Annex B: List of WSQ Training Modules (Mandatory and Core) Endorsed by the TCC
Applicable to All Cleaners for all Cleaning Sub-Sectors (Office & Commercial, F&B Establishments and Conservancy)

Note: The following lists are based on the Skills Framework for Environmental Services and currently available WSQ Modules. The modules will be updated periodically in consultation with TCC. Please visit **skillsfuture.sg/skills-framework/environmental-services** for the Skills Framework for Environmental Services.

Please enquire with the Training Providers for the latest available **Environmental Cleaning WSQ** training modules. For more details, please refer to Annex B-1 for step-by-step instructions to search for the training courses and training providers.

Applicable to PWM Job Levels: General Cleaner / Indoor Cleaner / Outdoor Cleaner / Healthcare Cleaner / Restroom Cleaner / Table-Top Cleaner / Dishwasher / Refuse Collector				
TSC Title	**Course Description / Competency Unit**	**TSC Code**	**Proficiency Level**	**PWM Training Requirements**
Workplace Safety and Health Practices Implementation	Comply with Workplace Safety & Health Policies and Procedures	EVS-WSH-1006-1.1	1	Select One (1) Mandatory WSH module
	Supervise Workplace Safety & Health Policies and Procedures	EVS-WSH-3006-1.1	3	
Chemical Cleaning Handling	Demonstrate & Apply Understanding of Cleaning Chemicals	EVS-CGO-3001-1.1	3	Select One (1) Core WSQ module
Food Shop Hygiene Maintenance	Clean Food Shops	EVS-CGO-1002-1.1	1	
Furniture and Furnishing Maintenance	Clean Furniture & Furnishings	EVS-CGO-1003-1.1	1	
	Perform Advanced Cleaning of Carpets & Upholstery	EVS-CGO-2003-1.1	2	
Horizontal Surface Maintenance	Perform Basic Cleaning of Hard Floor Surfaces	EVS-CGO-1004-1.1	1	
	Perform Basic Cleaning of Carpets	EVS-CGO-1004-1.1	1	
	Perform Advanced Cleaning of Hard Floor Surfaces	EVS-CGO-2004-1.1	2	
Public Hygiene Maintenance	Perform Manual Cleaning of Escalator, Travellator & Lift Surfaces	EVS-CGO-1005-1.1	1	
	Perform Cleaning of Public Residential Estates (Manual)	EVS-CGO-1005-1.1	1	
	Clean Drains, Scupper Drains & Drop-inlet Chambers[1]	EVS-CGO-1005-1.1	1	
Vertical Surface Maintenance	Clean Vertical Surfaces, Glass & Ceiling	EVS-CGO-1006-1.1	1	
Washroom Maintenance	Perform Basic Cleaning of Washrooms	EVS-CGO-1007-1.1	1	
	Perform Advanced Cleaning of Washrooms	EVS-CGO-2007-1.1	2	

[1] Currently conducted by selected inhouse ATOs only

Applicable to PWM Job Level: Multi-Skilled Cleaner cum Machine Operator				
TSC Title	**Course Description / Competency Unit**	**TSC Code**	**Proficiency Level**	**PWM Training Requirements**
Workplace Safety and Health Practices Implementation	Supervise Workplace Safety & Health Policies and Procedures	EVS-WSH-3006-1.1	3	Select One (1) Mandatory WSH module^
Chemical Cleaning Handling	Demonstrate & Apply Understanding of Cleaning Chemicals	EVS-CGO-3001-1.1	3	Select One (1) Core WSQ module
Furniture and Furnishing Maintenance	Perform Advanced Cleaning of Carpets & Upholstery	EVS-CGO-2003-1.1	2	
Horizontal Surface Maintenance	Perform Advanced Cleaning of Hard Floor Surfaces	EVS-CGO-2004-1.1	2	
Washroom Maintenance	Perform Advanced Cleaning of Washrooms	EVS-CGO-2007-1.1	2	
Effectiveness Management	Demonstrate & Apply Understanding of Cleaning Methods & Processes	EVS-PDV-3002-1.1	3	

