

## MEDAL OF COMMENDATION

### Daniel Thong Sing-Hau

Co-Founder, Director  
Nimbus Facility Services Pte Ltd

*Nominated by the Building Construction And Timber Industries Employees' Union.*

Daniel Thong Sing-Hau founded Nimbus in 2017, an online platform connecting consumers and freelance professionals such as cleaners, plumbers, and electricians.

In 2019, the company expanded its services to encompass a comprehensive range of home cleaning and extended its offerings to include office cleaning, painting, mold removal, and moving services.

Beyond janitorial services, Nimbus also delivers facilities services to its clientele. The incorporation of technology enhances the efficiency of its crew members, utilising robotic floor sweepers, Internet of Things, and smart sensors to conduct automated spot checks in offices.

This integration of technology into the crew's workflow not only aids in quality maintenance but also enhances the workers' productivity. The company is compliant with the Progressive Wage Model for cleaners, offering them better wages, skills, and progression.

Brother Daniel has a strong partnership with the union. The company works with the Building Construction And Timber Industries Employees' Union (BATU) to implement generous welfare initiatives, such as annual bursaries for employees with school-going children.

Additionally, Nimbus subsidises the monthly school fees for primary and secondary school children. The company has shown progressiveness by embracing BATU's suggestions for adopting good employment practices. It also sponsors its workers' NTUC membership fees to extend social benefits and make annual contributions to the union to organise welfare activities and benefits for its members.

Over the past few years, the company has been working to develop an in-house app to enable customers to book housekeeping services on-demand. The company is concentrating on improving the app, to ensure a seamless and user-friendly booking experience for its services. The app includes a chat feature that enables direct communication between the Nimbus team and its customers, and the services can be conveniently requested while on the move.

Brother Daniel believes as technology becomes an integral part of the workflow, it is vital for companies to adapt. He has since developed a training programme to help the workers upskill and keep workers relevant and productive.