

NTUC Care Fund (Caregiver Support) for Single Caregivers – Fact Sheet



1. About the Programme

- 1.1 This programme aims to support single caregivers with dependents at various life stages. It provides assistance to help cover some of the common costs associated with each stage for eligible dependents.

2. Eligibility Criteria

2.1 Membership

Members have at least 6 continuous months of membership at the point of application and must not be in arrears.

2.2 Income

- Total Monthly Gross¹ Household² Income of \$6,000 and below, OR
- Per Capita Income of \$1,500 and below if Gross Household Income exceeds \$6,000.

2.3 Single Caregivers Household³

- Single caregiver must be the **primary caregiver** of the dependent which may include children, parents, elderly dependents and legal wards living in the same household.
- May include single caregivers whose spouses are incarcerated.

3. Award Quantum for Successful Application

Life-stages of Dependents	Quantum
Birth till 6 years old	\$350 per child
School-going children 19 years old ⁴ and below (Full-time studies excluding ITE, Polytechnic and University)	
Elderly (63 years old and above) ⁴	\$200 per elderly

¹ Gross income is defined as all income derived from employment/ business, inclusive of overtime and allowances.

² Member's family members living in the same household in Singapore excluding domestic helper.

³ A single caregiver household refers to a household headed by a divorced, widowed and never-married caregiver living with at least one child and/or other elderly dependents in the same household.

⁴ Age as of year of application.

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4. Required Supporting Documents

- 4.1. Income documents are required from member and all family members living in the same household:

Status of member/ family member(s)	Member who chooses to pre-fill application form using Singpass - Myinfo – automatic retrieval of the following information via Myinfo with consent	Member who chooses not to pre-fill application form using Singpass - Myinfo – manual uploading of the following information
If Employed	CPF Transaction History (past 15 months) and / Latest Notice of Assessment from IRAS	Payslip (recent 3 months from date of application)
If Self-Employed		Latest Notice of Assessment from IRAS
If Unemployed		CPF Transaction History (recent 3 months from date of application)

- 4.2. For cases where member / family members have passed the legislated re-employment age at the point of application and are unable to provide income documentation due to mobility issues, unavailability of mobile or laptop devices etc., income documents may not be required from these family members.
- 4.3. For cases where member's family member(s) are holding a Long-Term Visit Pass ("LTVP") and are staying in the same household, the family member(s) may be counted as a valid headcount for the computation of the Per Capita Income if they hold a valid LTVP at the point of application. Members are required to submit the LTVP holders' income documents as well, where applicable.

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4.4. Additional supporting documents:

Members		
Never-married	Screenshot of Marital Status from Singpass	
	Copy of bank statement	
	Widowed	Marriage Certificate and Death Certificate (of spouse)
		Copy of bank statement
Divorced / Separated	Divorce / Separation Document	
	Copy of bank statement	
Spouse is Incarcerated		
Marriage Certificate and Official Letter from Singapore Prison Service (SPS)		
Copy of bank statement		

Dependents	
Proof of Relationship to Children / Legal Wards	Copy of birth certificate <i>Note: For foreign birth certificate(s), please also submit Certificate of Singapore Citizenship or Re-entry Permit</i>
	Education Supporting Documents eligible dependents 7 to 19 years old inclusive (within 3 months of application) e.g. Letter of Certification / Result slips showing name of school-going dependent, date of document and year of school
	Proof of Relationship to Parents / Elderly Dependents
	For elderly dependants aged 63 and above
Copy of NRIC (front and back)	
	For family members under 63 years old in the same household, excluding children
Any official documents showing dependant's name and home address	
Members who are divorced/separated	
Legal documentation of custody arrangement	

Notes:

Applicant may be required to submit additional supporting document(s) for verification and audit purposes.

Each file attachment must be less than 5M and in PDF, XLS, XLSX, JPG, JPEG, DOC OR DOCX file format.

File names should have **no spaces or symbols**, e.g. - . , / ()

5. How to Apply

5.1. Application opens from 16 April 2025, 1200hrs to 31 December 2025, 1600hrs.

5.2. Members who meet the eligibility criteria may submit their applications via OneCARE at <https://ucare.ntuc.org.sg/assistance/>.

Note: Members are advised to submit their applications before the closing date as late submission will not be processed.

6. How Does the Successful Applicants Receive the Cash Relief?

6.1. Upon successful application, members will receive an email notification on the application status. The cash relief will be credited into the registered bank account within 30 working days, subject to bank clearance.

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7. Other Terms and Conditions

- 7.1. In support of the application, accurate, up-to-date and relevant evidence and documentation must be furnished. Failure to provide the requested information and documentation in a timely manner may result in the application being declined.
- 7.2. Appropriate action may be taken against members who are found to have falsely declared information, including but not limited to the return of the award and the denial of future assistance.
- 7.3. NTUC shall not be held liable or responsible in any way (including for any claim, demand, losses or damages) for any transfers pursuant to any inaccurate bank details that the member has provided to NTUC or otherwise pursuant to the member's failure to inform NTUC of any subsequent change in any of the bank details.
- 7.4. NTUC reserves the right to amend the terms and conditions for the grant or to terminate the financial aid at its sole discretion without prior notice.