

1. About the Programme

- 1.1 This programme aims to support primary caregivers of children with special needs by providing assistance for the educational, therapeutic, and daily needs of eligible children.

2. Eligibility Criteria

2.1 Membership

Members have at least 6 continuous months of membership at the point of application and must not be in arrears.

2.2 Income

- Total Monthly Gross¹ Household Income² must be \$6,000 or below, OR
- Per Capita Income of \$1,500 and below if Gross Household Income exceeds \$6,000.

2.3 Caregiver Definition

- Applicant must be the **primary caregiver** of the special needs child, which may include parents, legal guardians, or other designated caregivers who are responsible for the child's day-to-day care.

2.4 Eligible Child Definition

- The child must be enrolled in a government-funded Special Education (SPED) school in Singapore (refer to Appendix A for a list of eligible SPED schools).

3. Award Quantum for Successful Application

Successful applicants will receive a payout of \$1,000 for each eligible child.

This monetary support is intended to assist caregivers in meeting some of the costs associated with caring for a child with special needs, thus reducing the financial burden and allowing them to focus more effectively on their caregiving responsibilities.

The funds can be utilised by caregivers for a range of necessary expenses, including but not limited to:

- **Educational expenses**, such as school fees, learning materials, and educational tools.
- **Therapeutic services**, including speech therapy, occupational therapy, and any other specialised services that the child may require.
- **Daily care needs**, such as transportation, medical supplies, or other related costs that arise as part of the child's care.

4. Required Supporting Documents

¹ Gross income is defined as all income derived from employment/ business, inclusive of overtime and allowances.

² Member's family members living in the same household in Singapore excluding domestic helper.

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4.1 Income documents are required from member and all family members living in the same household:

Status of member/ family member(s)	Member who chooses to pre-fill application form using Singpass - Myinfo – automatic retrieval of the following information via Myinfo with consent	Member who chooses not to pre-fill application form using Singpass - Myinfo – manual uploading of the following information
If Employed	CPF Transaction History (past 15 months) and / Latest Notice of Assessment from IRAS	Payslip (recent 3 months from date of application)
If Self-Employed		Latest Notice of Assessment from IRAS
If Unemployed		CPF Transaction History (recent 3 months from date of application)

4.2. For cases where member / family members have passed the legislated re-employment age at the point of application and are unable to provide income documentation due to mobility issues, unavailability of mobile or laptop devices etc., income documents may not be required from these family members.

4.3. For cases where member’s family member(s) are holding a Long-Term Visit Pass (“**LTVP**”) and are staying in the same household, the family member(s) may be counted as a valid headcount for the computation of the Per Capita Income if they hold a valid LTVP at the point of application. Members are required to submit the LTVP holders’ income documents as well, where applicable.

4.4 Additional supporting documents:

Supporting Documents	Where required
Birth Certificates	<ul style="list-style-type: none"> Dependents in the same household For foreign birth certificates, also submit Certificate of Singapore Citizenship or Re-entry Permit
Proof of education (within recent 3 months from date of application) <ul style="list-style-type: none"> e.g. Successful admission letter into Special Needs School (To show Name of school-going dependent, date of document, year of school) 	<ul style="list-style-type: none"> Eligible special needs children in the same household The child must be enrolled in a government-funded Special Education (SPED) school in Singapore (refer to Appendix A for a list of eligible SPED schools).

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Supporting Documents	Where required
Proof of Residential Address	<ul style="list-style-type: none"> ▪ All family members in the household, except for the member’s immediate family members (spouse/children)
Applicant’s Bank Statement	<ul style="list-style-type: none"> • Copy of Bank Statement showing Bank Account Name, Bank Account Number and Name or Logo of the Bank for verification purposes

Note: Additional supporting documents may be requested for verification and audit purposes.

Applicant may be required to submit additional supporting document(s) for verification and audit purposes.

Each file attachment must be less than 5M and in PDF, XLS, XLSX, JPG, JPEG, DOC OR DOCX file format.

*File names should have **no spaces or symbols**, e.g. - . , / ()*

5. How to Apply

- 5.1. Application opens from 16 April 2025, 1200hrs to 31 December 2025, 1600hrs.
- 5.2. Members who meet the eligibility criteria may submit their applications via OneCARE at <https://ucare.ntuc.org.sg/assistance/>.

Note: *Members are advised to submit their applications before the closing date as late submission will not be processed.*

6. How Does the Successful Applicants Receive the Cash Relief?

- 6.1. Upon successful application, members will receive an email notification on the application status. The cash relief will be credited into the registered bank account within 30 working days, subject to bank clearance.

7. Other Terms and Conditions

- 7.1. In support of the application, accurate, up-to-date and relevant evidence and documentation must be furnished. Failure to provide the requested information and documentation in a timely manner may result in the application being declined.
- 7.2. Appropriate action may be taken against members who are found to have falsely declared information, including but not limited to the return of the award and the denial of future assistance.
- 7.3. NTUC shall not be held liable or responsible in any way (including for any claim, demand, losses or damages) for any transfers pursuant to any inaccurate bank details that the member has provided to NTUC or otherwise pursuant to the member’s failure to inform NTUC of any subsequent change in any of the bank details.

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- 7.4. NTUC reserves the right to amend the terms and conditions for the grant or to terminate the financial aid at its sole discretion without prior notice.

Appendix A – List of Eligible Special Education (SPED) Schools

For a list of government-funded Special Education (SPED) schools, refer to <https://www.moe.gov.sg/special-educational-needs/sped-schools>

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