

Annex

YCH Group first established a Company Training Committee in partnership with the Supply Chain Employees' Union (SCEU) in 2019. The company had faced manpower constraints, with physically demanding tasks requiring extensive walking and resulting in reduced accuracy — particularly during peak e-commerce periods.

Working with NTUC and SCEU, YCH tapped on the CTC Grant and introduced an Automated Guided Vehicle (AGV) system in its e-commerce warehouse to transform operations and improve its productivity in 2024. The AGV automated shelf movements to designated picking stations, allowing workers to remain stationed, reducing physical strain and improving picking accuracy. This enabled YCH Group to better manage peak volumes and achieve up to three times improvements in operational efficiency. The project will benefit 32 workers with an average wage increase of 5% on top of their annual increment.

In addition to its collaboration with NTUC through the CTC, YCH Group will formalise a partnership with NTUC LearningHub (NTUC LHUB) to provide structured upskilling in digital and artificial intelligence (AI) as well as sustainability capabilities. As part of this partnership, YCH will support NTUC LHUB's outreach to its network of SME partners to identify training needs and facilitate access to relevant programmes. This includes joint efforts in promoting awareness and adoption of emerging technologies, co-developing tailored training pathways, and building future-ready competencies aligned with sectoral transformation priorities and national initiatives.

Common Terms

Chinese Names and Terms	中文名称与词汇
National Trades Union Congress (NTUC)	全国职工总会(职总)
Ng Chee Meng NTUC Secretary-General	黄志明 职总 秘书长
Melvin Yong NTUC Assistant Secretary-General Supervising Lead, NTUC Land Connectivity Cluster	杨益财 职总 助理秘书长 职总 土地连通工会群体 主领
Supply Chain Employees' Union	供应链雇员联合会
Tan Kok Yam Chief Executive, SkillsFuture Singapore	陈谷炎 精深局 局长
Xu Wenshan Director, Enterprise Engagement Division, SkillsFuture Singapore	许文珊 精深局 企业联系署 署长
Dr Robert Yap Executive Chairman, YCH Group	叶进国博士 叶水福集团 执行主席
Annie Lam Head of Human Resources, YCH Group	林佩明 叶水福集团 集团人力资源总监
Company Training Committee (CTC)	企业培训委员会
Company Training Committee (CTC) Grant	企业培训委员会补助金