

## PARTNER OF LABOUR MOVEMENT

### Alison Swee

Director, Public Transport Group  
Land Transport Authority

*Nominated by the National Transport Workers' Union*

Alison Swee is the director of Bus Contract Management under the Public Transport Group in the Land Transport Authority (LTA). With over 23 years of experience in the transport industry, Sister Alison has contributed vastly to the transformation of the public bus sector in Singapore.

Under her leadership, her team has successfully transitioned five tendered bus packages since 2016, with the commencement of the Bus Contracting Model (BCM). Under BCM, the National Transport Workers' Union (NTWU) observed that bus captains' starting salary has improved by more than 30 per cent, from \$1,675 in 2016 to the current \$2,150.

Sister Alison conducts quarterly dialogue with NTWU union leaders to ensure that public transport workers' (Rail and Bus) workplace concerns and challenges are timely addressed.

Before the commencement of BCM, Sister Alison was instrumental in establishing the Public Transport Tripartite Committee (PTTC), comprising representatives from the LTA, Ministry of Transport (MOT), Ministry of Manpower (MOM), NTWU and Public Transport Operators (PTO). Formed in February 2014, the PTTC looks at workforce sustainability for the bus and rail industries and provides a platform for engagement and consultation on policies that affect the public transport workforce. The release of the Guidelines on Good Employment Practices in the Public Bus Industry was one of the key deliverables to promote sound employment practices by public bus operators and safeguard bus employees' job security and interest.

Appointed as LTA's Chief Liaison Officer for NTWU in 2019, Sister Alison plays a key role in strengthening and facilitating tripartite relations between the union and PTOs. She is known for her caring and thoughtful demeanour. Sister Alison chairs several tripartite bus and rail workgroups involving PTOs and NTWU to mitigate and resolve daily challenges and safety issues public transport workers face. Under her direction, her team also works with various agencies, including MOM, to deliberate complex and critical industrial relations matters to safeguard the welfare of our public transport workers and ensure smooth public transport operations.

In 2018, Sister Alison also played a key role in setting up the Industry Transformation Map Steering and Working committee to drive the land transport transformation and training efforts for the industry and workers. In 2020, the Government announced a \$100 million training grant to uplift the rail workers' engineering skills. As Union Liaison Officer, Sister Alison facilitates and coordinates, ensuring that the various PTOs and NTWU can seamlessly work with LTA to form a committee and implement the necessary action plans.