# NTUC Care (Back-to-School) 2026 – Fact Sheet

## 1. About the Programme

1.1. The NTUC Care (Back-to-School) is an assistance programme which supports our lower-income union members with school-going children by helping to defray their cost of purchasing school-related essentials.

## 2. Eligibility Criteria

2.1. Membership

Members who wish to apply for the grant must have at least 6 continuous months of membership at the point of application and must not be in arrears.

2.2. Dependants

Members must have full-time school-going children who are:

a) Residing in the same household as the member; **AND**

b) Attending school in 2026 at an eligible educational institution[1] in Singapore as follows:

- Kindergarten (K1 or K2);
- Government / Government-Aided / Independent / other statutorily recognised school in Singapore at Primary, Secondary, Junior College, or Millennia Institute level;
- Local Institute of Technical Education; Local Polytechnic; Local Sports / Arts Institution (pre-university students); OR
- Special Education (SPED) School under MOE

*Note:*

- *Graduating students who will not be attending school in Year 2027 are not eligible.*
- *Each child is only eligible for the e-Voucher once. i.e. If both parents are members, child(ren) will only be approved in one application.*

2.3. Income

a) Total Monthly Gross Household[2] Income[3] of $4,300 and below, **OR**

b) Monthly Per Capita Income of $1,075 and below if Gross Household Income exceeds $4,300

## 3. Award Quantum for Successful Application

| Dependant | Amount |
|---|---|
| **School-going child** | $120 per eligible child |
| **School-going child studying in a special needs school under MOE** | Additional $120 per eligible child |

*Note:*

- *The award quantum will be disbursed to successful members in the form of e-Vouchers.*
- *A unique e-Voucher URL containing the e-Vouchers will be generated for each eligible child.*

[1] *Please refer to Appendix A for the list of eligible educational institutions.*

[2] *Member's immediate family members living in the same household in Singapore excluding domestic helper.*

[3] *Gross income is defined as all income derived from employment / business, inclusive of overtime and allowances.*

## 4. Required Supporting Documents

4.1. Income documents are required from member and **all** non-schooling family members living in the same household:

| **Status of member/ family member(s)** | **Member who chooses to pre-fill application form using Singpass - Myinfo** – automatic retrieval of the following information via Myinfo with consent | **Member who chooses to fill in the application manually** |
|---|---|---|
| Employed | **CPF Transaction History** (past 15 months)<br><br>AND<br><br>Latest **Notice of Assessment** from IRAS | **Payslip** (at least one month's payslip within the recent three months from date of application) |
| Self-Employed | | Latest **Notice of Assessment** from IRAS |
| Unemployed | | **CPF Transaction History** (of recent three months from date of application) |

4.2. For cases where members / family member(s) have passed the legislated re-employment age at the point of application and are unable to provide income documentation due to mobility issues, unavailability of mobile or laptop devices etc., income documents may not be required from these family members. A valid reason is to be provided for this exemption.

4.3. For cases where members' family member(s) are holding a Long-Term Visit Pass (**"LTVP"**) and are staying in the same household, the family member(s) may be counted as a valid headcount for the computation of the Per Capita Income if they hold a valid LTVP at the point of application. Members are required to submit the LTVP holders' income documents as well, where applicable.

4.4. Additional supporting documents:

| **Supporting Documents** | **Where Required** |
|---|---|
| Proof of relationship to child(ren) | Child(ren) staying in the same household<br>• Copy of child(ren)'s birth certificate(s)<br>• For foreign birth certificate, please also submit Certificate of Singapore Citizenship / Re-entry Permit |
| Proof of residential address | Family members other than the member's spouse and child(ren)<br>• Identification Card with updated residential address |

| | |
|---|---|
| Proof of education for eligible school-going child(ren) | School-going child(ren) in Kindergarten / Primary / Secondary / JC / MI / ITE / Polytechnic / SPED School (under MOE), and pre-university school-going children in local Sports / Arts Institution:<br>• Latest results slip / transcript showing name of child, name of school and date of document; OR<br>• Official school document showing name of child, name of school and date of document (within the recent three months from date of application)<br><br>Education supporting documents are not required for child(ren) in University, in Nursery, or below Nursery age. Additional proof may be requested on a case-by-case basis. |

***Note:***

- *Applicant may be required to submit additional supporting document(s) for themselves and / or their dependents for verification and audit purposes, where required.*
- *Each file attachment must be less than 5M and in PDF, XLS, XLSX, JPG, JPEG, DOC OR DOCX file format. File names should have **no spaces or symbols**, e.g. **- . , / ( )***

## 5. How to Apply

5.1. Application opens from 28 October 2026, 1200hrs to 2 December 2026, 1600hrs.

5.2. Members who meet the eligibility criteria may submit their applications via OneCARE at https://care.ntuc.org.sg/assistance/.

