THIS COLLECTIVE AGREEMENT is made pursuant to the Industrial Relations Act on 15th day of April 2021 between the NGEE ANN POLYTECHNIC, a body incorporated by the Ngee Ann Polytechnic Act of 535 Clementi Road, Singapore 599489 (hereinafter called the "Polytechnic", which expression includes its successors and assigns) of the one part and the NGEE ANN POLYTECHNIC ACADEMIC STAFF UNION, a trade union registered under the Trade Unions Act and having its registered office at 535 Clementi Road, Singapore 599489 (hereinafter called the "Union" which expression includes its successors and assigns) of the other part.

IT IS HEREBY AGREED AND DECLARED between the parties hereto as follows -

#### I GENERAL PROVISION

#### 1. TITLE

This Agreement shall be known as the "NGEE ANN POLYTECHNIC ACADEMIC STAFF AGREEMENT, 2021".

#### 2. SCOPE

This Agreement except where it is otherwise specifically stated, shall cover all full-time or part-time academic staff of the Polytechnic but shall exclude the following employees:

- (1) under the non-local contract terms, and
- (2) employees holding the positions of Deputy Directors and Directors.

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## 3. DURATION AND EFFECTIVE DATE OF AGREEMENT

- (1) This Agreement shall take effect from 1st July 2021 and shall remain in force for a period of three years from that date until 30th June 2024 both dates inclusive, except where it is specifically stipulated otherwise herein.
- (2) Negotiations for a new collective agreement may commence six months before the expiry of this agreement but not earlier.

# 4. INTERPRETATION

In this Agreement, unless the context otherwise requires, words importing the masculine gender include the feminine and words in the singular include the plural and words in the plural include the singular, the word "NP" refers to Ngee Ann Polytechnic and the word "ASU refers to Ngee Ann Polytechnic Academic Staff Union.

#### 5. UNION FUNCTION

The Polytechnic recognises the Union as the sole collective negotiating body in respect of all terms and conditions of employment of employees within the scope of this Agreement and in accordance with the Industrial Relations Act. The Polytechnic also recognises that it is the function of the Union to make representation in any omission of the Polytechnic which in the opinion of the Union, is contrary to or which diminishes the value of the provisions of this Agreement and to bargain for its members within the scope of this Agreement concerning such terms and conditions of employment.

#### 6. NON-UNION MEMBERS

Employees within the scope of this Agreement and who are not members of the Union shall not receive terms and conditions more favourable than those conferred on the union members under this Agreement. A person who is not a party to this Agreement shall have

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no right under the Contracts (Right of Third Party) Act to enforce any of its items.

#### 7. **FULL SETTLEMENT**

- This Agreement shall be a full and complete settlement of all (1)claims by the Union as of the date of this Agreement relating to all terms and conditions of employment within the scope of this Agreement.
- During the currency of this Agreement, neither party shall modify (2)or annul any of the provisions of this Agreement in any way whatsoever save as is provided herein or by operation of law and neither party shall seek to implement any such change before having duly varied this Agreement.
- (3)The parties agree that if any part of this Agreement is or becomes contrary to any applicable law, such part shall be amended so as to comply with the law without in any way affecting the other parts of this Agreement that are not contrary to the law. The effective date of any such amendment shall be coincident with the date of the law coming into force.

#### 8. **GRIEVANCE PROCEDURE**

(1) **Purpose** 

CA No.145/2021

Recognising the value and importance of full discussion in clearing up misunderstandings and preserving harmonious industrial relations, every reasonable effort shall be made by the Polytechnic and the Union to resolve any grievance or complaint from employees at the lowest possible level.

Definition of Grievance (2)

> A grievance for the purpose of this clause shall be a formal complaint lodged in the manner herein provided in respect of industrial matters.

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(b) "Industrial matters" means matters pertaining to the relations of employer and employees which are connected with the employment or non-employment or the terms of employment or the conditions of work of any person.

#### (3)Procedure

Staff Grievance (a)

Step 1

An employee having a grievance shall first refer the matter, verbally to his immediate supervisor. The supervisor shall investigate into the grounds of the grievance and resolve the matter. However, if the employee believes that his grievance has not been resolved to his satisfaction, he may put it in writing to his immediate supervisor through the "Staff Grievance Form" (see Annex A). If the grievance is against his immediate supervisor, he may refer the matter to the supervisor at the next reporting level. The supervisor shall investigate into the grounds of the grievance and resolve the matter. A report shall be kept in the School/Division for information and copies given to the Human Resource & Organisational Development Office and the Union to enable them to monitor and foster harmonious industrial relations in the Polytechnic as a whole.

Step 2

If the grievance is not resolved at Step 1, the employee may refer the matter to the Union. Union officials authorised by the Union Executive Council may take up the matter with the Director of Human Resource & Organisational Development.

Step 3

If the matter is not resolved after Step 2, the Union shall request a Union/Management meeting to discuss the matter.

# Step 4

In the event of there being no settlement after Step 3, the matter shall be referred to the Ministry of Manpower for conciliation. Failing a settlement, the grievance shall be referred to a referee in accordance with clause 9 of this Agreement.

# (b) Grievance of a General Nature

Step 1

A grievance of a general nature between the Union and the Polytechnic may be referred by the Union to the attention of the Director of Human Resource & Organisational Development.

Step 2

If the matter is not resolved after Step 1, the Union shall request a Union/Management meeting to discuss the matter.

Step 3

In the event of there being no settlement after Step 2, the matter shall be referred to the Ministry of Manpower for conciliation. Failing a settlement, the grievance shall be referred to a referee in accordance with clause 9 of this Agreement.

#### REFEREE

Any dispute between the parties hereto in respect of the terms of this Agreement while it is in force and arising out of its operation shall be referred by either party to the President of the Industrial Arbitration Court who shall have the discretion to select a referee appointed in accordance with section 43 of the Industrial Relations Act to determine the dispute.

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#### II GENERAL TERMS AND CONDITIONS OF EMPLOYMENT

#### 10. HOURS OF WORK

All employees shall be required to work a total of 42 hours per week, exclusive of lunch breaks.

#### 11. WORK WEEK

(1) The Polytechnic operates a 5-day workweek. The daily working hours are as follows:

Mondays to Thursdays : 7.30am - 5.00pm

8.00am - 5.30pm

8.30am - 6.00pm

9.00am - 6.30pm

9.30am - 7.00pm

Fridays : 7.30am - 4.30pm

8.00am - 5.00pm

8.30am - 5.30pm

9.00am - 6.00pm

9.30am - 6.30pm

There will be a one-hour lunch break on every workday.

- (2) Notwithstanding sub-clause (1), flexibility within reasonable limits as required by the teaching timetable should be given to academic staff.
- (3) As a guide, to facilitate meetings and student consultations, the start time for all academic staff should not be later than 9.30am.
- (4) For the same reason i.e. to facilitate meetings and student consultations, the end time for all academic staff should not be earlier than 4.00pm on weekdays.
- (5) Except for official duties off-campus or for other valid reasons, all employees should be present on campus during working hours.

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(6) The Polytechnic shall ensure that the working environment in the campus is in compliance to the Workplace Safety and Health Act, especially in the provision of adequate and proper air flow and ventilation in the offices, classrooms, workshops, laboratories and lecture theatres.

# 12. APPOINTMENT ON CONTRACT TERMS AND PLACEMENT OF CONTRACT STAFF ON ESTABLISHMENT

- (1) All academic staff employed on local contracts shall be placed on two or three-year contracts upon joining the Polytechnic. Except in cases where there are disciplinary issues or where performance is not satisfactory, staff not placed on the establishment shall be given further contracts. Such offer of contract renewal shall be made known to the staff at least six months before the expiry of the contract.
- (2) Placement of local contract academic staff on the establishment will be decided on a case-by-case basis at the sole discretion of the Polytechnic based on the establishment criteria. The Polytechnic will communicate the criteria to all local contract staff.

#### 13. PERFORMANCE REVIEW PROCESS

The management of under-performers shall be administered in accordance with the terms and rules of the Performance Review Process as outlined in Schedule I to this Agreement.

#### III EXIT FROM EMPLOYMENT

## 14. RETIREMENT AND RE-EMPLOYMENT

(1) The retirement age of an employee shall follow the statutory retirement age in accordance with the provisions of the Retirement and Re-employment Act.

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- (2) As re-employment on retirement is a fresh employment, NP will take the opportunity to review and identify suitable re-employment job roles for retiring staff which would leverage on their experience and capabilities. NP and ASU will draw reference from the re-employment guidelines by the Public Service Division when addressing the NP Re-employment Guidelines. A copy of the NP Re-employment Guidelines is given in Schedule IX
- (3) Staff who do not meet the re-employment qualifying criteria but have consistently good teaching records may be considered for re-employment on a case-by-case basis outside of the re-employment guidelines.
- (4) Staff who retire and are re-employed back to the polytechnic after the statutory retirement age will have their past continuous years in service recognized for higher vacation leave if they are reemployed on the prevailing Leave Scheme, provided the break between retirement and re-employment episodes is not more than 30 days.
- (5) Staff will be eligible for Special Appreciation Award (SAA) during their re-employment period from their retirement age onwards. Staff will receive \$250 per year to be paid out in the final year of re-employment. The SAA will be pro-rated to the last complete month served if service periods do not correspond to one full year. Staff who terminate their re-employment contracts by resignation, have their services terminated, or are dismissed will not be eligible for SAA.

#### 15. CAREER RE-ALIGNMENT SCHEME

(1) Eligible staff may opt to be released from permanent establishment to re-align their career orientation either outside of NP or within NP as a Special Associate Lecturer to focus on teaching and teachingrelated duties through the Career Re-Alignment Scheme (CRS). [See Schedule II].

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(2) The CRS Pathway A will be suspended indefinitely from 2021 onwards. The CRS Pathway B will continue to be offered beyond 2021.

#### 16. SPECIAL GRATUITY SCHEME

Eligible staff who desire to make career transitions to new jobs in the industry that better match their passion, aptitude or career aspirations may opt for the Special Gratuity Scheme (SGS). [See Schedule III]

## 17. SPECIAL RESIGNATION SCHEME

- (1) Where applicable, the Special Resignation Scheme (SRS) will follow the prevailing terms and conditions as laid down by the Public Service Division. [See Schedule IV].
- (2) Where redundancy arises, the Polytechnic shall inform the Union at least one month prior to the date of retrenchment notice being served on affected employees.

#### 18. DEATH OF EMPLOYEE

- (1) All outstanding leave due to an employee at the time of death shall be converted to salary and paid to his estate.
- (2) If an employee passes away whilst in service, his next-of-kin may be eligible to claim for coverage if the employee has signed up the following insurance benefit schemes:
  - (a) The Public Officers Group Insurance Scheme, which is available to all employees who are below 65 years old and their legal spouse and children above 12 months and below 18 years old.

