

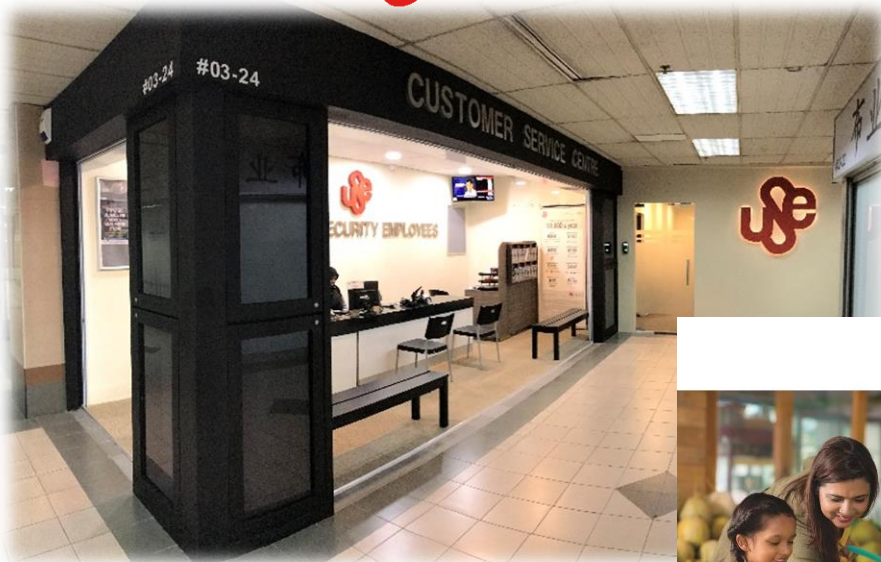


UNION OF SECURITY EMPLOYEES  
**40<sup>TH</sup> ANNIVERSARY**

Integrity | Professionalism | Care for officers

**NEWSLETTER**

 **Customer Service Centre**



**Address:** Textile Centre  
200 Jalan Sultan,  
#03-24,  
Singapore 199018

The USE Customer Service Centre (CSC) relocated to the Textile Centre in July 2017. Officers can, after successful application through PLRD, make the Security Officer Identification Card and enquire on membership queries at the new centre.

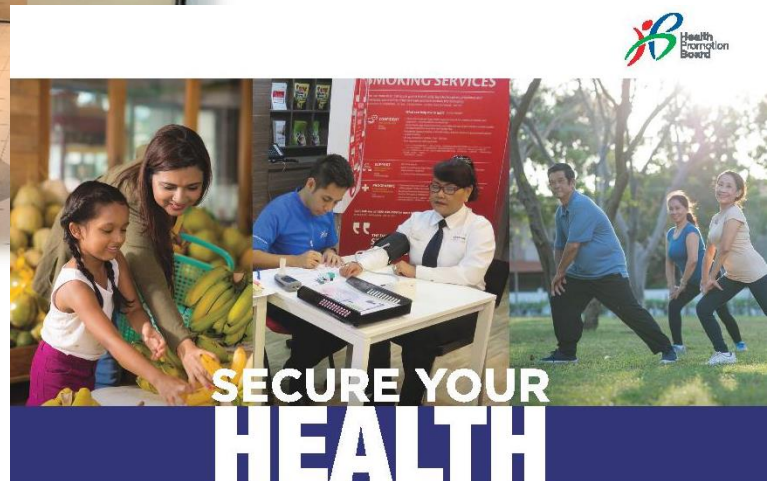
**Operating Hours**

0900 hrs to 1700 hrs (Mon to Fri)  
0900 hrs to 1300hrs (2<sup>nd</sup> last Tues of the month)  
Closed on Sat, Sun and Public Holidays

**Customer Service Centre Hotline:** 62915145

**Nearest MRT station**

- Lavender (EW11)
- Nicoll Highway (CC5)



**@ UNION OF SECURITY EMPLOYEES**

Customer Service Centre

**TAKE CHARGE OF YOUR HEALTH TODAY! RECEIVE UP TO \$10 CASH VOUCHERS WHEN YOU PARTICIPATE IN THE PROGRAMME!**



**FREE HEALTH SCREENING FOR SINGAPOREANS & PRS AGED 40 AND ABOVE**

**Available on the last week of every month** (excluding weekends and public holidays)



**GET YOUR OWN HEALTH COACH**

Find out your blood pressure and body mass Index - get personalised coaching to achieve your health goals

**Available everyday** (excluding weekends and public holidays)

# Updates on the Security Industry

There have been many exciting updates in the Security Industry over the past 6 months. Let us do a summary for you!

