

## **PARTNER OF LABOUR MOVEMENT**

### **SG Digital Office**

*Nominated by the National Taxi Association.*

The SG Digital Office (SDO), under the Infocomm Media Development Authority, in collaboration with the Health Promotion Board (HPB), supports the well-being of taxi drivers.

It has proactively extended assistance and organised specialised group classes for taxi drivers. Notably, SDO has accommodated to the requests of the National Taxi Association (NTA) and drivers alike, to conduct these free monthly sessions in Mandarin or dialects to suit drivers' preferences. SDO also collaborated closely with NTA to develop class content and topics to uplift the drivers' digital skills and enhance their digital wellness.

In 2023, SDO, HPB and the NTA organised monthly Digital Training Workshops for drivers, where SDO's Digital Ambassadors taught drivers how to communicate online, using mobile apps such as WhatsApp to share live locations, Telegram, and Google Translate. This in turn has helped drivers to provide better service for their passengers.

SDO also participated in the U FSE Digital Training Workshop to teach senior freelancers and drivers on how to use their smartphones to carry out online transactions safely. It has also been very supportive of NTA's activities.

Under the assistance of SDO's Digital Ambassadors, drivers also learnt how to use the Healthy 365 app, which promotes activities for staying active, adopting healthier eating habits, improving sleep quality, and participating in lifestyle events. Embracing a healthier lifestyle enhances the drivers' well-being and boosts their energy levels and alertness, enabling them to drive safely and effectively for extended periods.

SDO operates daily at 37 SG Digital community hubs, in selected Community Clubs and Public Libraries, as well as up to 200 roving counters at workplaces and community spaces such as Residents' Network/Neighbourhood Committees. Taxi drivers are encouraged to approach the Digital Ambassadors there, should they have further questions or interest to continue picking up more digital skills.