

MODEL WORKER

Ricky Wong Teuk Ngew

Senior Security Officer

Singland Management Services Pte Ltd

Nominated by the Union of Security Employees

Ricky Wong Teuk Ngew has been in the security industry for over five years. Since the Progressive Wage Model launch in September 2016, he has risen through the ranks through constant training and upgrading to become a senior security supervisor.

With a vocational certificate in mechanics, he constantly strives to improve himself in the security industry. Brother Ricky has taken Employment Act courses at the Ong Teng Cheong Labour Leadership Institute (OTCi) to equip himself with employment-related knowledge to help his fellow workers in his role as a union leader. In 2022, he graduated with an OTCi-SUSS Advanced Management Programme in Workforce.

Most recently, he was also involved with the ground on matters concerning the officers' work deployment that was expected to change from an eight to 12 hours shift system. He assisted the Union of Security Employees in gathering ground sentiments and ensured that the change was seamless and beneficial to the officers. He also supports workers in resolving work-related grievances and queries by relaying them speedily to the union for clarification.