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#### IV SALARY MATTERS

#### 19. SALARY

# (1) Salary Ranges

The ITE-Polytechnic Scheme (IPS) is a salary range based structure consisting of 15 grades with variable performance-based merit increments. The monthly gross structure applicable to the grades of academic staff will be based on the current year's figures as published:

<u>Grade</u>	<u> Min (\$)</u>	<i>Max (\$)</i>
IPX10	7,470	10,085
IPX9	6,450	9,060
IPX8	5,660	7,800
IPX7	4,900	6,800
IPX6	4,240	5,870
IPX5	2,800	5,300

The salary structure shall be reviewed periodically to ensure that it remains competitive. The Union's input will be sought and they will be kept updated of the progress.

#### (2) Career Development Pathway

Staff at the junior levels will be given opportunities to be exposed to a wider spectrum of roles to broaden their career options including teaching; student development; curriculum and instructional review, design and development; academic administration and technology development. At the senior levels, staff can aspire to take on managerial leadership roles or academic leadership roles such as course management, mentoring, pedagogy development and technology development.

#### (3) Pegging to Market

The total remuneration (monthly salary, performance bonus, etc) will be reviewed periodically, once in every two to three years, to ensure that it remains competitive and aligned to general market conditions. The Union's input will be sought and they will be kept updated of the progress.

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(4) Salary Components

The salary range is the gross monthly salary, which consists of the following components:

- (a) Monthly salary
- (b) Variable Component

The gross monthly salary is the monthly salary plus the Variable Component. An example is shown in Schedule V.

#### 20. CHANGES TO SALARY STRUCTURE

The Polytechnic shall consult with the Union and take into consideration the inputs of the Union before making any change to salary structure affecting the grades of academic staff covered and during the tenure of this Agreement.

#### 21. MERIT INCREMENT

- (1) The key features of the Merit Increment matrices are as follows -A tiered increment factor will be applied across the various levels. For the junior levels, a more competitive factor will be applied for retention purposes while a smaller increment factor is applied for the senior levels to place greater focus on variable compensation i.e. Performance Bonus (PB).
- (2) A built-in Market Increment Factor will be applied as an anchor to allow the polytechnic to respond faster to market movements.
- (3) MI for grades IPX10 and above will be expressed in percentage term as a reflection of the officer's salary while that for grades IPX9 and below will expressed in fixed quantum.
- (4) 'D' and 'E' performers will not be eligible for MI.

# 22. PROMOTION INCREMENT

(1) Promotion Increment will be a percentage of base salary or a quantum which will be awarded over and above the merit increment in recognition of individual performance and ability to

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perform a larger job scope at a higher grade. The Promotion Increment rates range from 4% to 8% depending on the grades the staff is promoted to.

(2) The increment date of an employee promoted to a higher grade will be the 1st day of the month in which the anniversary of the promotion occurs.

#### 23. ANNUAL WAGE SUPPLEMENT

The Polytechnic shall follow Civil Service's guidelines on the payment of Annual Wage Supplement (AWS). The AWS, if payable, shall be paid in December.

# 24. VARIABLE BONUSES

- (1) The Polytechnic's remuneration policy is to reward employees according to their job responsibilities and performance.
- (2) The Polytechnic shall pay its employees an Annual Variable Component (AVC) or wage adjustment based on Civil Service's guidelines.
- (3) The Polytechnic shall follow the Civil Service's guidelines on the payment of Special Bonuses to employees, if any.
- (4) The actual payment of the performance bonus to individual employees shall be subject to the performance grades of the individual employees where the differentiation of rewards between Outstanding and Good performance will be sharpened and the variance increased.
  - (a) The Performance Bonus will form a larger proportion of the total compensation. In determining the base rate (for a Good grade), the polytechnic will take into consideration the assurances given when the new salary structure was communicated to staff covered in this agreement.

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(5) The Polytechnic shall consult the Union if it wishes to make any changes to the performance bonus payout, eligibility criteria, and guidelines.

#### 25. FESTIVAL ADVANCE

Chinese, Hindu and Muslim employees will be paid half-month festival advance for Chinese New Year, Deepavali and Hari Raya Puasa respectively.

#### 26. LONG SERVICE AWARDS

Employees are eligible for Long Service Awards as follows:

Cash Awards (\$)
200
400
600
800
1000
1200

# 27. INSURANCE

All employees are covered under the Work Injury Compensation Act (WICA) which covers non-permanent work injuries, permanent disability and death. The compensation shall be in accordance with the WICA framework under the Ministry of Manpower.

#### **V** LEAVE ITEMS

# 28. ANNUAL / MEDICAL LEAVE

(1) All academic staff who joined the Polytechnic before 1st November 2008 is eligible for 28 working days paid vacation leave every calendar year.

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- (2) All academic staff recruited after 1st November 2008 will be placed on 21 working days of annual leave per calendar year. Their leave will be increased to 24 working days after completing 10 years of service.
- (3) Academic staff are eligible for 60 working days of paid medical leave per calendar year. In the event that a staff is still certified unfit for duty after all his/her medical leave has been used up, he/she is eligible to apply for extended sick leave.
- (4) The granting of annual leave to an employee is subject to exigencies of services. Guidelines for applying and approval of leave are given as per Schedule VI. Details of the Polytechnic Academic Leave Scheme 2008 (Modified) and Polytechnic Academic Leave Scheme 2008 are in Annex B and Annex C respectively.

#### 29. MATERNITY LEAVE

- (1) Any maternity leave and benefits legislated by the Singapore Government and as provided for in the Employment Act will be deemed applicable to staff covered in this Agreement.
- (2) Female employees serving not less than 90 calendar days preceding the date of confinement are eligible for maternity leave.
- (3) Female employees shall be eligible for extended maternity leave regardless of the birth order of the child. She must satisfy the criteria in the Child Development Co-Savings Act to be eligible for the extended maternity leave.
- (4) Leave on account of miscarriage or abortifacient measures will not be considered as maternity leave but as normal sick leave.

## 30. FAMILY LEAVE

Subject to exigencies of services, employees may be granted unrecorded leave for family matters as shown below. Items (a) – (d) will come under the annual cap of 14 days (subject to revisions by the Public

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Service Division) and they will not be carried forward to the following calendar year if not consumed.

- (1) Three days' marriage leave, to be given on the occasion of an employee's first marriage. The marriage leave may be taken by the employee within one year from the date of the solemnisation of the marriage.
- (2) Three days' compassionate leave on the death of an immediate family member (i.e. spouse, parent, parent-in-law, grandparent, grandparent-in-law, sibling or child).
- (3) Two days of family care leave per staff member per calendar year. An employee may be granted two working days paid leave of absence to accompany parents (including step-parents and parents-in-law), grandparents, spouse, siblings or children age 13 years and above (Leave is granted to relations who are staying in Singapore) to the doctor or for medical appointments or when the main caregiver is not available. Such leave can be taken as half or full day leave and medical certificate is not required.
- (4) 1 day birthday leave to be taken any time within the birthday month
- (5) Two weeks of paternity leave on the birth of each child if the child is a Singapore citizen at the time of birth. This paternity leave may be taken within 12 months from the date of the birth of his child. To be eligible, the male employee must have completed three months of service preceding the birth of the child.
- (6) Up to four weeks of Shared Parental Leave to encourage shared parental responsibility and give working couples additional flexibility for care-giving arrangements. Under the Shared Parental Leave, the male employee can utilise up to four weeks of his spouse's maternity leave subject to her agreement and meet the criteria of the Child Development Co-Savings Act. The Shared Parental Leave can be taken as a block or flexibly within 12 months of the birth of the child, subject to mutual agreement between the staff and his school/department.

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#### 31. PAID UNRECORDED LEAVE TO LOOK AFTER A SICK CHILD

- (1) Every employee who has served for at least three months and who has a child below the age of seven years shall be entitled to six days of paid Childcare Leave (Unconditional) in a year in accordance with the Child Development Co-Savings Act or two days of paid Childcare Leave (Unconditional) in a year in accordance with the Employment Act, as the case may be.
- (2) An employee who has served for at least three months and whose child is a Singapore citizen aged between 7 to 12 years (inclusive) shall be entitled to two days of paid Childcare Leave (Unconditional) per year, subject to the conditions in the Child Development Co-Savings Act.
- (3) For employees who qualify for leave under both sub-clause (1) and(2), the total paid Childcare Leave (Unconditional) for each parent is a maximum of six days per year.
- (4) An employee may, subject to exigencies of service, be granted paid Childcare Leave (with child Medical Certificate) to look after his sick child. To be eligible, the child must be below 12 years of age and the unrecorded childcare leave is capped at five days per calendar year per child, up to a maximum of 15 days for those with three or more children under the qualifying age.
- (5) The last day on which a staff is eligible for the Childcare Leave will be the last day of the same calendar year (i.e. 31st December) where the child turns 7 years old (Unconditional) or 12 years old (with Child Medical Certificate).
- (6) The total combined Childcare Leave (Unconditional) and Childcare Leave (with child Medical Certificate) shall not exceed 15 days in a calendar year. For ease of reference, the summary of an employee's eligibility for Childcare Leave and Childcare Leave (with child Medical Certificate) is reflected below:

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Table 1: Childcare leave eligibility per parent with Singapore citizen child

	No. of children aged 12 and below	Total Childcare Leave (Unconditional) per year	Total Childcare Leave (with Child Medical Certificate) per year	Total Annual Childcare Leave Eligibility Cap
At least one child below age 7	1	6 days		6 days
	2	6 days	4 days	10 days
	3 or more	6 days	9 days	15 days
All children between age 7 and 12	1	2 days	3 days	5 days
	2	2 days	8 days	10 days
	3 or more	2 days	13 days	15 days

Table 2: Childcare Leave eligibility per parent if the child is not a Singapore citizen

	No. of children aged 12 and below	Total Childcare Leave (unconditional) per year	Total Childcare Leave (with child Medical Certificate) per year	Total Annual Childcare Leave Eligibility Cap
At least one child below age 7	1	2 days	3 days	5 days
	2	2 days	8 days	10 days
	3 or more	2 days	13 days	15 days
All children between age 7 and 12	1	-	5 days	5 days
	2	-	10 days	10 days
	3 or more	_	15 days	15 days

# 32. PILGRIMAGE LEAVE

- (1) A Muslim employee is eligible for pilgrimage leave, if he -
  - (a) is a Singapore citizen or a permanent resident of Singapore;
  - (b) has registered with the Majlis Ugama Islam Singapura, or any other competent authority appointed by it;
  - (c) has completed 15 years of service; and
  - (d) has accumulated one year of annual leave for the pilgrimage.

