

PLAQUE OF COMMENDATION (GOLD)

SATS Ltd

Nominated by the National Trades Union Congress. Supported by the NTUC Aerospace and Aviation Cluster, SATS Workers' Union and Air-Transport Executive Staff Union.

SATS Ltd has collaborated closely with tripartite partners, including the National Trades Union Congress (NTUC), SATS Workers' Union (SATSWU), and the Civil Aviation Authority of Singapore (CAAS) through the Company Training Committee. Together, they have implemented job redesign projects across various business units—Cargo Services, Apron Services, Passenger Services, and Catering Services. These initiatives have significantly enhanced staff productivity and created better career pathways for employees.

To ensure competitive and fair compensation, the company worked alongside NTUC, SATSWU, and CAAS to conduct a comprehensive salary benchmarking exercise. This review of the compensation and benefits package demonstrates its commitment to maintaining equitable and attractive employment terms.

Additionally, SATS Ltd has taken a proactive approach by involving SATSWU to address workplace grievances amicably. This collaborative effort has fostered a harmonious and supportive work environment, reflecting the company's dedication to employee well-being.

As a progressive employer, the company has enhanced employment terms for security officers. Salaries have been raised in line with the Progressive Wage Model, ensuring fair compensation and career progression opportunities. This initiative reflects the company's commitment to uplift the security workforce and support industry standards.

