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MAY DAY

AWARDS

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COMRADE OF LABOUR

Ng Zihao

Vice President

Staff Union of NTUC-ARU (SUN)

Nominated by the Staff Union of NTUC-ARU

Ng Zihao's dedication to member benefits and wage increases highlights his role as a forward-thinking leader. By advocating for fair compensation and sharing valuable insights, he ensures transparency and builds trust between the union and management. As evident in Collective Agreement discussions, his adept negotiation skills and ability to create win-win outcomes balances the interests of all stakeholders, fostering a collaborative and positive work environment. Brother Zihao's efforts contribute significantly to a thriving organisational culture, making him a true asset to the Staff Union of NTUC-ARU (SUN).

Brother Zihao's enthusiasm for membership and industrial relations emphasises his versatile leadership. He promotes the benefits of union membership during staff orientations, ensuring that new employees feel informed and supported from the start. As an industrial relations practitioner, he adds value to the union by guiding processes and addressing members' concerns. His active presence at various events to engage with members and check on their welfare underscores his commitment to the union's mission. By gathering feedback, he ensures that members' voices are heard and continuously seeks ways to improve the union's support and services, allowing for deeper insights into members' needs. This hands-on leadership style is essential in creating a supportive and responsive union environment.

Brother Zihao is a strong advocate for continuous learning and development. He recently appealed to management to address the skills gap and provide coaching during departmental reorganisations, demonstrating a proactive approach to workforce development. This ensures that employees are equipped with the tools and support they need to adapt and thrive in their new roles. His focus on investing in people and prioritising continuous learning helps the company build a resilient and capable workforce ready to meet future challenges.