

ntuc

MAY DAY

AWARDS

2 0 2 5

PLAQUE OF COMMENDATION (GOLD)

Takashimaya Singapore Ltd

Nominated by the National Trades Union Congress. Supported by the NTUC Hospitality and Consumer Business Cluster and The Singapore Manual & Mercantile Workers' Union.

Takashimaya Singapore Ltd has maintained a harmonious labour-management relationship with The Singapore Manual & Mercantile Workers' Union (SMMWU). This openness has facilitated collaboration between both parties to establish attractive remuneration packages, including performance bonuses and competitive staff benefits, which support retention and recruitment strategies.

The company proactively consults and works closely with the union on industrial matters, demonstrating strong support for member recruitment and engagement activities. Takashimaya also encourages staff participation in union social events. Its open-door policy ensures that all employees feel comfortable approaching HR with workplace issues.

Additionally, the company's age-friendly policy allows staff who reach retirement age to continue working beyond the statutory limit. In appreciation of their service, Takashimaya awards gratuities to employees upon their retirement. To promote staff welfare and support a healthy work-life balance, the company is introducing more flexible work arrangements and enhanced leave benefits, such as a "Takashimaya Day" and Birthday Leave.

Recognising the need for robust and structured training programmes, Takashimaya is committed to upgrading and upskilling its employees. The company also fully supports the Progressive Wage Model.