

## **MODEL WORKER**

## Tan Shiau Hsia (Kelly)

Quality Control Inspector Turbine Overhaul Services Pte Ltd

Nominated by the Singapore Industrial & Services Employees' Union

Over her distinguished 20-year career at Turbine Overhaul Services Pte Ltd, Tan Shiau Hsia (Kelly) has established herself as a highly dependable and committed employee, renowned for her unwavering dedication to quality and meticulous work ethic. She consistently exceeds expectations, stepping up to provide additional manpower support whenever the company requires it.

Beyond her core responsibilities, Sister Shiau Hsia plays a vital role as a trainer for new employees. Her mentorship ensures that new team members are seamlessly integrated and well-prepared to excel in their roles. As a Quality Control Inspector, she meticulously inspects turbine blades and vanes to ensure quality standards are met before releasing the parts. Her exceptional eyesight and keen attention to detail are instrumental in maintaining the highest standards of quality.

Sister Shiau Hsia is also an active participant in the company's 3I projects (Innovation Ideas for Improvement), where she collaborates with small teams to enhance workflows, improve systems, and drive cost efficiencies. These initiatives also focus on Environmental Health and Safety (EHS) and Cardinal Rules, reflecting her commitment to innovation and continuous improvement.

A true asset to her organisation, Sister Shiau Hsia exemplifies dedication, precision, and a proactive spirit.