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- (2) Pilgrimage leave will be granted only once in an employee's service.
- (3) When a Muslim employee applies for pilgrimage leave to Mecca, the Polytechnic may grant him full-pay pilgrimage leave over and above his saved annual leave mentioned in sub-clause (1)(d), to enable him to complete his pilgrimage. The pilgrimage leave is limited to the actual time needed to complete the pilgrimage. The combined leave cannot exceed 3½ months.

## 33. TIME-OFF TO ATTEND PRAYER

A Muslim employee may, subject to exigencies of service, be granted time-off between 12.30pm to 2.30pm (inclusive of lunch hour) on Fridays for the purpose of attending public worship in a mosque.

#### 34. NO-PAY LEAVE

- (1) Subject to exigencies of service, an employee may be granted nopay leave for the following circumstances:
  - (a) private matters (bereavement, look after sick child / parent / grandparent / spouse, marriage, pilgrimage to Mecca);
  - (b) medical grounds:
  - (c) childbirth for a female employee who is not eligible for paid maternity leave;
  - (d) accompany spouse who is posted overseas;
  - (e) set up a company to commercialise an invention/product developed by the employee;
  - (f) attend professional development programmes that are not sponsored by the Polytechnic;
  - (g) develop a second skill or special talent;
  - (h) take part in voluntary work;
  - (i) pursue a personal passion;
  - (j) any other reason not listed above (to be considered on a case-to-case basis).

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- (2) Subject to exigencies of service, a female employee may be granted no-pay leave to look after her child up to a maximum of one year at a time and four years during her service.
- (3) Subject to exigencies of service, no-pay leave may be granted when an employee has consumed all his annual leave.

#### 35. HALF-DAY LEAVE

- (1) An employee may be allowed to take half-day leave either in the morning or afternoon, subject to exigencies of service.
- (2) Half-day leave taken on the eve of public holiday which is a half working day shall be treated as one day.

# 36. LEAVE ON ACCOUNT OF TUBERCULOSIS, LEPROSY, MENTAL ILLNESS

- (1) An employee who is certified to be suffering from tuberculosis, leprosy or mental illness shall be eligible for sick leave on full gross pay for the periods prescribed in the medical certificates provided that the leave so granted shall not exceed a maximum of 270 days. This leave shall commence when the employee commences his treatment at the hospital/clinic. Any sick leave on full-pay granted prior to the date of commencement of treatment shall be disregarded for calculating the maximum period allowed in this sub-clause provided that he did not unreasonably delay the commencement of treatment.
- (2) An employee may be allowed to resume duty, subject to the submission of a medical report on his condition by a medical officer.
- (3) If treatment continues beyond 270 days, the Polytechnic shall call for a report from the medical officer-in-charge of the case on the likelihood of the ultimate recovery of the employee concerned, and shall then proceed as follows:

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- (a) If in the opinion of the medical officer, the prognosis appears favourable, the Polytechnic shall grant the employee further sick leave on full pay up to a period not exceeding 90 days.
- (b) If in the opinion of the medical officer, the employee appears to be permanently unfit for further service, the Polytechnic shall convene a Medical Board. The Polytechnic shall make its decision on the report of the Medical Board.
- (c) The Medical Board shall comprise such members and have such terms of reference as may be determined by the Polytechnic.

# 37. UNRECORDED LEAVE TO ATTEND APPROVED TRADE UNION COURSES/CONFERENCE AND SEMINAR

The Polytechnic shall, subject to exigencies of service grant unrecorded leave on full pay to all Union members to enable them to attend trade union courses, conferences, and seminars organised or sponsored by the Union or the NTUC. This will come under the annual cap of 14 days (subject to revisions by the Public Service Division) and will not be carried forward to the following calendar year if not consumed.

# 38. UNRECORDED LEAVE FOR UNION EXECUTIVE COUNCIL MEMBERS PERFORMING UNION DUTIES

The Polytechnic shall grant Union Executive Council members performing Union work, unrecorded leave on full pay when they apply for such leave in writing in accordance with the Industrial Relations Act. This will come under the annual cap of 14 days (subject to revisions by the Public Service Division) and will not be carried forward to the following calendar year if not consumed.

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#### VI MEDICAL AND WELFARE BENEFITS

#### 39. MEDICAL BENEFITS

- (1) The Polytechnic shall provide medical benefits to its employees and their eligible dependants under the following schemes in accordance with the prevailing guidelines -
  - (a) Co-payment on ward charges scheme (CPW);
  - (b) Comprehensive co-payment scheme (CCS); or
  - (c) Medisave-cum-subsidised outpatient scheme (MSO).[See Schedule VII]
- (2) For the purpose of sub-clause (1), "eligible dependants" means -
  - (a) A spouse of a male employee under all the schemes or the spouse of a female employee under the MSO scheme;
  - (b) Unmarried child/children below the age of 18.
- (3) For employee on the MSO and CCS schemes, the medical subsidies for outpatient treatment at private hospitals and clinics are 85% and 60% of the total bills for employees and eligible dependants respectively, subject to a cap of \$20. For CPW, the medical subsidy for outpatient treatment at private hospitals/clinics is as follows:
  - (a) Consultation
     100% subject to amount reimbursed being based on the lowest government or restructured hospital's subsidised patient rates;
  - (b) Treatment100% subject to Government rate; Medication Not covered.
- (4) Under Hospitalisation Identify Card (HIC), both employees and eligible dependants must request a letter of undertaking from HR. Ward upgrading under CCS is applicable for restructured Government hospitals only.

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#### 40. FLEXI-BENEFITS SCHEME

- (1) Under the Flexi-Benefits Scheme, staff shall be eligible for a payment of \$500 per annum. This payment will be pro-rated based on qualifying service period in the year.
- (2) For Academic staff who were in service as at 30 Apr 2019, they will receive an additional \$150 Cash Allowance. This payment will be pro-rated based on qualifying service period in the year. This payment will be applicable until staff reach the compulsory retirement age or when they leave the service whichever is earlier.

#### 41. WELFARE BENEFITS

The Polytechnic shall extend to all employees the following benefits -

- (1) A baby gift hamper worth \$60/- upon birth of a child;
- (2) A \$100/- marriage gift is credited to the employee's bank account on the occasion of the employee's legal marriage;
- (3) A fruit / flower basket provided when an employee is hospitalised and
- (4) A wreath worth \$60/- on the death of employee's immediate family, including parents, grandparents, parents-in-law, grandparents-in-law, spouse, siblings and children.

#### VII TRAINING AND DEVELOPMENT

#### 42. TRAINING

(1) The Polytechnic and the Union are committed to training and developing employees in order to continually upgrade their professional skills and knowledge for better work performance. Towards this end, the Polytechnic shall conduct an annual Learning and Development Plan (LDP) involving all staff to review and identify competencies needed to support the organisational development needs.

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- (2) Staff shall be encouraged to draw up an Individual Learning Plan (ILP) by proposing the types of programmes that would meet his/her development needs for the year ahead. Staff can then seek NP sponsorship to undergo programmes identified in their ILP and other relevant courses.
- (3) The staff development programmes are outlined in Schedule VIII to this Agreement.
- (4) The Royalties and Rights Distribution Guidelines are outlined in Schedule VIII(a) to this Agreement.

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**IN WITNESS WHEREOF** the parties have hereto set their hands on the day and year first hereinbefore written.

Signed for and on behalf of:

NGEE ANN POLYTECHNIC

NGEE ANN POLYTECHNIC ACADEMIC STAFF UNION

LIM KOK KIANG

Principal

TAN CHOI HENG

President

In the presence of:

MAH WEE BENG

Deputy Principal

LIEW HEAN WAH

Senior Director, People

TAN LAI WAN

**General Secretary** 

HAMDÁN HAMID

General Treasurer

# NGEE ANN POLYTECHNIC ACADEMIC STAFF AGREEMENT, 2021 POLICY ON MANAGING UNSATISFACTORY PERFORMANCE

#### Policy Rationale

- To strive for excellence, the Polytechnic needs professional, competent and motivated employees who can help achieve NP's strategic goals through quality work and service. Good human resource management means not only motivating and recognising good performers, it also means identifying and helping employees who are not performing up to expectations. Opportunities such as relevant training, coaching, counselling, providing time and resources etc, should be given for these employees to improve. The Polytechnic will need to take action to terminate the service of unsatisfactory performers who fail to make improvements despite the opportunities given to them.
- The hard work and good performance of the majority of our employees must not be discredited by the few who do not play their part. If no action is taken against them, others will feel that sub-standard work is acceptable. This is detrimental to the morale, discipline and performance of the Polytechnic.

# Sending The Right Signal

- A clearly defined framework for managing unsatisfactory performance and terminating the service of employees on grounds of unsatisfactory performance will send the right signal to our employees that every employee has to contribute his fair share, and under-performance is not acceptable. Such a framework will provide a sound and fair basis to identify the under-performers and help them make improvements.
- The framework will facilitate reporting officers in supporting and coaching their employees to perform up to expectations. Reporting officers would have to set clear targets and deliverables and measure in a fair and objective manner, the performance of their employees. They have the responsibility to single out the unsatisfactory performers, coach and counsel them to help them improve and, as a last resort take action to terminate the services of those who continue to under-perform.

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## Definition Of Unsatisfactory Performance

- Under our existing performance appraisal and ranking system, performance of employees is assessed and ranked by departments. An unsatisfactory performance will result in an "E" grading in the performance ranking, which is defined as "The employee does not meet the requirements of his current grade in the job".
- Unsatisfactory performance may be due to lack of ability and competence, an incapacity to keep up with the demands of the job, personal or external factors having a negative influence on the employee.

Performance Review Process For Unsatisfactory Performance

- When an employee is assigned an "E" grading by the department, he may be placed on a 3-month performance review. This review is like a "probationary" period and a "second chance" for an unsatisfactory performer to show improvement, failing which his services will be terminated.
- 8 Before placing an employee on the 3-month performance review, the Director must satisfy himself that -
  - 8.1 The employee has been informed of his shortcomings through a formal notification letter, issued by the Reporting Officer or Countersigning Officer, at least 3 months in advance.
  - 8.2 Actions have been taken to provide the employee with the necessary coaching, training and other opportunities to improve his performance, e.g. providing assignments that would give staff the second chance to improve and guidance on how to meet performance standards, etc.
- The Director concerned shall, after keeping the Human Resource & Organisational Development (HROD) Office informed, issue the employee a letter to inform said employee that he is being placed on the 3-month review. If the employee is a union member, the union shall be kept informed. During this period, the Reporting Officer, the Countersigning Officer and the Director will closely monitor the employee's performance.
- An employee who is put on the 3-month performance review may, within 7 working days, request for an interview with the Director to discuss matters relating to his career in the Polytechnic. The request must be made in writing and must set out the reasons for the request. The Director shall give favourable consideration to such a request. The employee may, if he is a union member, be accompanied by a representative from the union when meeting the Director. The Director may, where appropriate, take into account the issues raised by the employee when deciding on matters affecting the employee.

