

UPCOMING UPGRADE: NEW PAYMENT GATEWAY & SCREEN DESIGN

We're excited to share that the online payment screens on U Portal and MyNTUC will have a facelift along with a new payment gateway integration on 25 November 2025!

Key Highlights:

- **Modernized interface** for a cleaner, user-friendly experience
- **Enhanced security** with the latest payment technology
- **New eGIRO payment** supporting 3 key local banks (DBS/POSB, OCBC and UOB)

National Trades Union Congress (NTUC)

SGD 36.00

Customer Information
ALICE TAN

Pay and Set up Recurring payment
NTUC Union Membership
Reference No:
OMA20251117421326813E

eGIRO

Enter Your Name
ALICE TAN

Select Your Bank



DBS/POSB

NEW OCBC

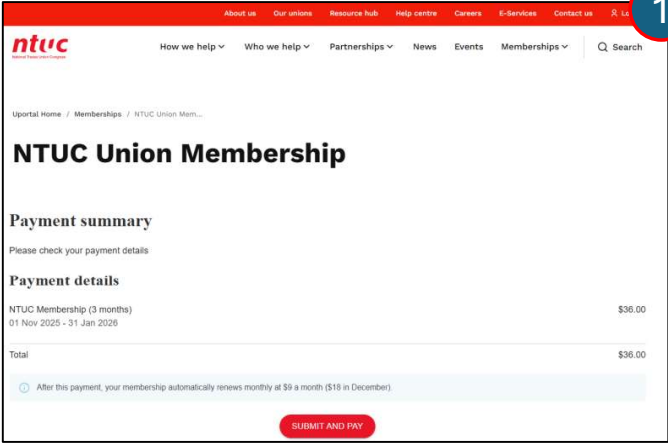
UOB

[← Go Back](#) [Pay](#)

eGIRO PAYMENT SCREENS (MEMBERSHIP SIGNUP)

Existing screen 
New screen 

1



NTUC Union Membership

Payment summary

Please check your payment details

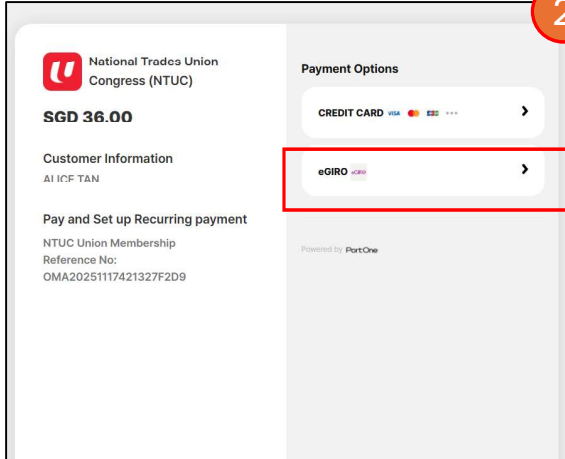
Payment details

NTUC Membership (3 months) 01 Nov 2025 - 31 Jan 2026	\$36.00
Total	\$36.00





After this payment, your membership automatically renews monthly at \$9 a month (\$18 in December)


SUBMIT AND PAY

2

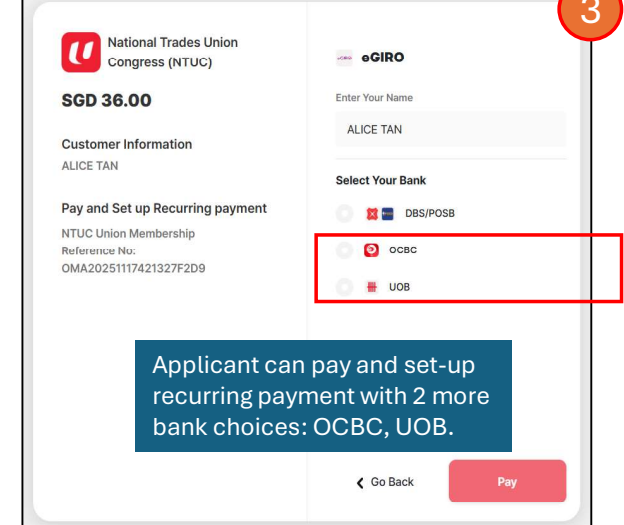


Payment Options

CREDIT CARD    

eGIRO 

3



SGD 36.00

Customer Information
ALICE TAN

Pay and Set up Recurring payment
NTUC Union Membership
Reference No: OMA20251117421327F2D9

