1 MILLION LINKPOINTS MONTHLY LUCKY DRAW

FREQUENTLY ASKED QUESTIONS (FAQs)

HOW CAN I PARTICIPATE?

1. **Is the 1 Million Linkpoints Monthly Lucky Draw open to the public?**

   Only NTUC Union Members are eligible to participate in this campaign. If you fulfil any of the eligible criteria, you will automatically qualify for the draw.

   If you're not an NTUC Union Member yet, you can sign up today & be eligible to enter the lucky draw.

   - Click here to sign up + upfront payment of 3 months membership fees (Total 10 chances)
   - Click here to sign up + upfront payment of 12 months membership fees (Total 20 chances)

2. **When is the campaign period?**

   1 June 2023 to 31 December 2023, both dates inclusive.

3. **What are the eligible criteria for the Lucky Draw? How many chances do I earn?**

   The following table shows the corresponding chances of winning for each criteria:

For New Members	
Sign up for NTUC Union Membership	10
Make advance payment of 12 months' membership fee upon sign up	10
For Existing Members	
Upfront renewal of 12 months' membership within campaign period	10
Achieve 6 months continuous paid membership	10
For both New and Existing Members	
Sign up for NTUC Family Membership	5
New Trust customers who signed up for Trust Credit Card and/or Savings Account within the campaign period	5
Complete your first payment with the FairPrice app in-store (Valid at any Kopitiam and FairPrice stores only)	5

NTUC UNION MEMBERSHIP

4. **Who can apply for NTUC Union Membership?**

   NTUC Union Membership is open to anyone above 16 years of age, except personnel from Singapore Police Force, Singapore Prisons, Auxiliary Police bodies, foreign domestic workers and full-time students.

5. **How do I sign up for NTUC Union Membership?**

   You can sign up online, through the MyNTUC app, or by visiting any of our nearest roadshows. The application process typically takes about 3 to 4 weeks. Once your application is approved, your membership will start from the following month.

6. **How much is the membership/renewal fees?**

   Annual membership fee is $117 or $9 per month from January to November and $18 in December.

7. **Am I still entitled to the membership sign up gift of 2,000 Linkpoints?**

   Yes, you are eligible as long as you sign up for NTUC Union Membership during the campaign period and make an upfront payment of either 3 months or 12 months.

HOW DOES THE ELIGIBLE CRITERIA FOR THE MONTHLY LUCKY DRAW WORK?

8. **I am a new Union member (sign up on 31 July) and have fulfilled 3 of the criteria. How many chances do I get?**

Have completed the following criteria:	Chances Earned
Sign up for NTUC Union Membership	10
Make advance payment of 12 months' membership fee upon sign up	10
Sign up for NTUC Family Membership	5
Total accumulative chances	**25**

9. **I am an existing Union member and have fulfilled 5 of the criteria. How many chances do I get?**

Have completed the following criteria:	Chances Earned
Upfront renewal of 12 months' membership within campaign period	10
Achieve 6 months continuous paid membership	10
Sign up for NTUC Family Membership	5
New Trust customers who signed up for Trust Credit Card and/or Savings Account within the campaign period	5
Complete your first payment with the FairPrice app in-store (Valid at any Kopitiam and FairPrice stores only)	5
Total accumulative chances	**35**

10. **What is NTUC Family Membership (NFM) and how can I sign up for it?**

NTUC Union Members can invite up to four additional non-working family members to get access to exclusive privileges. These benefits are on top of your regular shopping discounts, which include higher rebates on utility and telco bills, savings on healthcare and wellness services, and more. You can sign up for NFM here.

11. **What is Trust Credit Card/Savings Account?**

NTUC Union Members can enjoy higher savings with Trust Bank.

- Enjoy up to 21% savings on FairPrice Group spend* with NTUC Link Credit Card by Trust.
- Enjoy 2.5% p.a. interest rate on your first $75K deposit with Savings Account by Trust^.

T&Cs apply. Visit trustbank.sg to find out more.

^Insured up to $75k by SDIC

Get $10 FairPrice Group E-Voucher when you sign up with referral code: **MSD00006**

Download Trust Bank SG app from App Store or Google Play to sign up for Trust.

12. **How to make the first FairPrice App payment in-store?**

Download FairPrice app from App Store or Google Play and learn more about how to pay via the FairPrice app here.

Eligible for Union members who meet the following conditions:

- New in-store FairPrice app user (who have not made any Scan & Go order or order with Payment QR code in-store or Kopitiam before) and

- Are Link members and have connected their Link account on the FairPrice app (before checkout in-store or Kopitiam) and
- Make the first eligible order in FairPrice or Kopitiam stores:
    o Scan & Go order (At participating FairPrice stores only)
    o Payment using the FairPrice app at Cashiers or Self-checkout machine
    o Earn and/or redeem Linkpoints using the FairPrice app

13. What is considered advance payment of 12 months' membership fee upon sign up?

12 months' membership fee of $117 (non-refundable) is due upon sign up.

14. What is considered upfront renewal of 12 months' membership fee within campaign period?

12 months' membership renewal fee of $117 (non-refundable) is due upon renewal.

15. What is considered a continuous 6 months' membership fee payment?

Your membership fee must be duly paid without any failure or delay payment. For example, if your membership is due for payment on 30 April 2023, you should not have any lapse in payment since 30 November 2022.

16. If I had already signed up for NFM and/or Trust prior to this campaign, will I still be eligible for the additional chances?

No, you will not be entitled to the extra chances. Only new sign ups between 1 June to 31 December 2023 will be entitled to the additional chances.

17. Will my chances be carried over to the following month?

Yes, chances will be accumulated and carried over to the following month's draw. You may have multiple chances to win, but you will not be eligible to win more than one prize in the Lucky Draw. For example, if you win in a particular month, your entries are not eligible for subsequent Lucky Draws that are held throughout the campaign period.

WHAT ARE THE PRIZES?

18. How many winners are there each month?

The Monthly Lucky Draw for a total of 7 winners (i.e. 1 winner each month from June to December) to win 1 Million Linkpoints (worth $10,000) each will be conducted on the last week of the following month and results of the Lucky Draw will be published on our Lucky Draw website (ntuc.co/luckydraw).

19. When will I be notified of the Monthly Lucky Draw results?

Winners will be notified via SMS and email within 2 weeks after the draw date of the respective draw month. The details of the winners (full name and last 3 numerical digits & alphabet of their NRIC) will be published on our Lucky Draw website (ntuc.co/luckydraw).

A computerised draw will be conducted to pick one winner on the following dates at NTUC Members' Hub that is open to the general public; and under the supervision and witness of an external auditor at NTUC Centre, One Marina Boulevard between 2pm to 3pm.

Draw No	Qualifying Cut-off Date	Draw Date	Venue
1	30 June 2023	31 July 2023	NTUC Members' Hub @ #B1-01 (Opposite Heavenly Wang Cafe)
2	31 July 2023	31 August 2023	
3	31 August 2023	29 September 2023	
4	30 September 2023	31 October 2023	
5	31 October 2023	30 November 2023	
6	30 November 2023	29 December 2023	
7	31 December 2023	31 January 2024	

20. How do I know if the prize (1 Million Linkpoints) is credited into my account?

The Linkpoints will automatically be credited into your FairPrice account and FairPrice app within 8 weeks from the SMS and email sent date.

21. Can I transfer or exchange my prize?

The 1 Million Linkpoints are not transferable or exchangeable for cash, gifts and/or any other objects.

22. Where can I find more information on Linkpoints?

For Link Rewards Programme and Linkpoints, refer to https://www.link.sg/

Last updated on 17 August 2023