*Note: Members are advised to submit their applications before the closing date as late submission will not be processed.*

## 6. How to Receive and Claim the e-Vouchers

6.1. Successful members will receive an email notification on their application outcome. In the same email notification, it will include instructions for members to claim their e-Vouchers.

**Step 1:** Click on the URL provided to be directed to the OneCARE portal – https://care.ntuc.org.sg/assistance/
**Step 2:** Log in using the same membership details used in your application.
**Step 3:** Go to the "Application History" page.
**Step 4:** Look for 'NTUC Care (Back-to-School)'. Click into the programme and scroll to the bottom to view your unique e-Voucher URL(s). Click the URL(s) to view and claim your e-Vouchers.
**Step 5:** Your e-Vouchers are ready for immediate use – no OTP is required. Save the e-Voucher URL(s) for easy access at participating merchants. If you lose your e-Voucher URL(s), you can log in to the OneCARE portal and repeat Steps 1 – 4.

*Note:*

- *For each successful application, a separate e-Voucher URL will be generated for each eligible school-going child.*

## 7. How and Where to Use the NTUC Care (Back-to-School) e-Vouchers

7.1. The e-Vouchers are valid till 31 March 2027 and strictly no extension will be granted after the e-Voucher expiry date.

7.2. The e-Vouchers are valid for purchase of school shoes / socks / textbooks / uniforms / PE attire / assessment / reference books, stationery or other school-related items at participating merchants.

7.3. The full list of stores can be viewed via your e-Voucher interface “Where to use”.

When making payment at participating merchants:

**Step 1:** Select the appropriate e-Voucher denominations for the cashier to scan.
**Step 2:** For any remaining balance after applying the e-Vouchers, please pay the remaining amount using other payment methods.

7.4. The e-Vouchers must be used in fixed denomination redemptions as issued by the organiser. No refund will be given for any excess e-Voucher amount used at the point of purchase should it exceed the actual amount spent.

7.5. The e-Vouchers cannot be exchanged for cash. There will be no refund of unused value.

7.6. The e-Vouchers are strictly not for sale. Member will be denied usage of NTUC Care Assistance programmes if found to have misused the e-Vouchers.

7.7. The NTUC Care (Back-to-School) is intended for applicants who are entitled to receive the e-Voucher. In the event of any unauthorised use of the e-Vouchers, user will need to pay NTUC the full value of the e-Voucher immediately upon demand.

## 8. Terms and Conditions

8.1. Please refer to https://www.ntuc.org.sg/uportal/news/collections/ntuc-care-programmes for the full terms and conditions.

**Appendix A**

| List of Eligible Schools | |
|---|---|
| Kindergarten | In Singapore |
| Primary / Secondary / Junior College / Millennia Institute | Government / Government-Aided / Independent / other statutorily recognised school in Singapore |
| Local Institute of Technical Education | ITE College Central |
| | ITE College East |
| | ITE College West |
| Local Polytechnic | Nanyang Polytechnic |
| | Ngee Ann Polytechnic |
| | Republic Polytechnic |
| | Singapore Polytechnic |
| | Temasek Polytechnic |
| Local Sports / Arts Institution | Singapore Sports School |
| | School of the Arts |
| | LASALLE College of the Arts |
| | Nanyang Academy of Fine Arts |
| Special Education (SPED) School under MOE | https://www.moe.gov.sg/special-educational-needs/sped-schools |

*Note:*
- *Graduating students who will not be attending school in Year 2027 are not eligible.*
- *Students on Work Study Diploma are not eligible as employees have a monthly salary and enjoy employee benefits.*
- *Students pursing degrees in local sports / arts institutions are not eligible.*