Select Your Bank

DBS/POSB

OCBC

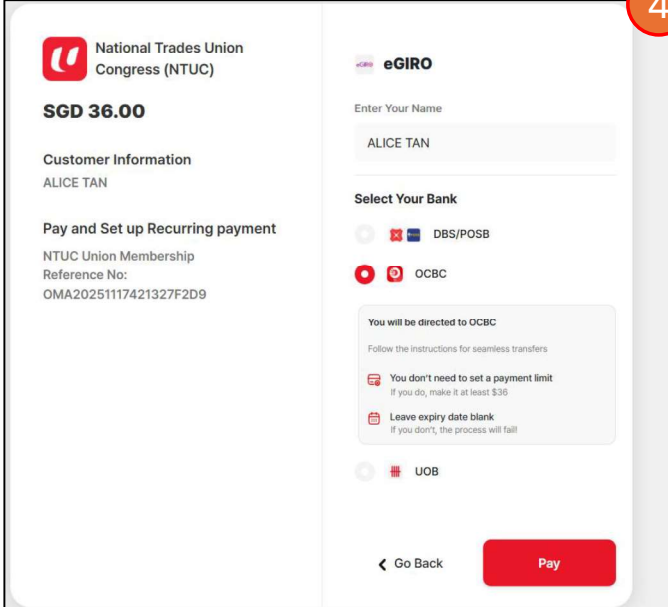
UOB

Apply

Go Back **Pay**

Applicant can pay and set-up recurring payment with 2 more bank choices: OCBC, UOB.

4



SGD 36.00

Customer Information
ALICE TAN

Pay and Set up Recurring payment
NTUC Union Membership
Reference No: OMA20251117421327F2D9

Select Your Bank

DBS/POSB

OCBC

UOB

You will be directed to OCBC

Follow the instructions for seamless transfers

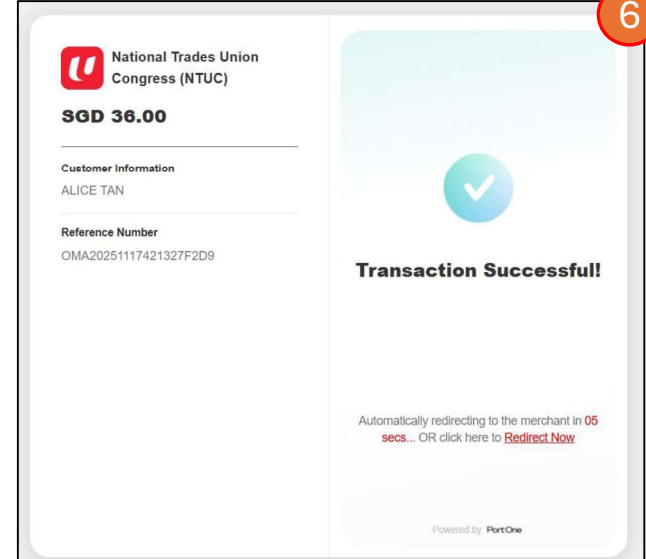
- You don't need to set a payment limit**
If you do, make it at least \$36
- Leave expiry date blank**
If you don't, the process will fail

Go Back **Pay**

5

Refer to slide 4 on the different bank screens

6



SGD 36.00

Customer Information
ALICE TAN

Reference Number
OMA20251117421327F2D9

Transaction Successful!

Automatically redirecting to the merchant in **05 secs...** OR click here to [Redirect Now](#)

Powered by **PortOne**

eGIRO PAYMENT SCREENS (BANK PAGES)



The DBS eGIRO setup process consists of three main screens:

- Login Screen:** Features fields for User ID and PIN, a red 'Login' button, and a 'Get Started' button. Links for 'Forgot User ID or PIN', 'Frequently Asked Questions', 'Maintenance Schedule', and 'Security & You' are at the bottom.
- Billing Details Screen:** Shows 'Billing Organisation' (NATIONAL TRADES UNION CONGRESS), 'Bill Reference Number' (0611951505), and 'Billing Purpose' (COLLECTION).
- Setup Arrangement Screen:** Includes a 'My Account' dropdown, a 'Payment Limit' input field, and a 'Billing End Date' calendar picker. A note states 'Date should be in format DD/MM/YYYY'.

