



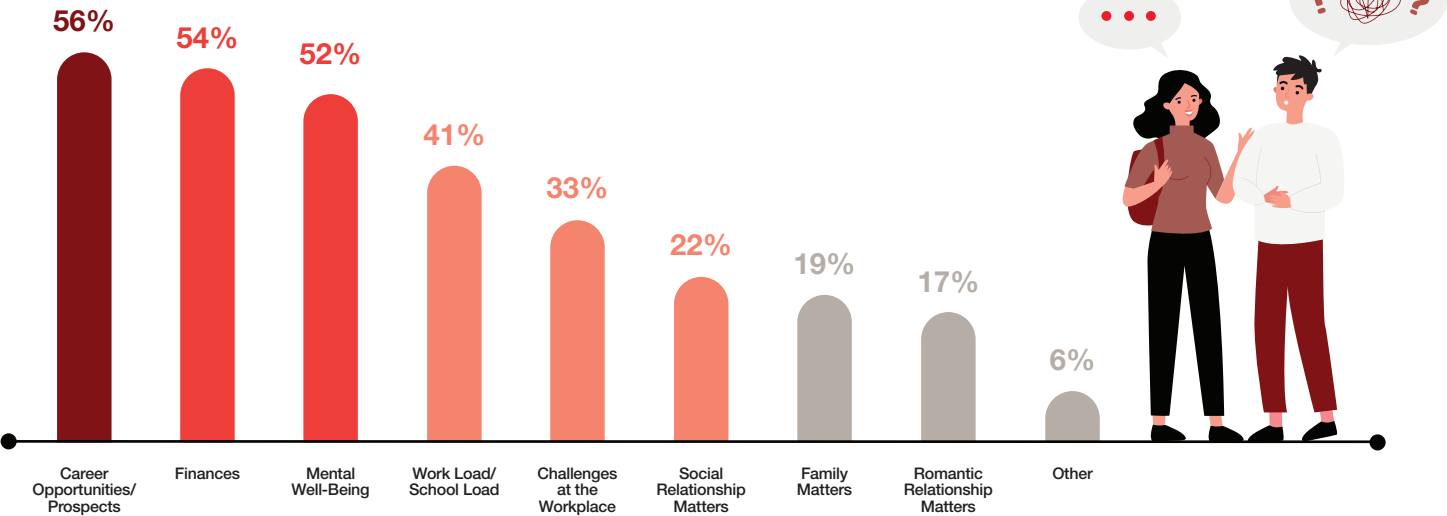
POWER TO PARTICIPATE: BUILDING YOUNG VOICES, CHOICES & EXPERIENCES

Key Insights

Research Partnership between **National Trades Union Congress (NTUC)** and
Lee Kuan Yew Centre for Innovative Cities at the Singapore University of Technology and Design (SUTD)

TOP CHALLENGES FACED BY YOUTH

Career-related matters, finances and mental well-being remain the **top three challenges** faced by youth. **More than one in two** face challenges in **career opportunities and prospects**.



Note: Multiple selection is possible

WORKPLACE CHALLENGES

Before their first job, **most youth do not know about the challenges** they may run into at the workplace.



"My boss tasked us to do something we were uncomfortable with. We did what we were told because... we thought no one could help us. We shared our problems with our friends/ clients, then I realised there was the tripartite alliance who could help us."
Female, 30

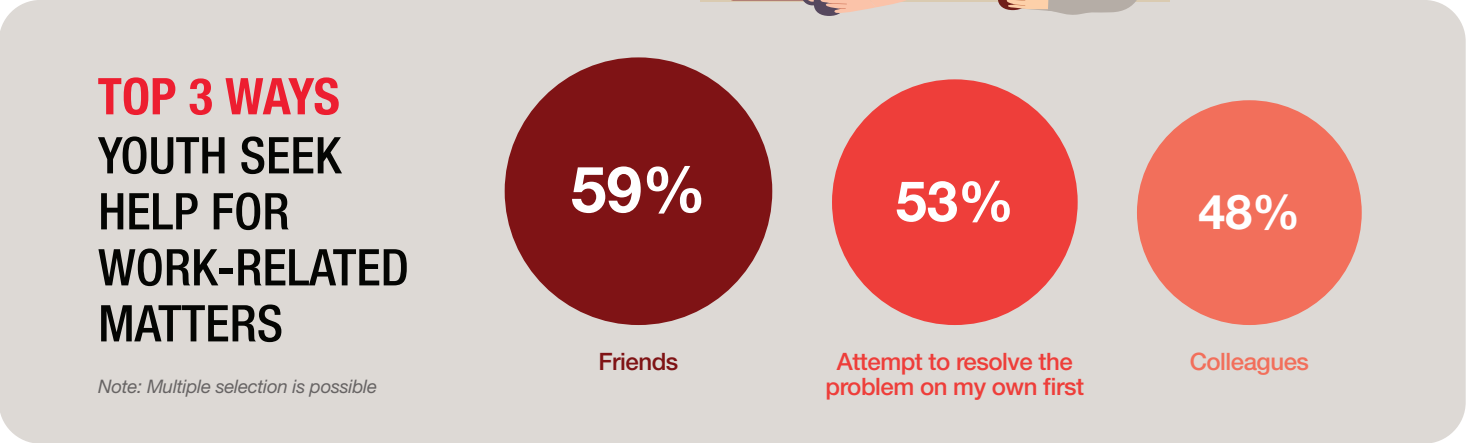
"I wasn't aware I would run into such problems in the future."
Male, 21



