

SINGAPORE MARITIME OFFICERS' UNION

No 75 Jellicoe Road Wavelink Building #02-01 Singapore 208738

Tel: 6396 0123 Fax: 6396 5545 Website: www.smou.org.sg E-mail: booking@smou.org.sg**BALLOTING FORM FOR RECREATION PARK TICKETS**

Member Name:SMOU Membership No.

Email Address:(Compulsory) Mobile No.

Attractions	Date / Month for Balloting	No. of Ticket (Please indicate No. of Tickets required)	
		Adult	Child
Bird Paradise			
Night Safari			
Singapore Zoo			
Blackout date includes 18-31 December, eves of Public Holiday and Public Holidays. For more information, please refer to Mandai Wildlife Reserves website.			

Undertaking:

I hereby undertake with the Union to observe these following conditions, but without prejudice to my general obligation to conduct myself in a manner as befitting a member of the Union at all times: -

- (1) To use the card/ticket responsibly and strictly in accordance with all rules and regulations of the Union/Park(s) governing its use;
- (2) To ensure my family/guests observe and obey the Rules & Regulations of Parks and do not misbehave or misconduct themselves or commit any offence while they are my guests on the premises of the Park(s);
- (3) Members are allowed to book up to a maximum of 5 tickets per family per application and only one application per calendar year and booking will be based on balloting.
- (4) Members will be invited to submit their application form by 3rd Friday of the month for following month recreation tickets. (e.g. submit by 20 March for balloting of April tickets.)
- (5) SMOU will ballot all applications in the 4th week and inform members of the results of their application.
- (6) Membership Services Division will inform member of the balloting result via email only.
- (7) Members who did not collect/pay for their allocated tickets will not be allowed to submit any new application in the following month or longer period at the discretion of Membership Services Division.
- (8) SMOU reserves the right to amend the above rates, rules and conditions at anytime without prior notification to its members.
- (9) If any dispute arises over the application or the result of balloting, the decision of the SMOU Membership Services Division shall be final.

Cancellation or Change of Dates / No Refund

We do not accept any cancellation or changes for successful collected tickets. Should members fail to utilise their ticket, booking fees will not be refund. There will be no refund of booking fees or re-schedule of dates should members be unable to utilize or visit the park due to natural calamities or adverse weather conditions or from whatever cause(s).

Non-Transferable

All tickets are **ABSOLUTELY NON-TRANSFERABLE** and are **only valid for the dates and the persons specified on the form**. The park(s) reserve the right to refuse entry to members holding cards/tickets that are tampered or altered in any way. Members who tamper, alter or deface their cards/tickets or permit unauthorised persons to use or fail to prevent unauthorised persons from using their cards/tickets shall be liable to prosecution for a criminal offence in addition to expulsion from membership or any other disciplinary action by the Union.

READ & UNDERSTOOD BY:

Member's Name & Signature

For Official Use OnlyTickets balloting result ☐ Successful ☐ Unsuccessful Amount Charged: Receipt No.:

Handled By :

Rules & Regulations for applying the Recreation Ticket

Criteria

SMOU members are eligible to apply for the use of the tickets if: -

- (a) the members are paid-up to date in subscription payment; and
- (b) the members are not suspended from membership or otherwise suspended from enjoying the Union's recreational facilities; or
- (c) the members are not owing any money, charge, fee or fine in respect of the use of the cards or the Union's recreational facilities.

Booking Procedures

- Members are allowed to book up to a maximum of 5 tickets per family per application and only one application per calendar year and booking will be based on balloting.
- Members will be invited to submit their application form by 3rd Friday of the month for following month recreation tickets. (e.g submit by 20 March for balloting of April tickets.)
- SMOU will ballot all applications in the 4th week and inform members of their successful or unsuccessful application.
- Members who did not collect/pay for their allocated tickets will not be allowed to submit any new application for the next 6 months at the discretion of Membership Services Division.
- Application form are freely available at Union's office or download from www.smou.org.sg
- All application form submitted to the Union must be duly completed in a legible manner and signed by the applicant.
- Please note that to maintain fairness; no booking of date/s through phone would be entertained.

Collection of Tickets

- Collection can be done **IN PERSON** during office hours (Mon - Fri: 9am - 6pm)
- Members must pay NETS, Credit Card or Cash for the tickets.
- Members may authorize their family member or friend to pick up the successful balloted ticket with an authorisation letter or email.
- The Union will not be responsible for the loss, damage or delayed delivery of tickets that a member requests and arranges to be collected by courier service.

Fees Payable

ATTRACTIONS	MEMBER'S PRICE
Singapore Zoo / Bird Paradise	\$9 per adult ticket / \$5 per child ticket (3-12 years old) (up to a maximum of 5 tickets per application per family)
Night Safari	\$12 per adult ticket / \$6 per child ticket (3-12 years old) (up to a maximum of 5 tickets per application per family)
* tickets are not transferable, not renewable, not refundable and not extendable * Blackout date includes 18-31 December, eves of Public Holiday and Public Holidays.	

Cancellation or Change of Dates / No Refund

- We do not accept any cancellation or changes for successful collected tickets. Should members fail to utilise their ticket, booking fees will not be refund.
- There will be no refund of booking fees or re-schedule of dates should members be unable to utilize or visit the park(s) due to natural calamities or adverse weather conditions or from whatever cause(s).

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Union's Right of Pre-emption

The Union shall always have priority in the use of the tickets for any official function as decided upon by the Executive Committee from time to time and at any time. The Welfare Department shall have the right to reserve the tickets for a specified period for this purpose in accordance with the Executive Committee's decision, notwithstanding any members' previously confirmed bookings for dates/times within the specified period. A member who has his/her confirmed booking so pre-empted by the Union shall be refunded his/her booking fee and shall be deemed to have willingly agreed to have his/her confirmed booking cancelled in favor of the Union and not to make any claim for compensation or other payment from the Union in respect of his/her pre-empted booking.

Amendments

SMOU reserves the right to amend the above rates, rules and conditions at anytime without prior notification to its members.