

MEDAL OF COMMENDATION

Michael Toh

Director
Public Utilities Board

Nominated by the Public Utilities Board Employees' Union.

As the Director of the Industry & Technology Collaboration Department (InTeC), Michael Toh and his PUB colleagues collaborate with Singapore's water industry and other stakeholders to develop and use innovative water technologies to support PUB and its mission of ensuring a sustainable and resilient water system for Singapore.

With the support of his PUB colleagues, InTeC has collaborated with EnterpriseSG and the Singapore Water Association (SWA) to develop a Water Sector Plan. The Water Sector Plan aims to transform and provide a systematic roadmap towards creating a more competitive, sustainable, and resilient water sector. The vision is to build globally competitive companies that will meet both national and regional water needs, create better jobs for workers, and develop greater resilience for Singapore's water and wastewater systems. The Water Sector Plan also seeks to create more opportunities to attract, develop and retain talent in the water sector.

Through close collaboration with NTUC U SME, Public Utilities Board Employees' Union (PUBEU), SWA and Singapore Plumbing Society, Brother Michael and his PUB colleagues have been collaborating, supporting and encouraging the plumbing and water companies to develop, adopt and implement the NTUC Operation and Technology Roadmap (OTR).

To further create and capture international mindshare, InTeC also organises the Singapore International Water Week (SIWW), which seeks to showcase Singapore's thought leadership in water, connect solution providers and adopters, and create business opportunities for the water industry.

As a firm believer in continuous learning, Brother Michael has always been a strong advocate for ensuring that officers in his department continuously upgrade themselves to ensure their knowledge and skills are relevant to the current market demands. In his previous capacity as director of the Water Supply Network, he, together with the support of its operational teams, had supported the skills upgrading of PUB officers in his department by encouraging them to participate in relevant technical courses and programmes.