

NTUC Care (Caregiver Support) for Caregivers of Children with Special Needs – Fact Sheet

1. About the Programme

- 1.1 This programme aims to support primary caregivers of children with special needs by providing assistance for the educational, therapeutic, and daily needs of eligible children.
- 1.2 The scope of the programme has been expanded to include children with special needs studying in the Early Intervention for Infants and Children (EIPIC) Centres, in addition to older children attending government-funded SPED schools.

2. Eligibility Criteria

2.1 Membership

Members have at least 6 continuous months of membership at the point of application and must not be in arrears.

2.2 Income

- Total Monthly Gross¹ Household Income² must be \$6,000 or below, OR
- Per Capita Income of \$1,500 and below if Gross Household Income exceeds \$6,000.

2.3 Caregiver Definition

- Applicant must be the **primary caregiver** of the child with special needs, which may include parents, legal guardians, or other designated caregivers who are responsible for the child's day-to-day care.

2.4 Eligible Child Definition

- The child must be currently enrolled in a government-funded Special Education (SPED) school or Early Intervention centres in Singapore [Refer to Annexe A – List of Eligible Special Education (SPED) Schools and Early Intervention Programme for Infants & Children (EIPIC) Centres].

3. Award Quantum for Successful Application

Successful applicants will receive a payout of \$1,000 for each eligible child.

This monetary support is intended to assist caregivers in meeting some of the costs associated with caring for a child with special needs, thus reducing the financial burden and allowing them to focus more effectively on their caregiving responsibilities.

The funds can be utilised by caregivers for a range of necessary expenses, including but not limited to:

- **Educational expenses**, such as school fees, learning materials, and educational tools.
- **Therapeutic services**, including speech therapy, occupational therapy, and any other specialised services that the child may require.

¹ Gross income is defined as all income derived from employment/ business, inclusive of overtime and allowances.

² Member's family members living in the same household in Singapore excluding domestic helper.

NTUC Care (Caregiver Support) for Caregivers of Children with Special Needs – Fact Sheet

- **Daily care needs**, such as transportation, medical supplies, or other related costs that arise as part of the child’s care.

4. Required Supporting Documents

4.1 Income documents are required from member and all family members living in the same household:

Status of member/ family member(s)	Member who chooses to pre-fill application form using Singpass - Myinfo – automatic retrieval of the following information via Myinfo with consent	Member who chooses not to pre-fill application form using Singpass - Myinfo – manual uploading of the following information
If Employed	CPF Transaction History (past 15 months) and /	Payslip (at least one month’s payslip within the recent 3 months from date of application)
If Self-Employed		Latest Notice of Assessment from IRAS
If Unemployed	Latest Notice of Assessment from IRAS	CPF Transaction History (of recent 3 months from date of application)

4.2. For cases where member / family members have passed the legislated re-employment age at the point of application and are unable to provide income documentation due to mobility issues, unavailability of mobile or laptop devices etc., income documents may not be required from these family members.

4.3. For cases where member’s family member(s) are holding a Long-Term Visit Pass (“**LTVP**”) and are staying in the same household, the family member(s) may be counted as a valid headcount for the computation of the Per Capita Income if they hold a valid LTVP at the point of application. Members are required to submit the LTVP holders’ income documents as well, where applicable.

4.4 Additional supporting documents:

Supporting Documents	Where required
Proof of relationship to child(ren)	Child(ren) staying in the same household <ul style="list-style-type: none"> ▪ Child(ren)’s birth certificates ▪ For foreign birth certificates, please also submit Certificate of Singapore Citizenship / Re-entry Permit
Proof of education (within recent 3 months from date of application) <ul style="list-style-type: none"> ○ e.g. Official school document/ letter of 	<ul style="list-style-type: none"> ▪ Eligible special needs child(ren) in the same household ▪ The child must be studying in a government-funded Special Education (SPED) school or EI centres in Singapore [Refer to Annexe A – List

¹ Gross income is defined as all income derived from employment/ business, inclusive of overtime and allowances.

² Member’s family members living in the same household in Singapore excluding domestic helper.

NTUC Care (Caregiver Support) for Caregivers of Children with Special Needs – Fact Sheet

Supporting Documents	Where required
certification from Special Needs School /EIPIC Centre (To show Name of eligible child, date of document, year of school)	of Eligible Special Education (SPED) Schools and EIPIC Centres]
Proof of Residential Address	Family members other than the Member's spouse and child(ren) <ul style="list-style-type: none"> ▪ Identification Card with updated residential address, OR ▪ Government letter with letterhead, name, and address
Applicant's Bank Information	<ul style="list-style-type: none"> ▪ Bank Statement showing Bank Account Name, Bank Account Number and Name or Logo of the Bank for verification purposes

Note: Additional supporting documents may be required to submit additional supporting document(s) for verification and audit purposes.

*Each file attachment must be less than 5M and in PDF, XLS, XLSX, JPG, JPEG, DOC OR DOCX file format. File names should have **no spaces or symbols**, e.g. - . , / ()*

5. How to Apply

- 5.1. Application opens from 8 April 2026, 1200hrs to 30 November 2026, 1600hrs.
- 5.2. Members who meet the eligibility criteria may submit their applications via OneCARE at <https://care.ntuc.org.sg/assistance/>

Note: Members are advised to submit their applications before the closing date.

6. How Does the Successful Applicants Receive the Cash Relief?

- 6.1. Upon successful application, members will receive an email notification on the application status. The cash relief will be credited into the registered bank account within 30 working days from the date that the application was deemed successful, subject to bank clearance.

7. Other Terms and Conditions

Please refer to <https://www.ntuc.org.sg/uportal/news/collections/ntuc-care-programmes> for the full terms and conditions.

¹ Gross income is defined as all income derived from employment/ business, inclusive of overtime and allowances.

² Member's family members living in the same household in Singapore excluding domestic helper.

NTUC Care (Caregiver Support) for Caregivers of Children with Special Needs – Fact Sheet

Annexe A – List of Eligible Special Education (SPED) Schools and Early Intervention Programme for Infants & Children (EIPIC) Centres

For a list of government-funded Special Education (SPED) and Early Intervention Programme for Infants & Children (EIPIC) schools, refer to

- <https://www.moe.gov.sg/special-educational-needs/sped-schools>
- https://www.enablingguide.sg/docs/default-source/default-document-library/a-guide-to-eipic.pdf?sfvrsn=84407622_223

¹ Gross income is defined as all income derived from employment/ business, inclusive of overtime and allowances.

² Member's family members living in the same household in Singapore excluding domestic helper.