ISSUE 2 | 2016 JANUARY 2016





# UNION OF SECURITY EMPLOYEES

**NEWSLETTER** 

PROFESSIONAL - INTERGRITY - CARE FOR OFFICERS

## LATEST UPDATES More companies on board!

Last reported in July 2015 at 27 Collective Agreements (CAs) signed and 48 Memoranda of Understanding (MOUs) committed. Team USE has successfully added another 2 CAs and 4 MOUs.

As at 31 December 2015, we now have a total of 29 CAs and 52 MOUs.



Excellent Security & Safety Pte Ltd, unionised since 7 Oct 2011, has signed the PWM MOU on 26 June 2015.



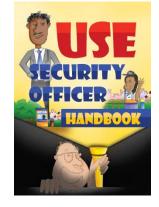
AcePro Security Consultancy Pte Ltd, unionised since 9 May 2011, has signed the Collective Agreement on 30 Dec 2015.

For more information, get a copy of the Security Officer Handbook, which includes your employment rights and PWM information, at the USE Customer Service Centre.

## Important things to note about Progressive Wage Model coming on 1 September 2016

Come September 2016, to be able to executive duties such as monitoring CCTV, and managing the key press, you must attain the training requirements of a Senior Security Officer. For Security Supervisors, you need to take additional modules by 1 September 2016.

Rank	Modules	
Senior Security Officer (+ 2 Certificate Modules)	<ul> <li>[Mandatory] Manage disorderly conduct and threatening behaviour (108E-1)</li> <li>[Mandatory] Operate basic security equipment (114E-1)</li> </ul>	
Security Supervisor (+1 Advanced Licensing Unit + 2 Advanced Certificate Modules)	<ul> <li>[Mandatory] Supervise security officers (301C-1)</li> <li>Assess and address security risks (302C-1)</li> <li>Induct security personnel (305C-0)</li> <li>Perform supervisory duties within legal framework (304C-0)</li> </ul>	





ISSUE 2 | 2016 JANUARY 2016

#### A Step Forward for our Branch Officials

As part of the training programme for our branch officials, the Basic Certificate in Industrial Relations (BCIR) equips the branch officials with necessary skills to understand industrial relations and to serve their members.

The training covered the Singapore Industrial Relations System, Tripartism, Understanding Employment Terms & Conditions, Grievance Handling and Dispute Resolution.

USE will continue to train our branch officials, equipping them with the right skillset for the betterment of our officers



14 of USE Branch Officials had a fruitful brainstorming session during the Basic Certificate in Industrial Relations 2015

### Recognizing the Children of our Security Officers

The Union gave out 146 bursary and 51 scholarship awards to children of security officers, on 19 December 2015, at the M Sanji Bursary and Scholarship Awards.



Senior Minister of State for the Ministry of Home Affairs, Mr. Desmond Lee, was the Guest of Honour.

Jointly funded by the NTUC-U Care Fund, a total of more than \$48,000 of awards was given out at the ceremony. This is an increase of 28% in the number of awards from last year.





Picture Cards to inculcate USE Core Values

#### **Appreciation and Respect for Security Officers**

The M Sanji Bursary and Scholarship awards aim to not just ease our security officers' financial burden but also help to motivate their children who have done well at school.

USE believes that our officers' children should be proud of what their parents do as a profession.

USE has given out annual Bursary and Scholarship awards for the past 7 years including this year.

Year	Bursary	Scholarship	Total Awards
2009	23	11	34
2010	83	11	94
2011	72	8	80
2012	81	9	90
2013	74	16	91
2014	117	37	154
2015	146	51	197

ISSUE 2 | 2016 JANUARY 2016

#### Secure Your Health

On 3 December 2015, the Union launched a new customised health programme for security officers who wished to assess their current health status better manage their health.

The six-month pilot programme, 'Secure Your Health', which started on 23 November 2015, is a collaboration between USE and Health Promotion Board.



NTUC Secretary-General Chan Chun Sing was the Special Guest for the official launch event.

Security officers who visit USE's Customer Service Centre will receive a basic health check, such as blood pressure checks and Body Mass Index (BMI) measurements from the health coaches on site. This will be followed up with advice on how to manage their health based on the basic health check.

Officers who require more detailed screening on their blood glucose and cholesterol levels will be registered for a more extensive session at the centre. The individual coaching that follows will include help to set up medical appointments and personalised health advice on their lifestyle habits.



Officers getting their health checks and personlised coaching

## USE OB Membership Core Benefits at a glance

Criteria: Members must have at least 6 months continuous membership and must not be in arrears

#### **NTUC GIFT\***

Starting 1<sup>st</sup> May 2015

- Up to **\$40,000**
- OB & GB Members
- Up to age 65 yrs
- Long time member, e.g. 30 yrs member can get coverage till age 75

#### USE Individual & Group Personal Accident Policy\*

- Up to \$10,000
- OB Members
- Age 16 70 yrs

#### SLF Hardship Grant\*

- Up to \$1,000
- OB Members only
- Gross Household Income (GHI) of \$1,800 and below OR Per Capita Income of \$500

#### U Stretch Vouchers & Back To School (BTS) Vouchers\*

- *Up to \$100* U Stretch
- Up to \$125 BTS
- OB Members
- Educational Institution in Singapore
- Personal Gross Monthly Income of \$1,450 and below (Members without dependents staying in same household)
- Monthly Gross Household Income of \$3,000 and below OR per capita income of \$750 and below

#### M Sanji Bursary & Scholarship\*

- **\$100 \$700** per Child
- OB Members
- Up to 2 children per family
- Local school or institution
- Monthly Gross Household Income of \$3,000 and below OR per capita income of \$750 and below



Recommend your fellow officers to sign up as a USE Member now to enjoy these benefits and more!

Collect a copy of the form from USE Customer Service Centre or apply online at <a href="http://bit.ly/1IG4ELP">http://bit.ly/1IG4ELP</a> !

\* All Terms and Conditions are subjected to changes.

The health coaches will also provide information and assistance to help eligible officers apply for the Community Health Assist Scheme (CHAS) to receive subsidies for medical care at participating General Practitioners (GP) near their homes or workplaces.

#### **USE Customer Service Centre**

Address: Blk 261 Waterloo Centre, Waterloo Street #01-30 Singapore 180261 Operating hours: Monday to Friday - 9.00pm to 5.00pm Eve of Public Holidays - 9.00am to 12.00pm Closed on Public Holidays, Saturdays and Sundays

ISSUE 2 | 2016 **JANUARY 2016** 

#### Management Partners engagement on Security Sector Manpower Plan

At the last Union Management Dialogue, held on 13 November 2015, USE facilitated a focus group discussion with our management partners on the security sector's Sectoral Manpower Plan. The Sectoral Manpower Plan (SMP) is a key initiative under SkillsFuture that brings together employers, unions, education and training providers, trade associations and the Government, to project future skills needs and set out a systematic plan to develop those skills in the local workforce. It takes a sectoral and forward-looking approach to developing the skills needed for economic and social Singapore's sectors. This was followed by sharing from the WDA and NTUC Learning Hub on the Assessment-Only Pathway for WSQ requirements and Medishield Life, implemented since 1 November 2015.



#### **Upcoming** Activity...

(For USE Members only)









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