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- In line with the grievance procedures, the employee concerned can appeal to the Director of Human Resource & Organisational Development in writing against being placed on the 3-month Performance Review within 7 working days from the date of the PRP placement letter. If the employee is a Union member, he may refer the matter to the union for support. A Union official, authorised by the Union Executive Council, may be assigned to assist the employee in the appeal. HROD will process and review the case, which will be referred to the respective Deputy Principal/Senior Director for decision. If the appeal is successful, his performance grading will be re-graded by the Director. If not, the PRP will continue.
- If the employee's performance grading at the end of the review period is assessed to be "D" or better, no further action will be taken against the employee. If the employee's performance fails to improve, the Director may decide to terminate the services of the employee.
- An employee who has gone through a 3-month performance review and shown that he is able to perform satisfactorily is expected to be able to maintain his performance at this level in future. As a rule, therefore, he must not get another "E" grading in the next two years; otherwise action can be taken to terminate his services without going through another review. If an employee has exceptional reasons for not being able to meet this performance standard, he will be given the opportunity to explain why termination action should not be taken against him via the appeal mechanism.

Salary Increments And Variable Payments

- Once an employee is placed on the review process, he will not be eligible for any salary increment, NWC adjustment or variable payments such as the Annual Variable Component (AVC), Special Bonus etc. for the year.
- An employee who resigns or takes on a new appointment during PRP will not be eligible for any salary increment, NWC adjustment or variable payments such as the Annual Variable Component (AVC), Special Bonus etc. as the latest grading is still "E".
- If an employee is taken out of the PRP at the end of 3 months, any NWC adjustment withheld during the PRP will be restored.

Action To Terminate Service

If the employee receives an "E" grading at the end of the 3-month review period, action can be taken to terminate his services. The Director will submit a report on the case to HROD. HROD will process the Director's recommendation and submit it to the Principal for decision. Similar action will also be taken if an employee receives an "E" grading within the next two years after getting out of a 3-month performance review.

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## Appeals

An employee may, if he wishes, within 14 working days from the date of the Termination Letter served on him under the PRP, submit his appeal to the HROD Office in writing to show cause why his services should not be terminated. If the employee is a union member, he may seek the help of his Union to prepare the statement. If the statement is not received within the deadline, it shall not be considered. HROD would review the points raised in the appeal and consult the Union for input before submitting its recommendations to the Principal for a final decision. The Principal shall be the final deciding authority on the appeal.

Resignation And Application For New Appointment

- An employee may, during the 3-month performance review period, apply for a new appointment to a lower grade in the same scheme of service, or to a lower job scheme. In such cases, the normal rules of appointment and salary determination for the new appointment will apply. The 3-month review process will stop with such a change in appointment. The employee will be assessed afresh at the year-end performance appraisal exercise with respect to his new grade/appointment.
- An employee can resign at any point in the 3-month review process or during the termination process.

Termination In Accordance With Employment Contract

Notwithstanding the implementation of the PRP, the Polytechnic reserves the right to terminate the employment in accordance with the terms of the employment contract.

Ngee Ann Polytechnic (Employee - Conduct and Discipline) Rules

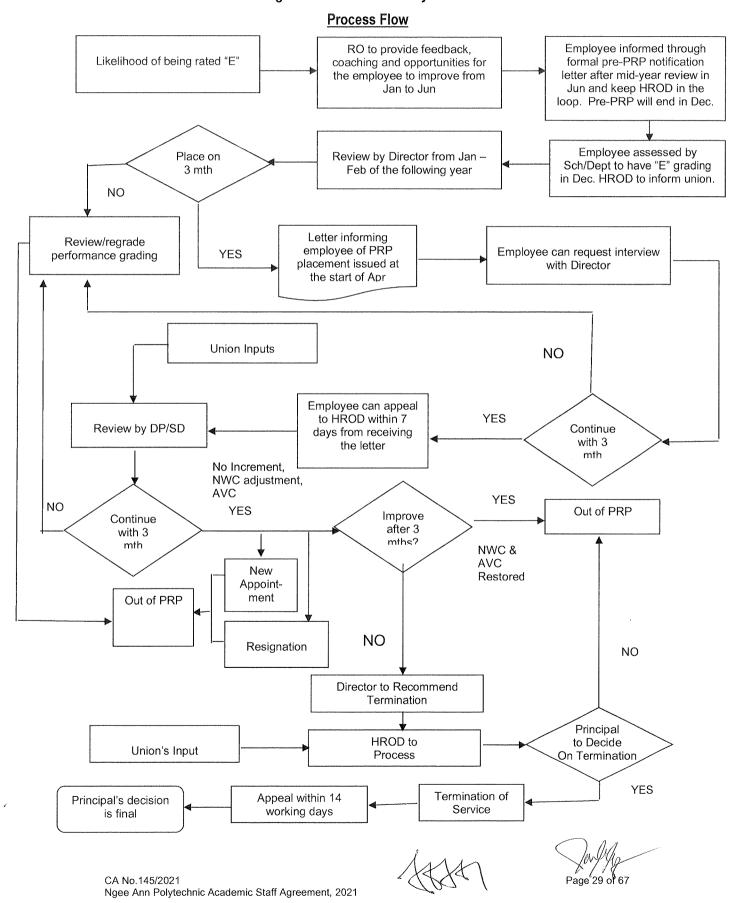
The Rules will continue to apply to employee placed on performance review.

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# Schedule I (Cont'd)

# **Management Of Unsatisfactory Performance**



#### NGEE ANN POLYTECHNIC ACADEMIC STAFF AGREEMENT, 2021

# **CAREER RE-ALIGNMENT SCHEME (CRS)**

The objective of CRS is to support a smooth transition to post retirement roles for academic staff in senior age to re-align their career orientation, either outside of NP or within NP as a Special Associate Lecturer to focus on teaching and teaching-related duties. Eligible staff can apply for the CRS under the following pathways.

(i) CRS Pathway A: Release from establishment service on 1 April and be awarded a Special Gratuity. Staff may be appointed as a Special Associate Lecturer.

## **Eligibility Criteria**

(a) Term of Establishment Service

Appointment:

(b) Length of Service: Minimum 10 years as at 1 Apr

(c) Age: Minimum 53 and Maximum 59 as at 1 Apr

(d) Performance: Minimum C/D Band

(e) Conduct: Not under any disciplinary proceedings

Note: CRS Pathway A will be suspended indefinitely from 2021 onwards. Academic staff in the senior age band who wish to re-align their career could apply for SGS.

(ii) CRS Pathway B: Remain in full-time establishment and be re-appointed to a lower grade. The Special Gratuity is not applicable. Substantive grade, portfolio and salary will be re-aligned on 1 Apr as follows:

Existing Grade	Re-aligned Grade	Re-aligned portfolio	Re-aligned Salary
IPX13 & IPX12	IPX11 or IPX10	60% teaching 40% developmental portfolio	Max point of IPX11 (\$11,660) or IPX10 (\$10,085)
IPX11 & IPX10	IPX9 or IPX8	80% teaching 20% developmental portfolio	Max point of IPX9 (\$9,060) or IPX8 (\$7,800)
IPX9	IPX7		Max point of IPX7 (\$6,800)

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# Schedule II (Cont'd)

**Eligibility Criteria** 

(a) Term of Establishment Service

Appointment:

(b) Length of Service: Minimum 10 years as at 1 Apr

(c) Age: Minimum 53 as at 1 Apr (d) Performance: Minimum C/D Band

(e) Conduct: Not under any disciplinary proceedings

(f) Grade: Only IPX9 and above is eligible

(g) Other Readiness of successor to take over the post

Consideration: and a suitable re-aligned portfolio

A staff on CRS Pathway B who is eligible for re-employment will transit into reemployment contract with no further adjustments to the grade and salary.

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#### NGEE ANN POLYTECHNIC ACADEMIC STAFF AGREEMENT, 2021

## SPECIAL GRATUITY SCHEME (SGS)

#### Introduction

The SGS is introduced with the intent to support eligible staff who desire to make career transitions to new jobs in the industry that better match the staff's passion and aptitude or to enable the staff to better realize their career aspirations. It is in alignment with the spirit of SkillsFuture and will contribute towards enabling our workforce to be future ready.

#### Eligible Candidates

Length of Service:

Minimum 5 years of service

Performance:

No "E" performance grading in the last 12 months at the

point of being offered the SGS

Conduct:

Not under any disciplinary proceedings at the point of

being offered SGS and at the point of departure

Contract Terms:

On Establishment

Note - An employee under the PRP will not be offered the SGS.

Computation of Special Gratuity

Age
Below 57 years
11 months
Between 57 years

Between 57 years and 11 months and 60 years

Over the age of 60 years

# Computation Formula

50% of the employee's last drawn gross salary times complete years of service and proportionately thereof for any complete months up to 25 years of service.

The lower of -

- (a) 50% of the employee's last drawn gross monthly salary times complete years of service and proportionately thereof for any complete months up to 25 years of service; or
- (b) 50% of the employee's last drawn gross salary payable for the remaining period up to 60 years, provided that the amount shall not be less than 4.165 months' salary.

The lower of -

- (a) 50% of the employee's last drawn gross monthly salary times complete years of service and proportionately thereof for any complete months, provided that the amount shall not be more than 4.165 months' salary; or
- (b) 50% of the employee's last drawn gross salary payable for the remaining period up to 62 years.

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# NGEE ANN POLYTECHNIC ACADEMIC STAFF AGREEMENT, 2021 SPECIAL RESIGNATION SCHEME (SRS)

#### Introduction

The Special Resignation Scheme (SRS) was introduced to allow redundant non-deployable employees to leave the organisations with compensation. This scheme is open to both pensionable and non-pensionable employees, whether monthly rated or daily rated.

#### Eligible Candidates

Only redundant employees who cannot be found alternative jobs within the Polytechnic may be offered the SRS to leave the service.

# Computation of Compensation

Years in Service
>=3 years and below
the age of 57 years
11 months as at the
last day of service
>=3years and
between the ages 57
years 11 months and
60 years as at the last
day of service

# >=3 years and above the age of 60 years as at the last day of service

#### Non-Pensionable

Resignation benefits for the period on service on the full CPF Scheme based on one month's last drawn gross salary for each year of service and proportionately thereof for any complete months (length of service cap at 25 years).

