

PLAQUE OF COMMENDATION

Securus Pte Ltd

Nominated by the Union of Security Employees.

Securus Pte Ltd aligns its wages with the Progressive Wage Model (PWM) to enhance employee welfare. The company renewed its Collective Agreement with the Union of Security Employees (USE), which includes performance incentives, variable bonuses, and recognition initiatives, such as long service awards, ultimately improving benefits for its workforce.

Securus and USE maintain strong labour-management relations through regular engagement and collaboration on key industry matters, including the PWM and its guiding principles. The company demonstrates its commitment to employee welfare by promptly addressing grievances and working closely with the union to achieve fair resolutions. This proactive approach fosters trust, open communication, and cooperation, ensuring effective and equitable resolution of employee concerns.

Additionally, Securus has established a Company Training Committee (CTC) with USE and secured CTC grants. By leveraging innovative technologies at one of its commercial sites, the company enhances service delivery and boosts productivity. Officers trained in these advanced systems also receive wage increments, incentivising skill development. These initiatives empower employees with access to new technological solutions, increasing their earning potential and improving job satisfaction.

