

## COMRADE OF LABOUR

### **Serene Gan Chai Huay**

Assistant General Secretary

Food, Drinks and Allied Workers Union (FDAWU)

*Nominated by the Food, Drinks and Allied Workers Union.*

Serene Gan Chai Huay has been instrumental in fostering constructive relations between the union and management. Through her efforts, a conducive atmosphere for collaboration has been cultivated, allowing for the exchange of valuable insights and information.

Notably, the union has been able to offer guidance based on industry best practices, including adherence to National Wages Council (NWC) guidelines. Her proactive approach has facilitated discussions to align management practices with industry standards, promoting fairness and equity within the organisation.

Sister Serene has attained her diploma in Employment Relations, arming herself with negotiation skills to champion improved welfare for union members. As the union's assistant general secretary, she energetically engages in event planning and supports initiatives geared towards enhancing member welfare.

She also voluntarily contributed her time to assist in all union events. In her capacity as the Branch Chairman of Yakult, she consistently allocates her personal time to personally distribute union gifts to members, nurture connections, and gather feedback to be shared with headquarters for collaborative problem-solving sessions.

Sister Serene is also a certified U Care ambassador who can identify members in need and provide them with coping strategies to manage stress and burnout. As a result, she is the first person members should reach out to whenever they face any issues.

She firmly advocates continuous upskilling, demonstrating her commitment by attending Ong Teng Cheong Labour Leadership Institute trainings whenever possible. Through her dedication to upskilling, she has acquired expertise in employment relations and industrial relations and cultivated invaluable leadership skills to support her roles within the executive council and branch committee.

Sister Serene is an exemplary role model for her fellow workers, inspiring them to upskill continuously.