

MODEL WORKER

Johnston Yap Zu Zhi

Acting Assistant Nurse Clinician
Raffles Hospital

Nominated by the Healthcare Services Employees' Union.

Johnston Yap Zu Zhi has worked as a Staff Nurse at Raffles Hospital since September 2015.

To widen his knowledge, he volunteered to take up the new Emergency Collaboration Care (ECC) case coordinator role in 2019 before being promoted to Senior Staff Nurse (SSN) in 2020. In this role, he reviews and collaborates with the interdisciplinary team to provide patients with a seamless transition from hospital to community.

He also maintains a good rapport with medical social workers, doctors, and employees to identify discharge issues from admission day and prevent unnecessary extended stays. He also provides integrated transitional care that meets the organisation's post-hospitalisation plan. He collaborates well with step-down facilities to ensure smooth transfers. He always maintains high nursing practice standards and works cohesively to provide holistic, integrated, and cost-effective care.

Brother Johnston was sponsored to pursue an Advanced Diploma in Chronic Disease Management in 2020 to enhance his professional development. He was appointed Acting Assistant Nurse Clinician (NC) in 2022. He assists the NCs in supervising clinical care, management, and coordination of all patient-related activities. His responsibilities include supervising his junior nurses and students to provide optimal nursing care.

Amidst the challenges posed by the Covid-19 pandemic, he assumed the critical care role of sole case coordinator at Raffles Hospital. In this capacity, he effectively devise and executed discharge care plans for over a hundred patients enrolled in the Emergency Care Collaboration daily.

With his excellent performance, he received the Exceeds Expectations & Standards rating for the past three years. He is currently doing a degree to take on higher responsibilities. He is also mentoring an SSN to take over his coordinator role.

Brother Johnston is also the Managing Director of CP Music School Pte Ltd., a role he assumed when his father passed away. His passion for music education started at 7 due to his late father's influence. He also performed in a church band.

The school was established in 2003 by his late father and another managing partner to teach music to young children. He actively contributed to the school before assuming the full management role in 2022. He provides strategic direction, enhances the curriculum, and ensures operational efficiency. The school is deeply involved in community outreach through workshops and partnerships with local organisations, making music education accessible to everyone. These efforts enrich both the young and old learners' lives and strengthen the community's cultural fabric.