

ntuc

MAY DAY

AWARDS

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PLAQUE OF COMMENDATION

Chevalier Singapore Holdings Pte Ltd

Nominated by the Advanced Manufacturing Employees' Union.

Chevalier Singapore Holdings Pte Ltd has consistently collaborated with the Advanced Manufacturing Employees' Union (AMEU) and the Labour Movement in implementing the Progressive Wage Model (PWM) for the lift and escalator sector. Although the wage increment under the PWM is scheduled to take effect every July, the company proactively implements these increases for eligible employees in April. For workers not covered by the PWM, the company takes a profit-sharing approach and considers ongoing inflation when proposing annual increments, aiming to help them manage the cost of living.

The company operates several satellite offices where employees are grouped according to their assigned sectors – North, East, West, and Central. Management strongly supports the union in conducting membership roadshows at these sites to recruit new members and engage existing ones. Additionally, the management encourages employee nominations for union leadership positions; one of its branch officials currently serves as an Executive Committee Observer.

Chevalier Singapore also leveraged the NTUC Company Training Committee (CTC) Grant to purchase tablets and develop software integrated with our current ERP system to digitise manual work processes. A key initiative is the Mobile Service, a digitalised routine maintenance process system, implemented through a CTC grant project. Around 32 local employees have benefited from a 5 per cent salary increment under the project, over and above the PWM's mandatory wage increases. Lift Specialists and Senior Lift Specialists are now learning to operate the tablets and adapt to the digital solutions. Meanwhile, engineers can remotely access checklists and work site photographs through the Mobile Service System, enabling them to manage follow-up actions. This digital advancement allows workers to better track and monitor daily progress, improve document management handling by reducing usage of hardcopy papers, enhance accessibility, and increase administrative efficiency.