

MODEL WORKER

Li Jian Hong

Senior Warehouse Assistant FairPrice Group

Nominated by the Food, Drinks and Allied Workers Union

With over a decade of dedicated service, Li Jian Hong epitomises the essence of a Worker 4.0 through her exceptional demonstration of being Ready, Relevant, and Resilient in today's ever-evolving workplace landscape.

Her readiness is evident in her proactive approach to operational challenges. As the sole ground crew member supporting Government stockpile operations at FairPrice Group's Fresh Food Distribution Centre during the recent Gaza humanitarian relief efforts, she displayed exceptional preparedness in managing critical inbound and outbound logistics. Her meticulous attention to inventory management—including quantity verification, expiry date monitoring, and quality control—was instrumental in ensuring the success of this vital humanitarian initiative.

Sister Jian Hong's relevance in the modern workplace is exemplified by her role as a cross-facility trainer and mentor. She has developed remarkable versatility in operating across various distribution centres (DCs), consistently upgrading her skills to meet evolving operational demands. Her ability to adapt swiftly to different DC environments and effectively train colleagues reflects her strong commitment to continuous learning and knowledge sharing.

Her resilience shines through her unwavering dedication to operational excellence and team development. With her cheerful disposition and strong interpersonal skills, she has fostered effective working relationships across multiple facilities, cultivating a collaborative environment that enhances productivity. When faced with new challenges or projects, she readily volunteers to lead initiatives, demonstrating remarkable adaptability and perseverance. Most notably, her in-depth understanding of Government stockpile management, coupled with her ability to provide clear guidance to ground teams, has significantly improved operational efficiency. By implementing systems that empower teams to operate independently, she has played a pivotal role in driving sustainable operational improvements.

