

MODEL WORKER

Desmond Wong Zhi Hao

Senior Technician

Turbine Overhaul Services Pte Ltd

Nominated by the Singapore Industrial & Services Employees' Union.

Desmond Wong Zhi Hao, a self-directed learner, with six years of service to Turbine Overhaul Services Pte Ltd, where he is currently the Senior Technician.

Brother Desmond embodies the spirit of Worker 4.0, proactively assisting colleagues through troubleshooting and process enhancements. His commitment stands out against the company's strong emphasis on workplace transformation. The company actively explores digitalisation and automation, prompting employees like Brother Desmond to attend trainings and adapt to new work methodologies continually. He embodies the traits of being Ready, Relevant, and Resilient.

In the past three years as branch official, Brother Desmond actively engages in union-management discussions, providing objective viewpoints while listening to all parties. He collaborates with fellow Branch Officials in the Turbine Overhaul Services Branch Committee and collectively represents members in crucial discussions related to industrial relations cases, collective agreement changes, and the company's transformation initiatives.

He continuously enhances his industrial relations knowledge through courses on the Work Injury Compensation Act and the Workplace Safety and Health Act. More recently, he has completed the Ong Teng Cheong Labour Leadership Institute's Leadership Development Foundation Level and is progressing towards the Advanced Level.

In addition to his job, Brother Desmond is working toward a degree in mechanical engineering, which will help him advance his knowledge and abilities to stay resilient in a constantly changing work environment.