## New Mandatory WSQ for Security Officers

### WSQ Recognise Terrorist Threats

Covers the skills and knowledge required to be aware of terrorist risks and threats, identify suspicious activities through behavioural profiling, handle situations involving suspicious persons, objects, vehicles and powders and respond to bomb threats and provide the after-incident response.

### D-Day: 1 Jan 2020

From 1 Jan 2020, security officers will be required to obtain a third basic licensing unit, known as "Recognise Terrorist Threats" (RTT).

### MUST I TAKE RTT?

Those who do not complete RTT training by **1 Jan 2020** will still be able to retain their licences, but can only be deployed at warehouses and condominiums.

### I AM "HANDLE COUNTER TERRORISM ACTIVITIES (HCTA)" - TRAINED, DO I NEED TO TAKE RTT?

Security Officers who have completed HCTA are deemed to have met the new RTT licensing requirement. However, HCTA-trained Security Officers are strongly encouraged to view the SGSecure videos on Cardiopulmonary Resuscitation, Automated External Defibrillators and Improvised First Aid Skills.

*Interested in taking up RTT? USE through NTUC Learning Hub organizes more classes with more perks especially for USE members!*

***Come on down to USE Customer Service Centre to find out more and register for the course!***

Pricing	w/o GST	w GST
Course Fee	S\$435.00	S\$465.45
SkillsFuture Funding, >=21 yrs old	S\$129.00	S\$159.45
SkillsFuture Funding, >=40 yrs old	S\$43.50	S\$73.95
WTS Funding (95%)	S\$21.75	S\$52.20

Union Training Assistance Programme (UTAP):

- NTUC members enjoy UTAP\* benefit of up to \$250 each year when you sign up for courses with NTUC LearningHub.

\*UTAP supports 50% of the course fees paid cap at \$250 per year. You must be a union member throughout the course duration and at the time of claim. You must achieve a minimum of 75% attendance for each application and have sat for all prescribed examinations. Other terms and conditions apply.

For registration, please email to [use@ntuc.org.sg](mailto:use@ntuc.org.sg) or call **6291-5145**

## Progressive Wage Model Review

On 23 November 2017, the Government has endorsed the Security Tripartite Cluster’s (STC) calls to increase the Progressive Wage Model (PWM) wage floors from January 2019. In addition, the overtime exemption (OTE) for the sector will be removed from January 2021. With these changes, security officers can look forward to better pay and greater work-life balance in the coming years. All these efforts will play a role in transforming the industry.



### What are the 3 things you need to know about the new PWM review?

1

From 1 January 2019 to 2021, there will be quantum increases to the PWM wage base floor. Higher increments are recommended in 2021 – the year that OTE is removed – so that most security officers’ gross wages would not be affected due to the reduction in overtime hours.

2

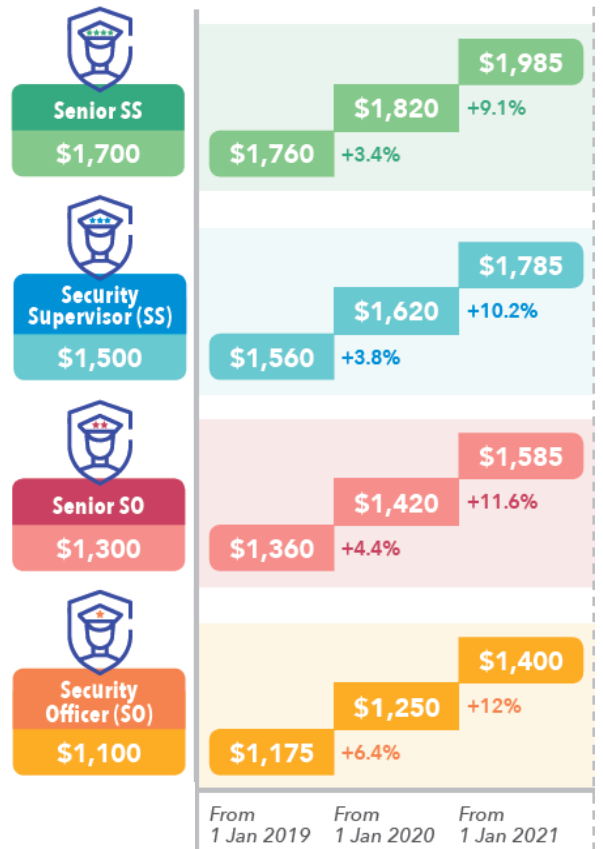
For 2022 to 2024, there will be an increment of at least 3% per annum to the PWM basic wage across all ranks.