For DBS users, fill in the followings:

1. My Account*
2. Payment Limit* (set to 0 to set unlimited or follow the amount recommended)
3. Billing End Date (optional)



The OCBC eGIRO setup process consists of two main screens:

- Online Banking Login Screen:** Features fields for 'Access code' and 'PIN', a red 'Login' button, and a link for 'No Access Code/PIN? Click here.' It also includes 'Log in via Singpass' and 'Don't have Online Banking? Sign up now.' links.
- eGIRO details Screen:** Includes fields for 'Billing organisation', 'Bill reference no.', and 'Nickname'. It has a 'Pay from' dropdown menu and 'Payment settings' for 'Payment limit' (SGD) and 'Expiry date (optional)'. 'Cancel' and 'Next' buttons are at the bottom.

For OCBC users, fill in the followings:

1. Nickname*
2. Pay From*
3. Payment limit* (pre-populated with account settings, or follow the amount recommended)
4. Expiry Date (optional)





The UOB eGIRO setup process consists of two main screens:

- Welcome to UOB Personal Internet Banking Screen:** Features fields for 'USERNAME' and 'PASSWORD', a blue 'Login' button, and an 'IMPORTANT NOTICE' about phishing. A link for 'Forgot Username/Password?' is at the bottom.
- Set up eGIRO arrangement Screen:** Shows 'eGIRO arrangement details' with fields for 'Billing', 'Billing Reference', and 'Select Account'. It includes a 'Payment limit SGD (optional)' field and a 'By clicking continue, you are agreeing to the Terms and conditions' checkbox. 'Continue' and 'Cancel' buttons are at the bottom.

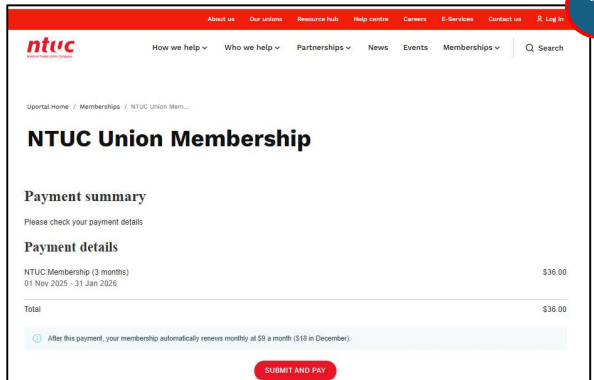
For UOB users, fill in the followings:

1. Select Account From*
2. Payment limit (optional)
3. Expiry Date (optional)

CREDIT/DEBIT CARD PAYMENT SCREENS (MEMBERSHIP SIGNUP)

Existing screen 
New screen 

1



ntuc
About us Our unions Resource hub Help centre Careers E-Services Contact us Log In

How we help Who we help Partnerships News Events Memberships Search

portal home / Memberships / NTUC UNION MEMB...

NTUC Union Membership

Payment summary

Please check your payment details

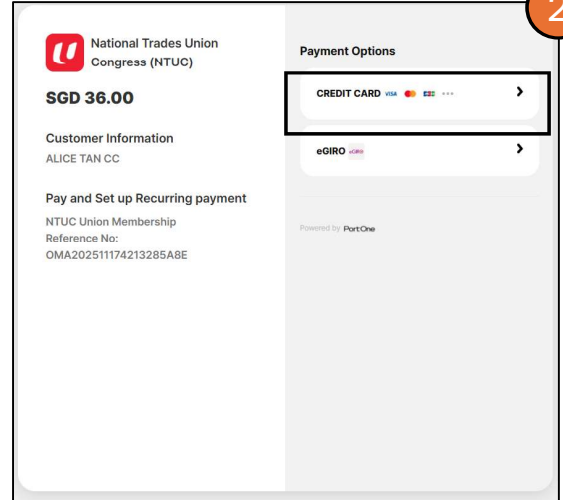
Payment details

NTUC Membership (3 months) 01 Nov 2025 - 31 Jan 2026	\$36.00
Total	\$36.00

After this payment, your membership automatically renews monthly at \$9 a month (\$10 in December).

