

Frequently asked questions

1. Who can I refer to be eligible?

You can refer your colleagues from the same company.

2. How many colleagues can I refer?

There is no cap so you can refer as many colleagues as you'd like. This promotion is limited to the first 3,000 Successful Referrals.

3. When will I receive my rewards after I refer a colleague?

Members will be entitled to receive one \$15 FairPrice E-Voucher ("E-Voucher") for each Successful Referral.

A "Successful Referral" is made when a Member introduces a Colleague who completes and submits their NTUC Membership online application using the dedicated link provided in the Electronic Direct Mail "eDM", and enters the valid Referral Code.

The E-Voucher will be sent to the Member's email address as recorded in NTUC's database, four (4) weeks after Colleague's application date. For instance, if the Colleague applied in June, the E-Voucher will be sent to the Member's email address by end July. Please note that it is the Member's responsibility to update NTUC if there has been a change in their email address.

4. How do I know if I will be eligible for the E-Voucher as advertised after I have referred my colleague?

You will only be eligible for the E-Voucher if your colleagues completed and submitted their NTUC Membership application through the dedicated link provided in the eDM, and entered the valid Referral Code.

You will not be entitled to the E-Voucher if your colleagues signed up via other channels or your membership fees are still unpaid. In addition, the Colleague must become a paying NTUC member within the Promotion Period and not have terminated their NTUC Membership.

This promotion is only open to active paying NTUC members. Active paying members refer to members who have no unpaid fees.

5. Where can I use the E-Voucher?

FairPrice E-Voucher can be used in FairPrice stores, FairPrice Online, Warehouse Club, and Unity stores.