The Schedule of Increases would also reduce any wage reset for security officers when the contract is renewed or awarded to a different service provider.

3

When Overtime Exemption (OTE) is removed from 1 January 2021, officers cannot work more than 72 hours of overtime per month according to the Employment Act.

The Union ensured that gross wages will not be affected after this change. Officers can thus enjoy better work-life balance.



Adapted from NTUC U Care Centre Facebook <https://bit.ly/2GDE377>

## Launch of Security Industry Transformation Map



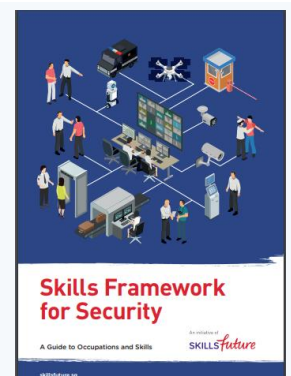
The Security Industry Transformation Map (ITM) was launched by Mrs Josephine Teo, Minister, Prime Minister’s Office and Second Minister for Home Affairs and Second Minister for Manpower on 13 February 2018.

The Security ITM seeks to develop a vibrant, technologically advanced and competitive security industry that delivers better security outcomes for Singapore and provides good jobs for workers.



The Union has been involved in the ITM since Day 1 and pledge to help transform the industry to provide officers with better jobs and better pay

Download a copy of the Skills Framework booklet at <https://bit.ly/2E6nfAk> or scan QR Code below



# USE Membership Benefits

While USE works hard to bring security jobs better through collective bargaining, PWM and the Security ITM, your union membership also brings various privileges.

Check out these privileges that your union membership provides!

Education

### M Sanji Education Awards



The education awards were introduced in 2009 to help ease the financial burdens of our security officers, specifically in financing their children's education.

Be updated on the application period by liking our USE Facebook Page now!

### Union Training Assistance Program (UTAP)



Up to **\$250\***  
in training benefits with UTAP



UTAP is a training benefit for NTUC members to defray their cost of training.



Scan QR Code to learn how to use UTAP.

Insurance

### NTUC GIFT

NTUC GIFT is a group insurance policy exclusively for members of NTUC affiliated unions/association. All USE members who are 65 years and below are automatically covered against death and total & permanent disability (TPD) of up to S\$40,000. USE members' spouses below 65 years old are also covered against death and TPD.

### USE Facebook

Connect with members

USE uses Facebook every month to connect with our members and security officers. Have employment related questions? Check us out on Facebook every month!



Household Products and Food

### NTUC Fairprice Rebates

Present your NTUC Card at point of purchase to accumulate both Cash Rebates and LinkPoints (2 LinkPoints for every S\$1 spent, for a minimum expenditure of S\$20 in receipts issued on the same day). The more you shop, the more you save!

### NTUC Food Fare

Up to 15% OFF NTUC Value Meals

Save 10% Every Tuesday for Members of 55 years and above, you can enjoy 10% discount on food & beverages at Foodfare every Tuesday!



Scan to see more membership benefits!



[www.facebook.com/joinUSE](http://www.facebook.com/joinUSE)

### PDPA - Update your Particulars

Have you recently changed a new agency or your mobile number / email address?

Update us through email at [use@ntuc.org.sg](mailto:use@ntuc.org.sg) or download the Conversion Form from USE website at [www.use.org.sg](http://www.use.org.sg)!

Check out <https://bit.ly/1Ssu55U> for the latest union membership benefits!