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MAY DAY
AWARDS
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MODEL WORKER

Nurharyanti Mohammad Mawassi

Customer Service Manager
dnata Singapore Pte Ltd

Nominated by the dnata Singapore Staff Union

With 15 years of dedicated service at dnata Singapore Pte Ltd, Nurharyanti Mohammad Mawassi has exemplified outstanding adaptability and resilience, successfully transitioning across five distinct job roles. Embracing each change with a proactive mindset, she has consistently sought opportunities to upskill and reskill, reinforcing her commitment to lifelong learning and organisational excellence.

In her current role as an Operations Executive, Sister Nurharyanti plays a pivotal part in supporting operations teams, ensuring the seamless handling of flight operations and contributing to the overall efficiency of dnata's services. Her unwavering dedication, adaptability, and pursuit of excellence make her an invaluable asset to the company.

Sister Nurharyanti has also demonstrated exceptional leadership, particularly during periods of company restructuring. Stepping up to take on additional responsibilities, she has overseen customer services, liaised with clients and the Changi Airport Group, and represented the company in high-level meetings. Her ability to inspire and motivate the workforce on the ground has been instrumental in maintaining high morale and productivity.