the hotel's inclusive hiring initiative. From the start, Brother Clyde has demonstrated excellent capabilities. He was initially hired as a general worker and tasked with folding napkins at the hotel's all-day dining outlet, The Line. Over time, he became very competent in his task and was folding more than 500 napkins a day.

Brother Clyde continuously upskills himself and embraces working with technology and trained to operate BellaBot, a service robot for transporting soiled crockery and linen. He also took the initiative to walk around the restaurant, clear plates from the side stations, and pick up daily stock, which are not within his job scope. When asked why he took on additional tasks, he shared that he wanted to help others.

Brother Clyde was awarded in September 2022 the Employee of the Year award by the Food, Drinks and Allied Workers Union, Singapore Hotel Association and NTUC. Brother Clyde is an outstanding employee and someone his colleagues hold in very high regard.