

ntuc

MAY DAY

AWARDS

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MODEL WORKER

Deloverjes Sarah Antipuesto

Senior Accounts Assistant
Raffles Hotel Singapore

Nominated by the Food, Drinks and Allied Workers Union

Deloverjes Sarah Antipuesto has been a dedicated member of the Raffles Hotel Singapore team since 17 June 2019, with her current designation being Senior Accounts Assistant. Her career progression from Food & Beverage to Finance exemplifies the NTUC values of being Ready, Relevant, and Resilient.

Sister Sarah's commitment to continuous improvement has significantly transformed her role as Senior Accounts Assistant (Income Audit). She has streamlined operations by implementing automated tools for data reconciliation, leveraging the latest hotel systems to enhance productivity and reduce manual errors. Her proactive approach to technology adoption reflects her forward-thinking mindset and dedication to operational excellence.

In her pursuit of lifelong learning, Sister Sarah has undertaken training in financial analysis, data management and internal auditing. Her efforts have not only elevated her own capabilities but have also contributed to the development of her team. Her openness to growth fosters a collaborative and supportive environment, inspiring her colleagues to enhance their skills and embrace new challenges.

Sister Sarah's seamless transition from a service role in Food & Beverage to an administrative Finance role further underscores her adaptability and resilience. When the Income Auditor was unavailable, she demonstrated her ability to manage complex tasks independently, effectively coordinating with various teams to ensure accurate financial data compilation. Even in high-pressure situations, she remains calm, adaptable and solution-focused, embodying the qualities of a Model Worker.