^A WSH course at proficiency level 2 will be developed

Applicable to PWM Job Levels: Mechanical Driver / Truck Drivers (Class 4/5)				
TSC Title	**Course Description / Competency Unit**	**TSC Code**	**Proficiency Level**	**PWM Training Requirements**
Workplace Safety and Health Practices Implementation	Supervise Workplace Safety & Health Policies and Procedures	EVS-WSH-3006-1.1	3	Select One (1) Mandatory WSH module^
Public Hygiene Maintenance	Perform Mechanical Sweeping of Pavements, Grass Verges and Carparks	EVS-CGO-2005-1.1	2	Select One (1) Core WSQ module*
	Perform Mechanical Sweeping of Expressways, Roads and Streets	EVS-CGO-2005-1.1	2	
	Perform Cleaning of Public Residential Estates (Mechanical)	EVS-CGO-2005-1.1	2	

^A WSH course at proficiency level 2 will be developed
**Currently unavailable. The three modules at proficiency level 2 will be developed*

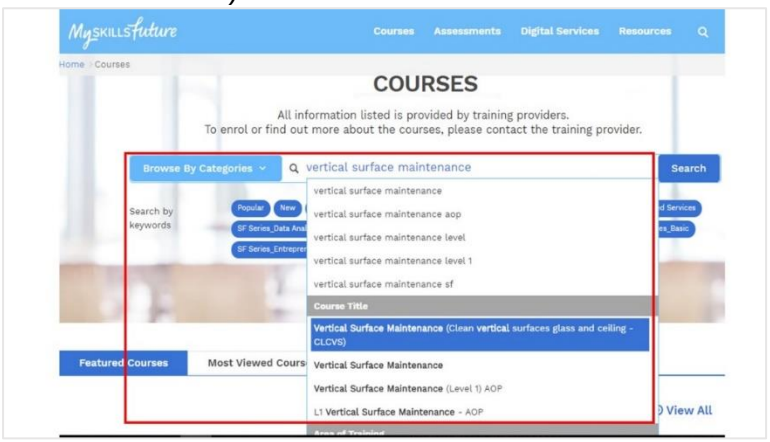
Applicable to PWM Job Level: Supervisor				
TSC Title	**Course Description / Competency Unit**	**TSC Code**	**Proficiency Level**	**PWM Training Requirements**
Workplace Safety and Health Practices Implementation	Supervise Workplace Safety & Health Policies and Procedures	EVS-WSH-3006-1.1	3	Select One (1) Mandatory WSH module
Chemical Cleaning Handling	Demonstrate & Apply Understanding of Cleaning Chemicals	EVS-CGO-3001-1.1	3	Select One (1) Core WSQ module
Effectiveness Management	Implement Work Plans & Monitor Performance	EVS-PDV-3002-1.1	3	
Equipment & Inventory Management	Manage Inventory	EVS-EQM-3001-1.1	3	
Customer Management	Manage Operations for Service Excellence	EVS-CFC-3005-1.1	3	
	Supervise Service Operations	EVS-CFC-3005-1.1	3	

Annex B-1: Step-by-Step Instructions to Search for Training Courses
Please follow the steps below to search for the available courses and training providers.

Step 1
In your web browser, enter ***www.myskillsfuture.sg/content/portal/en/training-exchange/course-landing.html***

Step 2
- Under the Search box, type the **TSC Title / Course Description** (refer to List of Mandatory & Core Modules) of the course you wish to search, e.g. Vertical Surface Maintenance. Do not click on the Search button.

Step 3
- A dropdown list with related keywords, Course Title and Area of Training will appear.
- Scroll down to the Course Title section and select the course you wish to find as per the List of Mandatory and Core Modules. Example: Clean Vertical Surfaces, Glass & Ceiling – CLCVS (see screenshot below).



- Once you click on the particular course, the screen will display all currently available modules, including training providers, course fees, funding subsidies, etc.
- To narrow the search, you may use the “Filter by” feature on the left column and select the various filtering options.