The lower of the 2 options below -

- one month's last drawn gross salary for each year of service and proportionately thereof for any complete months (length of service cap at 25 years); or
- (2) last drawn gross salary payable for the remaining period up to 60 years, provided that the amount shall not be less than 8.33 months' salary.

The lower of the 2 options below -

- one month's last drawn gross salary for each year of service and proportionately thereof for any complete months subject to the amount not exceeding 8.33 months' salary; or
- (2) last drawn gross monthly salary payable for the remaining period up to 62 years.

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# NGEE ANN POLYTECHNIC ACADEMIC STAFF AGREEMENT, 2021 SALARY COMPONENT - WORKED EXAMPLE

Gross Salary Range of IPX Grade 9A: \$6,450 – 9,060

Maximum gross salary point - \$9,060

The gross monthly salary is derived as follows -

Monthly salary

\$6,795.00

Variable Component

\$2,265.00

Gross Monthly salary

: \$9,060.00

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# NGEE ANN POLYTECHNIC ACADEMIC STAFF AGREEMENT, 2021 GUIDELINES FOR APPLYING AND APPROVAL OF LEAVE

An academic staff member is granted vacation leave under the leave eligibility per calendar year or proportionate amount if the period of service in any calendar year is less than 12 months. Such leave shall normally be taken outside semester time, subject to exigencies of services.

Schools are encouraged to put in place a leave roster planning process inviting staff to put in their leave plans for long vacation leave early so that the school management can provide the overview and advise the reporting officer, if the leave can be approved. The leave roster should preferably be compiled on a quarterly/semestral basis.

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# NGEE ANN POLYTECHNIC ACADEMIC STAFF AGREEMENT, 2021 OUTPATIENT MEDICAL BENEFITS

# Registered Medical Clinics

Under the medical benefits policy, subsidies apply only if an employee is treated by a doctor registered under the Medical Registration Act. Treatments at private Chiropractic and TCM clinics, not registered with the Singapore Medical Council, will not be reimbursed.

The list of these registered clinics can be found at the following MOH website http://www.gov.sg/moh/l&a/licenhealth.html. The Singapore Medical Council is a corporate body established under the Medical Registration Act. The Council registers qualified medical practitioners for practice and maintains the Registers of Registered Medical Practitioners and Specialists.

#### Medical Benefit Schemes

There are 3 Medical Benefit Schemes -

- (a) Medisave-cum-Subsidised Outpatient Scheme (MSO) for employees who joined on or after 1 January 1994;
- (b) Comprehensive Co-payment Scheme (CCS);
- (c) Co-payment on Ward Scheme (CPW).

Employees and their dependants are eligible for subsidised medical treatment under the 3 schemes. The amount of subsidy for treatment at Government Outpatient Dispensaries (OPDs) and restructured hospitals and private clinics are spelt out in Appendix A.

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Appendix A

# **OUTPATIENT MEDICAL BENEFITS**

	MSO	SCS	CPW
Criteria	All employees are eligible for subsidised	This scheme is applicable to employees	This scheme is applicable to employees & their
	medical benefits. All employees appointed to	and their dependants only (18 years old	dependants only (18 years old and below) if the
	the polytechnic after 1 Jan 94 are on the	and below) if the medical expenses are	medical expenses are incurred within
	Medisave / Subsidised Outpatient Scheme	incurred within Singapore. The subsidy	Singapore.
	(MSO).	for outpatient treatment is not subject to	
		an annual limit.	
	This scheme is applicable to -		
		"Dependant" is defined as -	"Dependant" is defined as -
	Employees & their dependants only (18)		
	years old and below) if the medical	(1) the wife and dependant unmarried	(1) the wife and dependant unmarried child
	expenses are incurred within Singapore.	child (or children) including a step-	(or children) including a step-child and
	The subsidy for outpatient treatment is	child and legally adopted child,	legally adopted child, under 18 years of
	subject to an annual cap of \$500 per	under 18 years of age, of a male or	age, of a male or female married officer;
	financial year, regardless of whether an	female married officer; and	and
	officer has dependants. This comprises a		
	sum of \$350 which will be credited into the	(2)	
	CPF Medisave account at the end of each	defined of a woman officer who is	(2) the child (or children) similarly defined of
	financial year if it is not utilised and an	divorced, widowed or legally	a woman officer who is divorced,
************************	additional reimbursement limit of \$150	separated and is the sole supporter	widowed or legally separated and is the
	which the employee can claim if the	of the family.	sole supporter of the family.
***************************************	employee has fully used up the \$350 for the		
	outpatient treatment.		

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MSO		CCS	CPW
"Depend	"Dependant" is defined as -		
1. the s	1. the spouse and dependant unmarried child (or children) including a step-child and legally adopted child under 18 years of		
90 e,	age, of a male or female married officer; and		
2. the c	the child (or children) similarly defined of a		
legal of the	legally separated and is the sole supporter of the family.		

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	MSO	SOO	CPW
Outpatient Medical Treatment	An employee/ dependant who attends a An officer / dependant who attend a At government hospitals, SOCs without a referral from a SOCs without a referral from a Costs will be borne by NP.	An officer / dependant who attend a SOCs without a referral from a	An employee/ dependant who attends a An officer / dependant who attend a At government hospitals, clinics and SATA, the SOCs without a referral from a SOCs without a referral from a costs will be borne by NP.
Specialists in Government / Restructured Hospitals	Specialists in Government / for the first consultation fee in full.  Restructured Hospitals However, they will co-pay (15% for employee and 40% for dependents) on all		pay for the first consultation fee in full. At RHs, NCC, NHC, NSC & SNEC, consultations However, they will co-pay (15% for and medications will be reimbursed at the employee and 40% for dependents) on hospital's prevailing subsidised national rates.
	other charges.	all other charges.	whether it is first or repeat consultations.
			Fees for various medical tests are reimbursable but in accordance with the Scheme of Charges for Government Medical Services. Charges for tests not covered by the list are not payable by NP.

	MSO	SOO	CPW
Outpatient Medical Treatment Specialists in Private Practice	Employees shall co-pay 15% and dependants 40% on all items of medical expenses at a private specialist clinic. The subsidy is capped at \$20 per visit.	Employees shall co-pay 15% and dependants 40% on all items of medical expenses at a private specialist clinic. The subsidy is capped at \$20 per visit.	For normal consultations, the amount reimbursed will be based on the lowest government or restructured hospital's subsidized patient rates.  Medications / prescriptions are non-reimbursable.  Fees for X-rays, Laboratory Tests, etc carried out
			will be reimbursed in accordance with the Scheme of Charges for Government Medical Services. These include X-rays and Laboratory Tests done outside hospitals.
Hospitalisation at Government	Employees under this scheme are not eligible for subsidised hospitalisation benefits. However, an additional 1% CPF contribution on total salary will be accrued to the CPF Medisave account. The	Employees will co-pay 15% and dependants 40% on all items of medical expenses (ward, surgical, investigations, treatment, medicine) if he is admitted to a ward of his eligibility.	Government charges shall include charges for ward accommodation, medical treatment, medicines, dressings and such professional attendance.
	contribution is in lieu of subsidised hospitalisation benefits.		The ward charges payable by employees/dependants are as follows - Medical treatment, surgical and other fees (except maternity) will be fully subsidised.

	MSO	SOO	CPW
Hospitalisation at Private Hospital	Employees under this scheme are not eligible for subsidised hospitalisation benefits. However, an additional 1% CPF contribution on total salary will be accrued to the CPF Medisave account. The contribution is in lieu of subsidised hospitalisation benefits.	For subsidised hospitalisation at private hospitals, co-payment rates remain at treatment in a private 15% (employee) / 40% (dependants) but such subsidised reimbursements will be based on the with the prevailing rates charged by government hospitals listed in the Schenand as stated in Scheme of Charges for Medical Services.	Employees under this scheme are not hospitalisation hospitalisation hospitalisation hospitalisation or total salary will be account. The rates charged by government hospitalisation is in lieu of subsidised hospitalisation benefits.

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### **OUTPATIENT MEDICAL BENEFITS**

### Non-Reimbursable Items

Please be advised that the following items are not subsidised under the various Medical Benefit Schemes (CPW, CCS, MSO). Employees are therefore required to pay up-front for these items at the approved medical institutions.

- 1. Accouchement and Delivery fees
- 2. Assisted conception procedures (eg. Artificial insemination, Fertility augmentation procedures)
- 3. Sex reassignment
- 4. Ligation / Sterilisation
- 5. Abortion
- 6. Domiciliary after-care
- 7. Circumcision
- 8. Cosmetic surgery
- 9. Medical checkup and Multi-phasic health screening
- 10. Hepatitis "B" tests & injections
- 11. Prophylactic vaccinations and injections
- 12. Cytological cervical smear (Pap Smear)
- 13. Thalassemia screening
- 14. Mammogram
- 15. HIV test / AIDS screening
- 16. Diet Counselling
- 17. Other screening tests not ordered by the doctor
- 18. Over-the-counter (Retail) items purchased from pharmacies
- 19. Medical Aids eg. Wheelchairs, kidney dialysis machines, hearing aids, dentures, spectacles, contact lenses, corsets, artificial limbs, walking sticks and crutches, etc.
- 20. Non-medical items eg. TV rentals, telephone charges, etc.
- 21. Ambulance fees.
- 22. Expenses arising from illness or disablement caused by attempted suicide, unlawful act, exposure to any unjustifiable hazards, use of drugs other than those prescribed by a registered medical practitioner and any breach of peace of disorderly behaviour.
- 23. Expenses arising from misconduct or negligence on employee member's part or employee member's refusal to undergo treatment as prescribed by the appointed registered medical practitioner or the duly qualified and registered medical practitioner to whom an employee member has been referred to.

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### NGEE ANN POLYTECHNIC ACADEMIC STAFF AGREEMENT, 2021

### STAFF TRAINING & DEVELOPMENT SCHEMES

To support professional and personal development needs, training and development opportunities are available.

### (1) <u>Local External Training Programmes (ETPs)</u>

NP sponsors staff participation in local external training programmes. Based on learning needs & NP Learning Roadmap, staff are encouraged to actively plan and participate in local external training programmes. Such programmes can also be identified by the Human Resource & Organisational Development Office or the school.

### (2) Staff Development Programmes (SDPs)

Staff are encouraged to take part in NP's Professional Development Schemes to maintain their industry currency and to keep abreast of new developments in their professional field. The Polytechnic provides funding and opportunities for employees to upgrade their professional knowledge in areas relevant to the development needs of NP through formal programmes, overseas conferences/courses, study visits to centres of excellence or and industry attachments.

