3 January 2024

UPDATED LIST OF APPROVED TRAINING MODULES ENDORSED BY THE TRIPARTITE CLUSTER FOR CLEANERS FOR THE CLEANING INDUSTRY

The Tripartite Cluster for Cleaners (TCC) had reviewed the list of Workforce Skills Qualification (WSQ) modules to ensure continued relevance and to facilitate cleaning businesses in sending their workers for the requisite training under the PWM Skills Ladder – Enhanced Training Requirements (ETR). The members of the TCC are listed in Annex A.

Applicable to all Cleaning Sub-Sectors (Office & Commercial, F&B Establishments and Conservancy). Cleaning Businesses are advised to enquire with the Approved Training Organisations (ATOs) for the latest available Environmental Cleaning WSQ training modules. For more details, please visit www.myskillsfuture.sg.

Applicable to PWM Job Levels: General Cleaner / Indoor Cleaner / Outdoor Cleaner / Healthcare Cleaner / Restroom Cleaner / Table-Top Cleaner / Dishwasher / Refuse Collector				
TSC Title	**Course Description / Competency Unit**	**Proficiency Level**	**TSC Code**	**PWM Training Requirements**
Workplace Safety and Health Practices Implementation	Comply with Workplace Safety & Health Policies and Procedures	1	EVS-WSH-1006-1.1	Select One (1) Mandatory WSH Module
	Supervise Workplace Safety & Health Policies and Procedures	3	EVS-WSH-3006-1.1	
Emergency Response Management	Emergency Response Management Course for Cleaners (Level 2)	2	EVS-WSH-2001-1.1	
Workplace Safety & Health Culture Development	WSH Culture Development Course for Cleaners (Level 2)	2	EVS-WSH-2003-1.1	
Incident & Accident Investigation	WSH Incident Investigation Course for Cleaners	2	EVS-WSH-2002-1.1	
Customer Management	Provide Quality Services	1	EVS-CFC-1005-1.1	Select One (1) Core WSQ Module *[continue on next page]*
Cleaning Chemical Handling	Demonstrate & Apply Understanding of Cleaning Chemicals	2	EVS-CGO-2001-1.1	
	Demonstrate & Apply Understanding of Cleaning Chemicals	3	EVS-CGO-3001-1.1	
Food Shop Hygiene Maintenance	Clean Food Shops	1	EVS-CGO-1002-1.1	
Furniture and Furnishing Maintenance	Clean Furniture & Furnishings	1	EVS-CGO-1003-1.1	
	Perform Advanced Cleaning of Carpets & Upholstery	2	EVS-CGO-2003-1.1	
Horizontal Surface Maintenance	Perform Basic Cleaning of Hard Floor Surfaces	1	EVS-CGO-1004-1.1	
	Perform Basic Cleaning of Carpets	1	EVS-CGO-1004-1.1	
	Perform Advanced Cleaning of Hard Floor Surfaces	2	EVS-CGO-2004-1.1	

Applicable to PWM Job Levels: General Cleaner / Indoor Cleaner / Outdoor Cleaner / Healthcare Cleaner / Restroom Cleaner / Table-Top Cleaner / Dishwasher / Refuse Collector				
TSC Title	**Course Description / Competency Unit**	**Proficiency Level**	**TSC Code**	**PWM Training Requirements**
Public Hygiene Maintenance	Perform Manual Cleaning of Escalator, Travellator & Lift Surfaces	1	EVS-CGO-1005-1.1	
	Perform Cleaning of Public Residential Estates (Manual)	1	EVS-CGO-1005-1.1	
	Clean Drains, Scupper Drains & Drop-inlet Chambers	1	EVS-CGO-1005-1.1	
Vertical Surface Maintenance	Clean Vertical Surfaces, Glass & Ceiling	1	EVS-CGO-1006-1.1	
Washroom Maintenance	Perform Basic Cleaning of Washrooms	1	EVS-CGO-1007-1.1	
	Perform Advanced Cleaning of Washrooms	2	EVS-CGO-2007-1.1	
Learning and Development	Provide On-The-Job Training	2	EVS-PDV-2003-1.1	
Robotics & Automation Application	Robotics & Automation Application (Level 2)	2	EVS-TEM-2004-1.1	

