

MEDAL OF COMMENDATION (GOLD)

Lee Seow Hiang

CEO

Changi Airport Group (Singapore) Pte Ltd

Nominated by the National Trades Union Congress, supported by the NTUC Aerospace and Aviation Cluster and The Singapore Manual & Mercantile Workers' Union

Lee Seow Hiang is a strong advocate for workers' safety and welfare. He saw the development of overhead, portable shelters to protect airside workers from lightning risk. He also piloted joint gemba airside safety walks between unions.

Brother Seow Hiang rallied Changi Airport Group (CAG) and Civil Aviation Authority of Singapore (CAAS) representatives to gather ground feedback on workers' concerns. He also introduced more rest areas within the air hub community for workers, which impacted over 2,000 airport workers on the airside.

Brother Seow Hiang institutionalised regular meetings between tripartite partners such as CAG, CAAS, ground-handling and engineering companies, and union representatives through the Joint Committee on Airside Safety to address any safety lapses or near-misses at the airside.

He pushed for job redesign efforts to enhance workforce productivity. He also led automated guided vehicle piloting to support ground-handling companies' efforts in their transformation journey.