Each year, the Schools/Departments conduct a Learning & Development Plan (LDP) Exercise. Such a plan includes all formal postgraduate studies and overseas professional development programmes which are planned according to development needs.

As a guide, staff can be considered for sponsorship for a staff development programme (SDP) once in 2 years. This is to ensure that more staff can be sponsored for such development opportunities with our limited funds.

## (a) <u>Sponsorship to attend Local Masters programme, specialised short courses, relevant conferences/seminars</u>

The local universities, i.e. NTU, NUS, SMU, SUTD, SUSS and SIT admit practising professionals into their part-time Master's programmes as non-graduating students. NP encourages staff to attend such courses because not only do they acquire knowledge on latest development in their area and current professional practices, they these programmes also provide the opportunity to interact and establish contacts and network with fellow professionals in the industries and commerce.

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Besides the local Masters modular programmes, specialised short courses, relevant conferences and seminars organised by local professional bodies are also supported.

Subject to availability of funds, NP will sponsor academic staff for such courses.

### (b) Industry Currency Activities (ICA)

The Industry Currency Activities (ICA) framework is designed to encourage academic staff to stay abreast of industry developments and be connected with the industry. Under this framework, all academic staff are encouraged to stay industry-current by participating in at least one ICA activity every three years.

Schools to give priority to staff in greater need of development through ICA. These could include staff teaching CET, staff in emerging industries/areas and staff who have not participated in ICA in the last three years.

Sourcing of ICA opportunities is a collective responsibility of staff and schools. Staff should actively source for ICA opportunities they are keen on. Schools will seek to establish links with strategic industry partners and help staff source for ICA opportunities where possible. The School will work with staff to plan for their ICA involvement to take place at reasonable junctures.

### (c) Industry Attachment Staff (IAS) Scheme

NP encourages staff to embark on industry attachments to stay abreast of industry developments and be connected with industry.

For attachment durations that are 6 months or less, NP will bear the full cost for staff to go on attachment. For attachments that are more than 6 months to 1 year, the hosting organisation will be required to cost share 25% of the staff's monthly salary, plus employer's CPF contribution and GST.

Sourcing of attachments is a collective responsibility of staff and schools. Staff can actively source for attachments they are keen on, and schools will also seek to establish links with strategic industry partners and source for placements for staff. To ensure that the attachment benefits both staff and hosting company, the scope and objectives of the attachment, as well as the staff's proposed action plan on return from the attachment, should be carefully planned for.

Attachments of longer periods may be allowed depending on the circumstances and exigencies of services. If the attachment is extended beyond 1 year, the hosting company will bear 100% of the employee's salary.

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### (d) Professional Development Leave (PDL) Scheme

The Professional Development Leave (PDL) scheme is designed to encourage staff to initiate their own professional development activities not covered under the existing staff development schemes. It complements the existing staff development schemes driven by the School and the Polytechnic.

An eligible staff may apply for 1, 2 or 3 months of paid leave and/or a grant of up to S\$10,000 to undergo a self-initiated professional development activity. Part of the PDL will be contributed by the staff's annual leave and offset against the staff's leave eligibility on a yearly basis starting from the year that the PDL is taken.

As the PDL is to support self-initiated professional development by staff, staff are expected to use their own funds to finance the activities. The award of PD grant, therefore, will also be made on a cost-sharing basis. It will be pegged at 50% of the approved items, subject to the maximum of S\$10,000 for the whole programme.

### (e) Sponsorship for Self-Initiated Local Part-time (SLPT) Courses

To encourage life-long learning, eligible staff may apply for partial sponsorship for reading local part-time programmes offered by the following institutions and funded by MOE, which lead to a formal qualification i.e. Master's Degree, Postgraduate Diploma, Basic Degree, Advanced/Specialist Diploma or Diploma -

- The 4 local universities viz NTU, NUS, SMU, and SUSS;
- The 5 local polytechnics viz NP, NYP, TP, SP and RP;
- Nanyang Academy of Fine Arts (NAFA); or
- LaSalle-SIA College of the Arts.

Staff approved under this scheme will be given a 50% sponsorship of the nett fees payable (after subsidy from MOE) subject to a cap of S\$10,000 for the whole programme. The amount of sponsorship for a non-citizen staff will be subject to the maximum amount given to a Singapore citizen staff reading the same or similar programme. For staff who have already embarked on these upgrading courses, the sponsorship will only be applicable for the remaining parts of the courses. There will be no further sponsorship for any repeat course or module.

### (f) Training Courses Funded by SkillsFuture Credit (SFC)

To support the SkillsFuture Credit (SFC) initiative and lifelong learning efforts, staff can apply for official time-off to attend approved training courses funded by their SFC. These are applicable for courses that are considered non-work related and not part of official training sponsored by NP.

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### (g) Consultancy Work & Industrial Projects

Another way for staff to keep abreast of technological developments and to maintain strong links with industry is to involve themselves in industrial projects and consultancy work.

Internally, a Consultancy and Part-time Work Scheme has been drawn up to provide the legal framework for employees to undertake consultancy work for external organisations. Under the Scheme, employees can be approved to undertake part-time consultancy work during duty hours provided it does not affect their teaching duties and that the total involvement in consultancy and other part-time work do not exceed 8 hours per week during term time. Employees are allowed to retain remuneration received from such approved work subject to a limit of 60% of annual gross salary.

### (h) Interest Groups Activities

Various Interest Groups have been formed within each school or across schools to promote specific new technological areas, which are relevant to the needs of our local industry and commerce. Our employees will be able to keep themselves abreast of the latest technological advancement through their involvement in such Interest Groups. Funds have been allocated for Interest Groups to undertake research projects related to their areas of interest. Active members of such Interest Groups will also be given priority when school is considering employees for related overseas training programmes.

### (i) Presenting Papers at Overseas Conferences

Another scheme to promote research and writing of papers among academic staff in NP is to provide financial assistance for staff to present their papers at internationally renowned conferences.

A staff who completes one year's service in NP, is eligible to apply for financial assistance and up to 7 days of full-pay leave to present papers at internationally renowned conferences once in every two years.

The extent of financial assistance is up to 70% of the cost. Staff who wish to apply for financial assistance and/or full-pay leave to present papers at overseas conferences should provide details of the conference and an abstract of the paper accepted.

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### (j) Teaching in Specialised Short Courses

Conducting specialised short courses provides the opportunities for our staff to interact with practitioners in the industries. Our staff are therefore encouraged to conduct specialised short courses. Alternatively, they can seek approval to undertake outside teaching work in courses organised by relevant professional bodies.

### (k) <u>Undertaking Book Writing, CAI/CBL Course-wares, Multi-Media Packages,</u> Software Packages, Product Design or Intervention Development Work

To encourage staff to undertake Book writing work, development of Computer Based Learning (CBL), Computer Aided Instruction (CAI), Multi-media training packages development, Product Design or Invention work, a set of guidelines on Rights and Royalties and Distribution of Software Products, Designs or Inventions for Academic Staff has been drawn up. Details of the guidelines are in Schedule VIII(a).

The guidelines provide clear criteria for determining ownership of intellectual property and a formula for distribution of royalties arising from commercial exploitation of such product/invention.

Product Design and Invention work are also supported by schools which will act as incubator for the invention.

### (I) Links with Schools and Industry

Our employees especially Senior and Principal Lecturers are encouraged to maintain strong liaison with the Schools and Industry for potential collaboration.

### (m) Curriculum Development Work

Curriculum Development Work is considered as a professional development activity as it requires our employees to undertake research to determine the latest trends and needs in the particular subject.

### (n) Participation in Professional Bodies

Another way for staff to enhance their professional standing is to hold office or participate actively in relevant professional bodies. Such participation will enhance their professional credentials and broaden their network so that they can contribute more effectively to the Polytechnic.

Under the Professional Body Membership Scheme, staff may seek reimbursement of annual membership fee to a professional body, up to a cap of \$\$300, for each Financial Year. They will need to show that they have benefitted professionally from the membership through participation in the courses, events and activities of the professional body.

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# NGEE ANN POLYTECHNIC ACADEMIC STAFF AGREEMENT, 2021 ROYALTIES AND RIGHTS DISTRIBUTION GUIDELINES

### Objective

- 1. The purpose is to establish guidelines with regard to rights, royalties and the distribution thereof, arising from inventions, software and other products or designs developed by staff members within the Polytechnic campus. The intent is to help motivate staff towards expertise development leading to promising inventions for commercialisation.
- 2. The ultimate benefit to the Polytechnic is that its academic staff will be more up-to-date with cutting edge technology. They will therefore be better able to update their teaching materials and impart timely and relevant knowledge for their students.

### Support in Expert Development Work

- 3. Academic staff will be allowed 8 hours of their working time per week for invention/software product/design development work.
- 4. Academic staff without teaching load whose full-time job is to create software products/designs inventions or to train others in such work will be allowed 6 hours of their working time per week for their own development work.

### Ownership Rights Policy

- 5. Any invention or innovative work including computer software product, design, book, etc. developed by a staff member under any of the following circumstances shall be the property of the Polytechnic:
  - (a) Invention or innovative work developed by a staff member on campus involving the substantial use of his/her official work time and NP's facilities.
  - (b) Invention or innovative work developed by the staff in the course of his/her participation in a project funded by or through the Polytechnic.
  - (c) Invention or innovative work developed by the staff with assistance of funds provided by or through the Polytechnic.

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- (d) Invention or innovative work developed by the staff in fulfilment of his/her contract of employment as a full-time staff member.
- (e) Invention or innovative work developed by the staff for the purpose of commercial exploitation if such invention, product or design is related to his/her duties as a staff member.
- 6. If a project leading to the development of an invention or innovative work has been funded by an external body, whether government or private or has been conducted in some other form of association with such body, the terms of the contract of the project shall override any of these Rules to the contrary. In every such case, the question of the ownership of the invention, software product or design shall be established in advance as part of the terms of the particular contract.
- 7. If a staff member develops an invention or innovative work, which is outside the categories specified in paragraph 5, he/she will be at liberty to exploit such invention in any way he/she chooses. The following guidelines can be used to determine individual ownership of invention:
  - (a) Invention/product/design developed by the staff with no "substantial use of NP facilities", where use of offices, PCs, libraries and laboratory space does not count as "substantial use"; while the use of mainframe computers and major pieces of laboratory equipment count as "substantial use".
  - (b) Invention or innovative work developed is outside the field of expertise for an area which a staff member is hired.
  - (c) Inventor is able to show evidence that the activities leading to the invention or innovative work is conducted outside duty hours.
  - (d) Inventor is able to show evidence that he/she has expended his/her own resources on the invention, product or design.
- 8. If the invention or innovative work is the property of the staff, but has been developed with the support, facilities and/or equipment of the Polytechnic, in circumstances other than as described in paragraph 5, the Polytechnic shall have a non-exclusive and irrevocable licence to use the invention or innovative work for the Polytechnic's own purposes free of charge, but such licence shall not include the right to sub-license.

