

## MEDAL OF COMMENDATION (GOLD)

### Ng Lang

Chief Executive  
Land Transport Authority

*Nominated by the National Trades Union Congress. Supported by the Amalgamated Union of Statutory Board Employees and the National Transport Workers' Union.*

Ng Lang assumed the role of Chief Executive at the Land Transport Authority (LTA) with great distinction and dedication. Since his appointment in 2020, he has demonstrated exceptional leadership and made significant contributions to the welfare and work prospects of the public transport sector employees.

Recognising the importance of effective communication, he has fostered a culture of openness and transparency. He regularly engages with union leaders to allow for constructive discussions on industry-related concerns. Under his leadership, LTA continued to safeguard the interests of public transport workers through the PT Tripartite Committee, particularly in ensuring their safety, and elevating their skillsets and productivity.

This integrated approach reflects Brother Lang's commitment to fostering a work environment where transport workers earn competitively and are given opportunities for growth and skills development. He is similarly concerned about the livelihood and remuneration of his staff, carrying out timely wage adjustments given high inflation.

He actively supported the well-being and safety of workers by supporting the National Transport Workers' Union's (NTWU) proposal to create two tripartite work groups for the bus and rail industries, respectively, thus collectively forming the Safety & Health Community of Practice. These initiatives united all the public transport operators in implementing Golden Rules for Safety, ensuring the safety and protection of public transport workers.

Through Brother Lang's leadership, Safety Champions were introduced to promote a robust safety culture across all work sites and functions. This proactive approach aligns with the Labour Movement's mission to empower workers to be safe, ready and competent. By instilling safety measures and fostering a safe work culture, he supports workers in performing their duties competently while prioritising their well-being.

Within LTA, Brother Lang appointed a Chief Learning Officer to foster a supportive learning culture, and to inculcate among staff a curiosity mindset for continual learning. He reduced the number of work meetings to let staff focus on their work, reduce stress and safeguard their mental well-being. He had work processes digitalised wherever possible to reduce mundane work and free up staff's time to attend to more complex duties. He also exerted influence to reduce non-urgent work-related text messages after working hours to allow staff to focus on their family. He greatly values the feedback and concerns that the Amalgamated Union of Statutory Board Employees (AUSBE) has raised and addresses them proactively.

He appreciates the pivotal role of public transport workers, and his efforts to cultivate an environmentally friendly and people-centric transport system are commendable. His dedication is exemplified by his implementation of strategic training plans to ensure that drivers and technicians are well-equipped to handle the demands of modern vehicles. He introduced the BusTech and RailTech Grand Challenge to profile Land Transport technicians, and recognise the best among them. Simultaneously, his support for the establishment of the Centre for Infrastructure & Tunnel Engineering illustrates his forward-thinking approach to advance technology for infrastructure development and to uplift industry competencies on tunnelling and infrastructure engineering.