

PLAQUE OF COMMENDATION

Triple S Protection Pte Ltd

Nominated by the Union of Security Employees.

Triple S Protection Pte Ltd adheres to the Progressive Wage Model and recently received the Progressive Wage Mark. In prioritising employee protection, it signed a Collective Agreement with the Union of Security Employees (USE), incorporating performance bonuses and annual wage supplements, enhancing overall benefits.

Triple S and USE foster strong labour-management relations, discussing and sharing insights regularly. Triple S addresses officer grievances promptly, collaborating closely with USE for mutually beneficial outcomes. The Collective Agreement acknowledges long-service staff and special recognition for officers receiving positive client feedback.

Triple S collaborated with USE in transitioning to outcome-based contracting, implementing advanced technologies like video analytics at residential sites to improve operations. Upskilling officers enhanced outcomes and productivity, increasing wages and better client service.

Under the Company Training Committee (CTC) agreement with USE, Triple S applied for CTC Grants for seven sites, benefiting 80 officers with new solutions and a 5 per cent wage increase above the PWM wage.