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### Distribution of Commercialisation Revenue

- 9. NP may assign or license the Intellectual Property (IP) rights to companies or individuals (including the staff inventor) for a period in exchange for financial returns which could be in the form of up-front fees, royalties and/or equity in the companies that are commercialising the IP.
- 10. The Polytechnic will only deduct the following from the revenue received before it is distributed to the staff inventors:
  - 15% from the revenue to offset the overhead costs in relation to administrative, utilities, materials, premises, marketing and manpower expenses incurred to develop and administer the license throughout its life.
  - Cost of staff hired to enhance the commercial readiness of the invention.
  - Incidental cost related to patent/legal fees.
- 11. The distribution formula after the deduction is as follows:

NP : 30% Inventors & Enablers : 70%

The sharing arrangement between the inventor(s) and the enablers shall be agreed between themselves.

- 12. All the costs related to grant, internal funding and other agencies' funds injected into the initial technology development project will be taken as sunk costs and will not be recovered.
- 13. An inventor who holds his/her own portion of shares in a spin-off company to commercialise the invention shall not be entitled for any revenue received by NP as the inventor will benefit from the commercialisation of the IP through his ownership in the spin-off.

### Limitation

14. Royalties received by a staff member from commercial exploitation of an invention or innovative work shall not be subject to the normal limitation of 60% of annual gross salary which is applicable under the Consultancy and Part-time Work Scheme if staff can show that such royalties are self-generating and do not take up staff's time over and above the permissible limits.

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# NGEE ANN POLYTECHNIC ACADEMIC STAFF AGREEMENT, 2021 NGEE ANN POLYTECHNIC RE-EMPLOYMENT GUIDELINES

### Introduction

- 1. Re-employment at or after the statutory retirement age of 62 is a fresh period of employment. It provides staff with the opportunity to stay economically productive and meaningfully engaged in their golden years.
- 2. In drawing up our Re-employment Framework, NP recognises that our older staff have much to contribute given their expertise and years of experience in NP. At the same time, as a premier institution offering quality and industry-relevant curriculum, it is vital that our teaching workforce is renewed to impart the latest expertise and know-how to our students. Opportunities must also be created for younger promising staff to move up the ranks to ensure leadership renewal.
- 3. As re-employment is treated as fresh employment, NP will take the opportunity to review and identify suitable re-employment job roles for retiring staff which would continue to leverage on their experience and capabilities.
- 4. NP will work with staff to prepare them for their new re-employment job roles by providing relevant re-training and re-skilling opportunities.

### **Qualifying Criteria**

- 5. Staff are eligible for re-employment if they meet all the following criteria:
  - a. Consistent performance of at least a "C" grade in the last 3 years

"C" grade is the minimum level of performance that majority of staff are expected to maintain in discharging their duties. In consideration of variable factors which may contribute to a staff's performance grade, staff who obtain no more than one "C-" performance grade in the last 3 years are considered as meeting the performance criterion. For staff with only 2 years of experience, the staff must obtain at least a "C" performance grade in the last 2 years prior to retirement to be eligible for re-employment.

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### b. Medically Fit to continue working

Staff are considered medically fit for re-employment as long as their health does not affect their ability to meet the requirements of their jobs during re-employment. This includes those who have medical conditions. Staff will only be deemed medically unfit for re-employment when an assessment by a medical professional indicates so.

6. NP may exercise discretion to offer re-employment to staff who do not meet the qualifying criteria if their services are needed.

### Possible Job Arrangements for Re-employment

- 7. NP will conduct open discussions on re-employment with staff to help manage expectations as well as understand staff members' concerns and preferences. As re-employment is a fresh episode of employment, eligible staff members will be re-employed on prevailing schemes of service like any other new appointee.
- 8. All eligible academic staff in IPX grades 5, 6 and 7 will be offered re-employment at the same substantive grade on three-year contracts up to age 66 (if they retire at age 63 from Jul 2021 onwards). Thereafter, they will be offered 2-year contracts up to the end of the statutory re-employment age. Eligible IPX 8 and 9 can be re-employed at the same substantive grade on three-year contracts if the staff continues to carry substantive managerial appointments or individual contributor roles. Otherwise, the staff will be offered re-employment at one or two grades lower, also on three-year contracts up to age 66 and thereafter 2-year contracts up to the end of the statutory retirement age.
- 9. For eligible academic staff in IPX grade 10 and above, key appointment holders may be re-employed at the same grade in the first instance on a 1-year contract. They may be re-employed at one grade lower in the second or third contracts up to the end of the statutory re-employment age. This phased approach is to facilitate a smoother transition.
- Eligible staff may request to be re-employed on other job arrangements which are mutually agreed to by the staff and NP, taking into consideration staff's preferences and availability of suitable position in the Polytechnic. This may include flexible work arrangements, such as part-time, project work or other appropriate arrangements. For example, eligible academic staff may opt to be re-employed under the Polytechnic Academic Associate Scheme.

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- 11. Re-employment is a fresh episode of employment. While a staff may be re-employed to perform the same job or with modifications to the existing job, one could also be redeployed to perform different job at the same grade. For example, an academic staff could be redeployed to support CET teaching as part of his re-employment job roles. A list of possible re-employment job roles is given in **Appendix I**.
- 12. Staff should keep an open mind about the re-employment options presented to them. Doing so will facilitate re-employment arrangements that benefit both the staff and NP.

### **Duration of Contract**

- 13. For full-time and part-time Post retirement-age, the duration of the first contract could be on a 1 to 3 year basis. Thereafter, the duration of the subsequent contracts would be on a 1 to 2-year basis till the end of the statutory re-employment age.
- 14. Renewal of contract will be subject to the staff's performance and medical fitness. For academic staff re-employed on Polytechnic Academic Associate Lecturer contract, their Teaching Observations (TO) and/or Student Evaluation on Teaching (SET) has to be satisfactory.

### **Commencement of Contract**

15. Full-time or part-time re-employment contracts will commence immediately after the date of retirement, unless agreed otherwise.

### Wage

- 16. In offering re-employment, we need to balance between retaining older, more experienced staff and appointing younger staff with the requisite experience to perform the requirements of the job.
- 17. Staff should be placed on current schemes of service and prevailing salary ranges available to new appointees, staff who are on Personal-to-Holder (PTH) salaries prior to retirement will not be re-employed on PTH salaries.

### Staff Re-employed on Same Substantive Grades

All eligible IPX7 and below staff will be offered re-employment at the same substantive grade and their salaries on re-employment will be equivalent to their last drawn salary at the point of retirement. Eligible IPX8 and 9 staff will be offered re-employment at the same substantive grade only if they continue to carry substantive managerial level appointments or individual contributor job roles. Otherwise, re-employment will be at one or two grades lower. Their salaries on re-employment will depend on their re-employment grade. Staff will not be re-employed on PTH salaries.

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### Re-employment at Lower Substantive Grade

- 19. Staff re-employed at a lower substantive grade will be offered the lower of (i) the maximum of the salary range/scale on which the staff is re-employed; or (ii) the last drawn salary at the point of retirement.
- 20. For staff who are re-employed on part-time basis, their salaries shall be pro-rated accordingly.
- 21. For academic staff re-employed to conduct CET Training and/or PET Part-Time Teaching, they will be appointed under a Polytechnic Academic Associate scheme where a minimum remuneration package of \$30,000 per annum will be offered. Based on prevailing rate of \$80 per hour, this works out to be a minimum training/teaching load of 360 hours per annum. The actual allocation of teaching/training hours will be subject to mutual agreement between the staff and NP at the point of offer of re-employment. One possible allocation of this teaching/training load would be for a staff to be assigned 12 hours of teaching load over the 30 teaching weeks. This minimum package serves as a base package. Should the actual training/teaching load exceed 360 hours per year, the pay package would be adjusted accordingly. Details of this scheme are in Appendix II.

### **Other Wage Components**

22. Staff re-employed on current IPX job scheme will be eligible for performance-based Merit Increment or Annual Increment, and performance bonus based on their endorsed performance grades.

### Benefits

23. Re-employment will be treated as a fresh episode of employment. Re-employed staff on full-time contract will enjoy Medical Benefits scheme similar to that provided to new recruits. Their past service prior to retirement will be counted towards higher leave eligibility if there are no more than 30 calendar days break between retirement and re-employment episodes.

### **Pre-retirement Planning**

- 24. All staff will be encouraged to attend pre-retirement and re-employment preparation courses to equip them to plan for their post-retirement and re-employment when they reach their mid-50s.
- 25. As part of annual performance appraisal exercise, Reporting Officers and Directors will provide regular and early feedback on performance with their retiring staff, especially with the view of guiding them to meet the qualifying criteria for re-employment.

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- When an eligible staff reaches the age of 60, the Director will meet with the staff to discuss re-employment possibilities and identify suitable re-employment jobs. Outcome of the discussion should be documented in the appraisal form. If the re-employment job is outside of the school/department, the Director shall seek input/endorsement from the receiving school/department.
- 27. Re-skilling and Immersion Relevant training courses will be identified to prepare staff for their re-employment in the identified job roles. For example, staff will be sent for the Advance Certificate in Training and Assessment (ACTA) training courses for their involvement as Workforce Skills Qualifications (WSQ) trainer. Schools/Departments should provide the space and time for the retiring staff to undergo re-training and be immersed in the intended re-employment job area.

### Re-employment Consultation

- 28. To allow sufficient advance notice for staff while balancing the most updated information on re-employment opportunities in NP, Directors will conduct re-employment consultation with an eligible staff and finalise the proposed re-employment plan 6 months before the staff is due for retirement. The discussion should cover issues such as possible job arrangements, training opportunities, wages and benefits.
- 29. Based on the proposed re-employment plan submitted by the Director, Human Resource & Organisational Development (HROD) Office will work out the re-employment package and seek Management's approval for the proposed re-employment.

### **Notification of Re-employment**

- 30. Once the proposed re-employment plan for the staff is approved, HROD will finalise the re-employment contract. An eligible staff can expect to receive the re-employment offer 3 months before he reaches the statutory retirement age.
- 31. If the staff does not want to be re-employed, he should reject the offer in writing.
- For staff who are not eligible for re-employment or who are eligible but where no suitable re-employment job is available, formal notification of non-offer will be given by HROD at least 3 months before the staff's retirement date.
- 33. Re-employed staff will be informed whether their contracts will be renewed at least 6 months before the expiry of the contract.