SUBMIT AND PAY

2







National Trades Union Congress (NTUC)


SGD 36.00

Customer Information
ALICE TAN CC

Pay and Set up Recurring payment
NTUC Union Membership
Reference No:
OMA20251174213285A8E

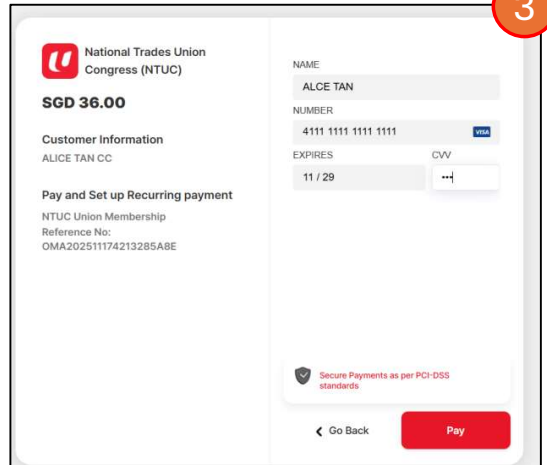
Payment Options

CREDIT CARD    

eGIRO 

Powered by **PartOne**

3




National Trades Union Congress (NTUC)

SGD 36.00

Customer Information
ALICE TAN CC

Pay and Set up Recurring payment
NTUC Union Membership
Reference No:
OMA20251174213285A8E

NAME
ALICE TAN

NUMBER
4111 1111 1111 1111 

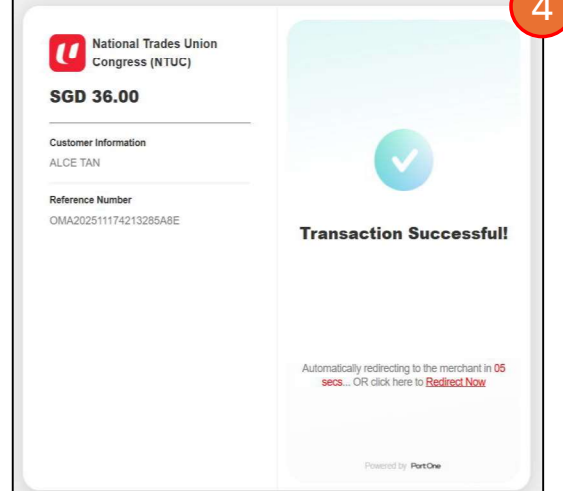
EXPIRES
11 / 29

CVV

Secure Payments as per PCI-DSS standards

[Go Back](#) **Pay**

4



National Trades Union Congress (NTUC)

SGD 36.00

Customer Information
ALICE TAN

Reference Number
OMA20251174213285A8E



Transaction Successful!

