

1. About the Programme

- 1.1 CapitaLand – U Care Resilience & Enablement (CAP+Ure) Fund provides interim financial support for low-to-medium income union members who are impacted by **total and sudden (unexpected) loss of income**¹. To ensure that the needs of their children and senior dependents are not compromised, each eligible dependent will receive a one-time disbursement of \$300 worth of FairPrice Vouchers to provide for their daily necessities and children’s schooling needs.
- 1.2 The programme is a collaboration with CapitaLand Hope Foundation, where \$250 of the award quantum per dependent is contributed by the foundation, and \$50 is contributed by the Union / Association / NTUC General Branch.

Note:

¹Refers to those who became unemployed due to involuntary reasons such as retrenchment, cessation of business, dismissals or termination due to illness, injury or accident. Individuals who have completed their contract-based employment will not be eligible in the event of a non-renewal.

2. Eligibility Criteria

2.1 Membership

NTUC Union members must have at least 6 continuous months of membership at the point of application and must not be in arrears.

2.2 Application History

NTUC Union members must not have received a payout from this programme before.

2.3 Employment Status

NTUC Union members must be unemployed at the point of application.

2.4 Income

Monthly Gross Household Income² (GHI) of \$5,800 and below or Per Capita Income (PCI) of \$1,450 and below if GHI exceeds \$5,800.

2.5 Eligible Dependents

NTUC Union members must have at least one of the following types of dependents residing in the same household as the member:

a) Children

- i. Kindergarten or in their earlier stages (e.g. infants); OR
- ii. Aged 21 years old and below studying in an eligible school in Singapore:
 - Government / Government-Aided / Independent / other statutorily recognised school in Singapore at Primary, Secondary, Junior College, or Millennia Institute level;
 - Local Institute of Technical Education;
 - Special Education (SPED) Schools³

b) Senior dependents⁴ aged 63 years old and above

Note:

²GHI is defined as all income derived from employment / business, inclusive of overtime and allowances.

³The list of eligible SPED Schools is as per those listed on MOE’s website (<https://www.moe.gov.sg/special-educational-needs/sped-schools>).

⁴Senior dependents are defined to be parents / parents-in-law / grandparents / grandparents-in-law / siblings / relatives. If employed, their monthly income will be included in the computation of GHI.

3. Award Quantum for Successful Application

3.1 Each eligible dependent will be awarded \$300 worth of FairPrice Vouchers.

4. Required Supporting Documents

4.1 Below are the supporting documents required from the member and their dependents residing in the same household as the member:

Information Required	Details	
Documents to substantiate total and sudden loss of income by member	<ul style="list-style-type: none"> Company letter stating retrenchment / termination / medical discharge; AND CPF Transaction History (of recent 3 months from date of application) 	
Income documents of member and non-schooling family members	Employed	Payslip (at least 1 month's payslip within the recent 3 months from date of application)
	Self-employed	Latest Notice of Assessment from IRAS
	Unemployed	CPF Transaction History (of recent 3 months from date of application)
Proof of relationship to child(ren)	Child(ren) staying in the same household <ul style="list-style-type: none"> Child(ren)'s birth certificate(s) For foreign birth certificate(s), please also submit Certificate of Singapore Citizenship / Re-entry Permit 	
Proof of residential address	Family members other than the member's spouse and child(ren) <ul style="list-style-type: none"> Identification card with updated residential address; OR Government letter with letterhead, name, and address 	
Proof of education for eligible school-going child(ren)	School-going child(ren) in Primary / Secondary / JC / MI / ITE / SPED School (under MOE): <ul style="list-style-type: none"> Latest results slip / transcript showing name of child, name of school and date of document; OR Official school document showing name of child, name of school and date of document (within the recent 3 months from date of application) Education supporting documents are not required for child(ren) in Polytechnic, University, or Kindergarten and below. Additional proof may be requested on a case-by-case basis.	

Note: Applicant may be required to submit additional supporting document(s) for themselves and / or their dependents for verification and audit purposes, where required.

Each file attachment must be less than 5MB and in PDF, XLS, XLSX, JPG, JPEG, DOC OR DOCX file format.

File names should have **no spaces or symbols**, e.g. - . , / ()

4.2 For cases where family members have passed the legislated re-employment age at the point of application and are unable to provide income documentation due to mobility issues, unavailability of mobile or laptop devices etc., income documents may not be required from these family members.

- 4.3 For cases where member's family member(s) are holding a Long-Term Visit Pass ("LTVP") and are staying in the same household, the family member(s) may be counted as a valid headcount for the computation of the Per Capita Income if they hold a valid LTVP at the point of application. Members are required to submit the LTVP holders' income documents as well, where applicable.

5. How to Apply

- 5.1 Application opens from 8 April 2026, 1200hrs to 30 November 2026, 1600hrs.
- 5.2 Union members who meet the eligibility criteria may submit their applications via OneCARE at <https://care.ntuc.org.sg/assistance/>.

***Note:** Members are advised to submit their applications before the closing date as late submission will not be processed.*

6. When and How will the Vouchers be Issued to Members

- 6.1 Applicants will be updated on the outcome of their application within 4–6 weeks upon submission.
- 6.2 Upon successful application, members will be notified by their respective Union / Association / NTUC General Branch within 2–4 weeks on the collection of the FairPrice Vouchers.

7. Use of Voucher

- 7.1 The FairPrice Vouchers are intended for members who are entitled to receive it. In the event of any unauthorised use of the Vouchers, user will need to pay NTUC the full value of the Vouchers immediately upon demand.

8. Terms and Conditions

- 8.1 For the full Terms and Conditions of the programme, please refer to our [website](https://www.ntuc.org.sg/uportal/news/collections/ntuc-care-programmes) (<https://www.ntuc.org.sg/uportal/news/collections/ntuc-care-programmes>).