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### **Employment Assistance**

- 34. If no suitable re-employment opportunity is available for an eligible staff within his own school/department, he can be considered for other re-employment job roles in other schools/departments. In the event that no suitable re-employment opportunity is available, NP will provide assistance to the staff to find alternative re-employment outside of NP. Such assistance may include information on career resources, refresher training to facilitate the staff's search for jobs (e.g. resume-writing, preparation for job interview, etc.) and having staff registered with Careers@Gov, the government job portal, for vacancies within the Public Service.
- 35. Employment assistance will be extended to staff who are not eligible for re-employment.

### **Employment Assistance Payment (EAPayment)**

- 36. Eligible staff who are not offered re-employment up to the end of the statutory reemployment age will be given a one-time lump sum Employment Assistance Payment (EAPayment). The EAPayment is to assist these staff in their transition after their current employment ends. It can be used for up-skilling, training in preparation for a new job, etc. As EAPayment is not regarded as income earned, it is not taxable and will not attract CPF contributions.
- 37. Staff in the following categories are not eligible for the EAPayment:
  - a. Staff who are not eligible for re-employment;
  - b. Staff who are not eligible for renewal or continuation of re-employment; and
  - c. Eligible staff who turn down reasonable re-employment offers. An offer made in line with these guidelines can be considered reasonable.
- 38. The EAPayment payout will be based on the following:

For staff who are re-employed at age 62 (before 1 Jul 2021)

Age Coverage	EA Payment Formula
≥ Age 62 to < 65	3.5 months of the staff's last drawn salary, subject to a minimum of \$6,250 and a maximum of \$14,750
≥ Age 65 to < 68	2 months of the staff's last drawn salary, subject to a minimum of \$4,000 and a maximum of \$8,500

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For staff who are re-employed at age 63 (after 1 Jul 2021)

Age Coverage	EA Payment Formula
≥ Age 63 to < 65.5	3.5 months of the staff's last drawn salary, subject to a minimum of \$6,250 and a maximum of \$14,750
≥ Age 65.5 to < 68	2 months of the staff's last drawn salary, subject to a minimum of \$4,000 and a maximum of \$8,500

39. The one-off EA Payment quantum (and minimum and maximum amounts) will be prorated for eligible staff on part-time employment.

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### Possible Re-employment Job Roles

- 1. Re-employment is a fresh episode of employment. Staff should keep an open mind about the re-employment options presented to them. Doing so will facilitate re-employment arrangements that benefit both the staff and NP.
- 2. While a staff may be re-employed at the same grade, he should be prepared for redeployment to perform different job roles which leverage on his experience and capabilities. Staff can be re-employed to support the following key areas:

### (a) Adult Education and Training

Staff can be re-employed to spearhead our efforts in workforce re-development and support our enrichment programmes for the Silver Population. CET Planning and Administration; Programme Development and Programme Delivery can be incorporated as part of the job scope of a re-employed academic staff.

### (b) Technology Development and Industry Collaboration

Staff with extensive experience in industry collaboration work, design & development projects and training consultancy can be re-employed to support our technology development and industry collaboration initiatives. Possible re-employment jobs in this area include in-company training, cross-disciplinary consultancy projects and technology development projects.

### (c) Academic Development and Support

Based on their extensive experience and expertise, academic staff can be reemployed to provide academic development and support in the following areas:

- (i) Curriculum Development to review and develop our full-time diploma courses/modules.
- (ii) Academic Quality to undertake academic quality improvement initiatives in response to findings from MES, Course Review, Academic Audit, etc.
- (iii) Academic Support to support e-learning resource creation and courseware development work.
- (iv) Student Development to source for overseas attachment placements for students; or review and design of overseas immersion programmes, student talent development programmes, etc.

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### (d) Human Capital Development

Staff can be re-employed to support school's effort in developing staff capabilities, promoting employee engagement and work-life harmony among staff. Specific areas include:

- (i) Staff Training and Coaching to develop and deliver training programmes for staff to achieve greater alignment of values and core competencies; or in specific strategic competencies e.g. in Design Thinking, Teaching & Learning, Pastoral Care, etc;
- (ii) Employee Engagement responding to EES findings, re-employed staff could support ARPA in spearheading initiatives within school/department to improve staff engagement; and
- (iii) Work-Life Harmony to study or review systems and processes to reduce work load for staff and assist ARPA in spearheading work-life initiatives.

### (e) Stakeholder Engagement

Staff can be re-employed to support the school's stakeholder engagement programmes. Specific areas include:

- (i) Community Engagement to spearhead community service programmes for both staff and students;
- (ii) Outreach to plan, develop or deliver outreach programmes;
- (iii) Parent Engagement to plan, develop or deliver programmes to engage parents of our students and parents of potential students; and
- (iv) Alumni Relations to plan and organise programmes and events to engage alumni.

### (f) SIT Degree Programmes

The Ministry of Education has set up an entity - the Singapore Institute of Technology (SIT) to work with all the polytechnics to scale up degree tie-ups with foreign specialised institutions (FSIs) to provide an additional upgrading pathway for polytechnic graduates. Staff can be re-employed to project manage or teach in such programmes as part of their re-employment job roles.

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Schedule IX Appendix I (Cont'd)

### (g) Exporting NP Capabilities

In line with the Government's initiatives to export our Public Service capabilities overseas, NP has set up an entity to export NP's capabilities to overseas institutions. Staff can be re-employed to support this initiative. Possible job areas include conducting training programmes or development projects for overseas institutions in areas of academic development, academic quality system, teaching & learning, institutional management and others.

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### Polytechnic Academic Associate (PAA) Scheme

- 1. The post of Polytechnic Academic Associate will carry a minimum annual pay of \$30,000 to be paid in 12 equal monthly instalments. This salary is subject to CPF contributions from both the employer and the employee, in accordance with the relevant CPF laws in Singapore and shall be payable only to an employee who is a Singapore Citizen or a Singapore Permanent Resident.
- 2. A staff appointed to this post will be given medical coverage under the MediSave-cum-Subsidised Outpatient (MSO) scheme.
- 3. The actual allocation of teaching/training hours will be subject to mutual agreement between the staff and NP at the point of offer of re-employment. One possible allocation of this teaching/training load would be for a staff to be assigned 12 hours per week of teaching load over the 30 teaching weeks.
- 4. A staff who is required to teach more than the base load, e.g. more than 12 hours per week; or other teaching assignments outside the 30 teaching weeks, will be suitably compensated at \$80 per extra hour worked.
- 5. A staff who is required to teach in courses where the payment rate is more than \$80 per hour will have the difference in payment rate factored into the base load.
- 6. The duties of a staff under this scheme are as follows:
  - a. To conduct lectures, tutorials, workshops and laboratory sessions and to mark attendance for such academic sessions.
  - b. To prepare and update materials necessary and appropriate for the conduct of such lectures, tutorials, workshops and laboratory sessions.
  - c. To set and mark common tests, quizzes, essays, assignments, and term projects, related to the module(s) assigned during the semester; and to enter such marks to the computer systems.
  - d. To set examination questions.
  - e. To attend student consultation sessions related to the module(s) assigned.
  - f. To attend courses, meetings and any other consultation sessions related to the teaching assignments.

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- 7. A staff under the Scheme may be appointed as a module leader to oversee not more than 2 modules. Module leadership is equivalent to 2 hours of teaching load per week over the period in which the staff is appointed as module leader.
- 8. A staff who is required to mark or moderate exam scripts, or invigilate the exam, will be paid separately at the following rates:
  - a. Exam Scripts Marking \$90 to \$135 per class, depending on the class size.
  - b. Exam Scripts Moderation \$30 per class. This is claimable only if the moderator is an independent person who is not claiming for exam marking fees.
  - c. Exam Invigilation \$45 per exam session.

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### NGEE ANN POLYTECHNIC ACADEMIC STAFF AGREEMENT, 2021

### STAFF GRIEVANCE FORM

Date:	
То:	From:
Division:	Staff No:
School:	
Details of Grievance*	
****	
*Continue on separate sheet as applicable	
Signature	Date

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### NGEE ANN POLYTECHNIC ACADEMIC STAFF AGREEMENT, 2021

### POLYTECHNIC ACADEMIC LEAVE SCHEME 2008 (MODIFIED)

### 1. Scope

This Scheme applies to all Academic Staff who joined the Polytechnic before 1st November 2008.

### 2. Vacation Leave

An officer under this Scheme shall be granted vacation leave of 28 working days per calendar year or the proportionate amount if the period of service in any calendar year is less than 12 months.

### 3. Accumulated Leave

Leave of up to one year's eligibility may be carried forward to the following year. At the end of the second year, this leave cannot be deferred further and will be forfeited, if left unconsumed.

### 4. Medical Leave

An officer may be given full-pay sick leave for the period shown in a medical certificate up to a total of -

- (a) 30 days in a calendar year; or
- (b) 60 days if he has to be warded in a hospital.

### 5. Extended Sick Leave

If an officer is still certified unfit for duty after he has used up all the sick leave under paragraph 4, he may apply for extended sick leave on full pay as set out below, minus any extension given to him previously.

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Limits of Exten	Limits of Extension of Full Gross Pay Sick Leave	
Length of Service	Maximum Extension Allowed (Days)	
Less than 1 year	0	
1 year and above	10	
5 years and above	20	
10 years and above	45	
15 years and above	60	
20 years and above	90	
25 years and above	120	
31 years and above	150	

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### NGEE ANN POLYTECHNIC ACADEMIC STAFF AGREEMENT, 2021

### POLYTECHNIC ACADEMIC LEAVE SCHEME 2008

### 1 Scope

This Scheme applies to all Academic Staff appointed on or after 1 November 2008.

### 2 Vacation Leave

An officer under this Scheme qualifies for vacation leave at these rates -

Less than 10 years' service	21 working days per calendar year
After 10 years' service	24 working days per calendar year

### 3 Accumulated Leave

Leave of up to one year's eligibility may be carried forward to the following year. At the end of the second year, this leave cannot be deferred further and will be forfeited, if left unconsumed.

### 4 Medical Leave

An officer may be given full-pay sick leave for the period shown in a medical certificate up to a total of -

- (a) 14 days in a calendar year; or
- (b) 60 days if he has to be warded in a hospital.

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### 5 Extended Sick Leave

If an officer is still certified unfit for duty after he has used up all the sick leave under paragraph 4, he may have his sick leave extended on full pay as set out below, minus any extension given to him previously.

Limits of Exten	sion of Full Gross Pay Sick Leave
Length of Service	Maximum Extension Allowed (Days)
Less than 1 year	0
1 year and above	10
5 years and above	20
10 years and above	45
15 years and above	60
20 years and above	90
25 years and above	120
31 years and above	150

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