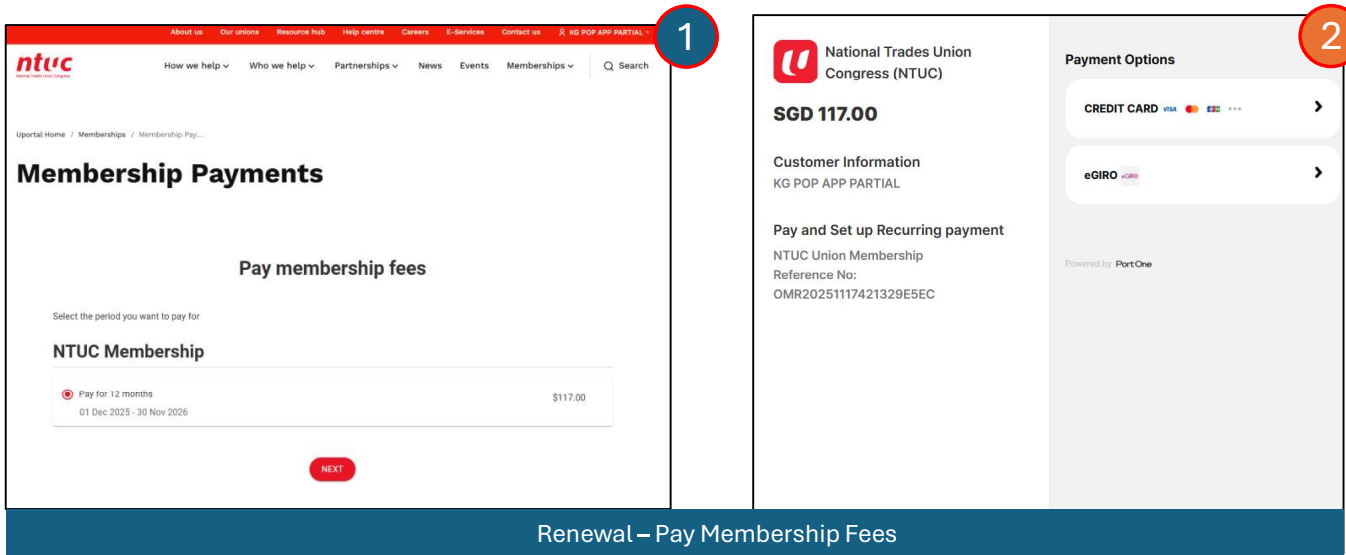
Automatically redirecting to the merchant in **05 secs**... OR click here to [Redirect Now](#)

Powered by **PartOne**

Only payment screens are updated. No changes to payment functionality.

RENEWAL AND CHANGE PAYMENT SCREENS

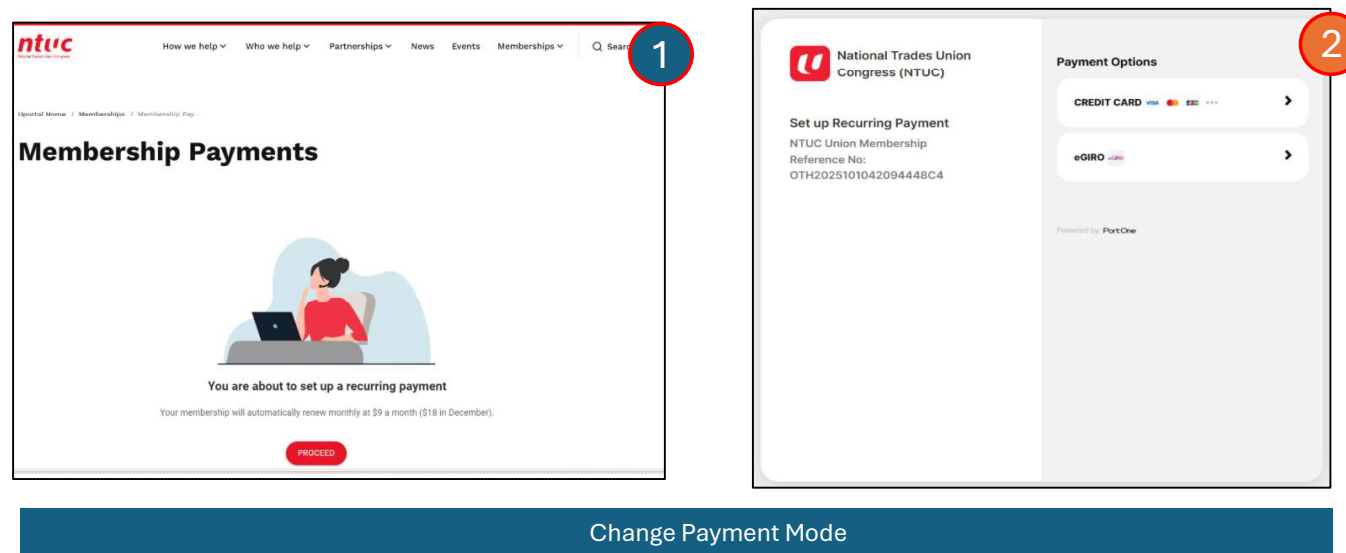
Existing screen 
New screen 



1

2

Renewal – Pay Membership Fees



1

2

Change Payment Mode

The rest of the payment screens will follow Slide 3,4 (eGIRO) or Slide 5 (Credit Card) based on the member's choice.