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MAY DAY

AWARDS

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MODEL WORKER

Ivan Kumar

Assistant Manager

Singapore Cruise Centre Pte Ltd

Nominated by the Singapore Industrial & Services Employees' Union

For over two decades, Ivan Kumar has been an integral part of the Labour Movement, championing the rights and welfare of workers with unwavering dedication. Since 2003, he has served as the Branch Chairman of Singapore Cruise Centre Pte Ltd, leading his branch with passion and commitment. His leadership and contributions were further recognised when he represented the Singapore Industrial and Services Employees' Union (SISEU) in the Executive Committee from 2020 to 2024, focusing on strengthening the union's membership base.

A role model in lifelong learning, Brother Ivan is deeply committed to continuous skills upgrading and professional development. He has completed multiple courses in technical support and customer service, consistently demonstrating his adaptability and readiness to re-skill in response to evolving organisational needs. During the COVID-19 pandemic, he stepped up as a Safe Entry Ambassador, ensuring workplace safety, and today, he plays a vital role as a first-line technical support resource within his organisation.

Respected by both his peers and senior management, Brother Ivan is often sought after for his insights in handling grievance cases, thanks to his deep understanding of both operational and human resource matters. His ability to foster win-win solutions has earned him the trust of colleagues and stakeholders alike, as he continuously goes the extra mile to enhance workplace harmony and service excellence.