Applicable to PWM Job Level: Multi-Skilled Cleaner cum Machine Operator				
TSC Title	**Course Description / Competency Unit**	**Proficiency Level**	**TSC Code**	**PWM Training Requirements**
Workplace Safety and Health Practices Implementation	Supervise Workplace Safety & Health Policies and Procedures	3	EVS-WSH-3006-1.1	Select One (1) Mandatory WSH Module
Workplace Safety and Health System Management	Maintain Workplace Safety & Health Policies Procedures *[new]*	3	EVS-WSH-3007-1.1	
Emergency Response Management	Emergency Response Management Course for Cleaners (Level 2)	2	EVS-WSH-2001-1.1	
Incident & Accident Investigation	WSH Incident Investigation Course for Cleaners	2	EVS-WSH-2002-1.1	
Workplace Safety & Health Culture Development	WSH Culture Development Course for Cleaners (Level 2)	2	EVS-WSH-2003-1.1	
Cleaning Chemical Handling	Demonstrate & Apply Understanding of Cleaning Chemicals	2	EVS-CGO-2001-1.1	Select One (1) Core WSQ Module *[continue on next page]*
	Demonstrate & Apply Understanding of Cleaning Chemicals	3	EVS-CGO-3001-1.1	
Customer Management	Enhance customer service provision through interpreting feedback *[new]*	2	EVS-CFC-2005-1.1	
Furniture and Furnishing Maintenance	Perform Advanced Cleaning of Carpets & Upholstery	2	EVS-CGO-2003-1.1	
Horizontal Surface Maintenance	Perform Advanced Cleaning of Hard Floor Surfaces	2	EVS-CGO-2004-1.1	

Applicable to PWM Job Level: Multi-Skilled Cleaner cum Machine Operator				
TSC Title	**Course Description / Competency Unit**	**Proficiency Level**	**TSC Code**	**PWM Training Requirements**
Stakeholder Management	Schedule and Supervise Cleaning Services *[new]*	3	EVS-CFC-3007-1.1	
Washroom Maintenance	Perform Advanced Cleaning of Washrooms	2	EVS-CGO-2007-1.1	
Effectiveness Management	Demonstrate & Apply Understanding of Cleaning Methods & Processes	3	EVS-PDV-3002-1.1	
Robotics & Automation Application	Robotics & Automation Application (Level 2)	2	EVS-TEM-2004-1.1	

Applicable to PWM Job Levels: Mechanical Driver / Truck Driver				
TSC Title	**Course Description / Competency Unit**	**Proficiency Level**	**TSC Code**	**PWM Training Requirements**
Workplace Safety and Health Practices Implementation	Supervise Workplace Safety & Health Policies and Procedures	3	EVS-WSH-3006-1.1	Select One (1) Mandatory WSH Module
Emergency Response Management	Emergency Response Management Course for Cleaners (Level 2)	2	EVS-WSH-2001-1.1	
Incident & Accident Investigation	WSH Incident Investigation Course for Cleaners	2	EVS-WSH-2002-1.1	
Workplace Safety & Health Culture Development	WSH Culture Development Course for Cleaners (Level 2)	2	EVS-WSH-2003-1.1	
Workplace Traffic Safety Management	Safe and Defensive Driving for Light Vehicle (For Mechanical Driver) – Class 3 (Classroom) *[new]*	1	PTP-WSH-1050-1.1	
	Safe and Defensive Driving for Heavy Vehicle (For Truck Drivers) – Class 4 & 5 (Classroom) *[new]*	2	PTP-WSH-2050-1.1	
Public Hygiene Maintenance	Perform Mechanical Sweeping of Pavements, Grass Verges and Carparks	2	EVS-CGO-2005-1.1	Select One (1) Core WSQ Module
	Perform Mechanical Sweeping of Expressways, Roads and Streets	2	EVS-CGO-2005-1.1	
	Perform Cleaning of Public Residential Estates (Mechanical)	2	EVS-CGO-2005-1.1	
Robotics & Automation Application	Robotics & Automation Application (Level 2)	2	EVS-TEM-2004-1.1	
Waste Collection Management	Operate Waste Collection Vehicle to Collect Waste	2	EVS-WMO-2002-2.1	
RECOGNISED QUALIFICATION FOR TRUCK DRIVERS				
Class 4 and Class 5 driving licence would be considered as equivalent to attaining one (1) training module under the PWM ETR for Truck Drivers.				