"If I have to ask for help, I usually look for people I trust or who has had similar experiences before."
Male, 21

AVENUES FOR HELP

Youth also do not realise they may need to learn when and how to ask for help on work-related matters. They prefer to **resolve such problems on their own or seek help from friends and colleagues** instead of approaching authority figures/ organisations.



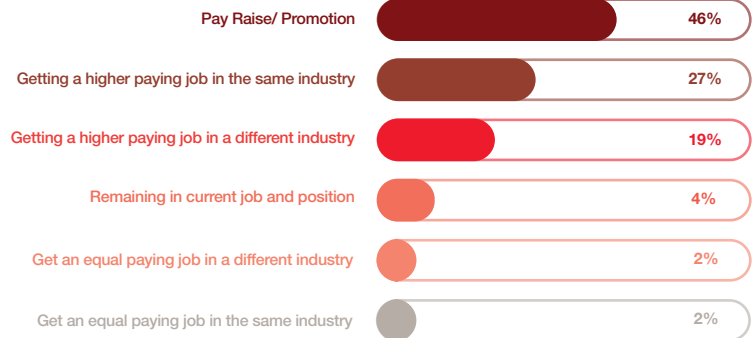
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CAREER PROGRESSION

While youth have high hopes for career progression, **majority (92%) are hoping to earn more** in the next three years. Only **4 out of every 100** youth intend to remain in their current jobs and positions.



HOPES FOR CAREER PROGRESSION IN THE NEXT 3 YEARS

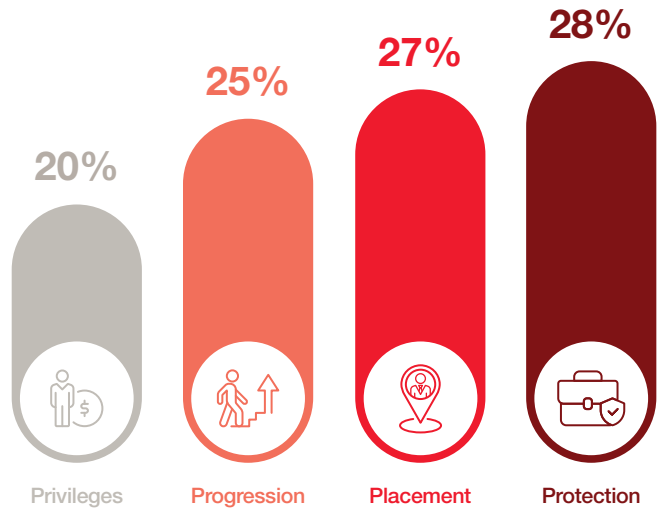


AREAS OF FOCUS

Youth regard **job security/ workers' rights (Protection)** and **opportunities for education and/ or work placement/ experience (Placement)** as their two most important areas of focus.



IMPORTANCE OF VARIOUS FORMS OF SUPPORT



RECOMMENDATIONS

To engage and attract younger union members, the following four recommended initiatives focus on practical actions through deliberate integration within and across NTUC, leveraging existing resources and partnership with tripartite partners.

1



Lifetime Career and Mentorship Office: In-Step with Changes

Proactively offering resume reviewing and refreshing services at regular intervals in an individual's career including industry specific advice.

2



Grounded Guides: Voices and Choices from the Labour Movement

A series of comprehensive and integrated guides focused on concrete actions/ tried and tested solutions for work-related causes/ issues. These can be driven by youth members in partnership with veteran union leaders.

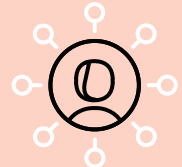
3



CreateFuture: Micro-Experiences for Self-Exploration

Provision of short micro-experiences in different activities/ industries that allow a trial experience before fully committing to a long-term training course or career.

4



Feelers: Offline-to-Online and Online-to-Offline Intelligence

Online means to capture important information about current and potential NTUC members, while also supporting offline channels of acquisition and outreach, and creating new channels for services.



To view the full report, visit www.ntuc.org.sg/Research-PowerToParticipate

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National Trades Union Congress

**#EVERY
WORKER
MATTERS**

**MEMBERSFIRST
WORKERSALWAYS**

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