

ntuc

MAY DAY

AWARDS

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MEDAL OF COMMENDATION

Milton Koh

Managing Director

Transquest Supplies & Co Pte Ltd

Nominated by the Built Environment and Urban Trades Employees' Union

Milton Koh assumed the role of Director at Transquest Supplies & Co Pte Ltd in 2018. Since then, his approachability and attentiveness to the workforce have been highly valued by employees and the Built Environment and Urban Trades Employees' Union (BATU).

He has advocated for structured career pathways, enabling workers to achieve competency-based pay increases, and has championed productivity initiatives such as automation and upskilling to enhance operational efficiency and sustain higher wages. To boost workforce flexibility, Brother Milton facilitated cross-functional training, allowing employees to diversify their skills and improve operational adaptability. He also introduced mentorship programmes, pairing experienced workers with colleagues to share knowledge and foster skill development.

Brother Milton has significantly strengthened the union and its leadership by championing initiatives that enhance employee engagement and union support. To ensure all employees benefit from union membership, he sponsors NTUC membership fees for workers, granting them access to social benefits. Additionally, he makes annual contributions to the union to support welfare activities for all members. Brother Milton has also advocated for flexible work arrangements (FWA), such as remote work, staggered hours, and compressed workweeks, ensuring these policies meet both employee and business needs. By managing pilot programmes for FWAs and age management policies, he has refined approaches based on feedback, creating a more inclusive and adaptable workplace.

Brother Milton is building an agile, digitally-ready workforce by addressing skills gaps and future needs. He has led upskilling and reskilling initiatives, focusing on emerging technologies and digital tools to prepare employees for evolving job demands. The company has also leveraged technology to streamline report submissions to clients, utilising applications for efficient report generation and submission. Furthermore, the company implemented SMART Toilets capable of analysing user volume, facilitating timely deployment of workers for inspections and follow-ups. A scheduling application has also been introduced to enhance monitoring and resource allocation.