Applicable to PWM Job Level: Supervisor				
TSC Title	**Course Description / Competency Unit**	**Proficiency Level**	**TSC Code**	**PWM Training Requirements**
Workplace Safety and Health System Management	Maintain Workplace Safety & Health Policies Procedures	3	EVS-WSH-3007-1.1	Select One (1) Mandatory WSH Module
Workplace Safety and Health Practices Implementation	Supervise Workplace Safety & Health Policies and Procedures	3	EVS-WSH-3006-1.1	
Emergency Response Management	Emergency Response Management Course for Cleaning Supervisors	3	EVS-WSH-3001-1.1	
Incident & Accident Investigation	WSH Incident Investigation Course for Cleaning Supervisors	3	EVS-WSH-3002-1.1	
Workplace Safety & Health Culture Development	WSH Culture Development Course for Cleaning Supervisors	3	EVS-WSH-3003-1.1	
Workplace Safety & Health Performance Management	Workplace Safety & Health Performance Management Course for Cleaning Supervisors	2	EVS-WSH-2004-1.1	
Cleaning Chemical Handling	Demonstrate & Apply Understanding of Cleaning Chemicals	3	EVS-CGO-3001-1.1	Select One (1) Core WSQ Module
Effectiveness Management	Implement Work Plans & Monitor Performance	3	EVS-PDV-3002-1.1	
	Demonstrate and Apply Understanding of Cleaning Methods and Process	3	EVS-PDV-3002-1.1	
Equipment & Inventory Management	Manage Inventory	3	EVS-EQM-3001-1.1	
Customer Management	Manage Operations for Service Excellence	3	EVS-CFC-3005-1.1	
	Supervise Service Operations	3	EVS-CFC-3005-1.1	
Stakeholder Management	Schedule and Supervise Cleaning Services	3	EVS-CFC-3007-1.1	

OTHER ENDORSED TRAINING MODULES FOR SUPERVISORS

Cleaning Supervisors who have attained one of the following training courses as prescribed under BizSAFE Level 2 will be considered as having fulfilled one (1) training module under the PWM ETR:

a) Workplace Safety and Health Control Measures [TSC Code: WPH-WSH-4075-1.1]
b) WSQ Develop Risk Management Implementation Plan [TSC Code: WPH-WSH-4075-1.1]
c) WSQ Advanced Certificate in Workplace Safety and Health
d) bizSAFE Level 2 RM course *[this has been replaced by WPH-WSH-4075-1.1]*

ANNEX A: TRIPARTITE CLUSTER FOR CLEANERS (TCC) FOR THE TERM FROM NOVEMBER 2022 TO NOVEMBER 2024

Description	Organisation	Representative
Chair	National Trades Union Congress (NTUC)	Mr Melvin Yong Assistant Secretary-General and Director, U Care Centre
Co-Chair	Singapore National Employers Federation (SNEF)	Mr. Jeffrey Chua SNEF Representative
Labour Movement	Building Construction and Timber Industries Employees' Union (BATU)	Mr. Zainal Sapari Executive Secretary
	Food, Drinks & Allied Workers Union (FDAWU)	Mr Lim Wen Sheng Deputy General Secretary
	Attractions, Resorts & Entertainment Union (AREU)	Mr Mohamed Riaz S/O Mohamed Omar General Secretary
Industry Association	Environmental Management Association of Singapore (EMAS)	Mr. Andrew Ang President *Concurrently Managing Director, Anergy Building Services Pte Ltd*
		Mr. Edy Tan Vice President *Concurrently CEO, Chye Thiam Maintenance Pte Ltd*
		Ms. Sharon Kee Honorary Secretary *Concurrently, Director, Infocus Integrated Engineering Pte Ltd*
	Singapore Hotel Association	Mr Abdul Rahim Member *Concurrently Cluster Director for Human Resources, Conrad Centennial Singapore, Conrad Singapore Orchard*
Service Buyers	Singapore International Facility Management Association (SIFMA)	Mr. Loh Wei Loon Honorary Treasurer *Concurrently Senior Managing Director, CBRE GWS Pte Ltd*
	Real Estate Developers' Association of Singapore (REDAS)	Mr. Lee Liang Huat Member *Concurrently Chief Operating Officer, CBM Pte Ltd*
	Town Council	Mr. Simon Koh General Manager, Tanjong Pagar Town Council
Government	Ministry of Manpower (MOM)	Mr. Lee Chung Wei Divisional Director, Workplace Policy and Strategy Division
	National Environment Agency (NEA)	Mr. Chew Ming Fai Deputy Chief Executive Officer (Public Health) and Director-General of Public Health
	SkillsFuture Singapore (SSG)	Ms. Loh Gek Khim Director, Industry Development Division 1